

Vendors Information Monthly Statistics

Web Log Analysis Monthly Report September 2008

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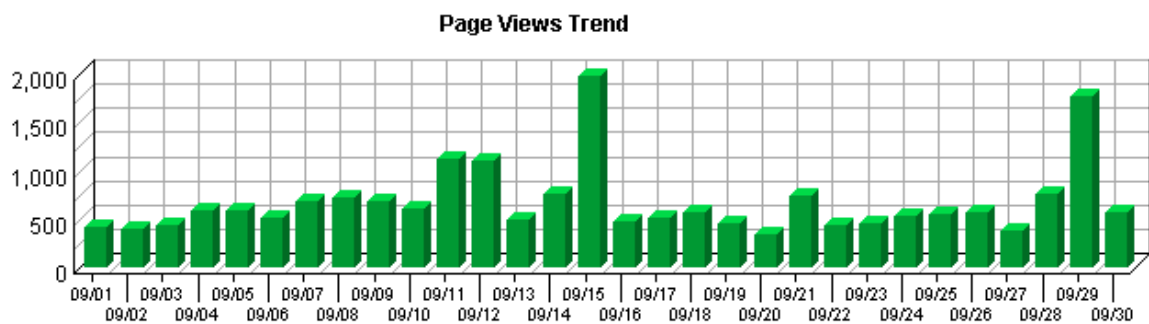
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Overview Dashboard

This displays key graphs and tables that provide an overview of the entire report. Click on the title of a graph or table to navigate to the corresponding page.

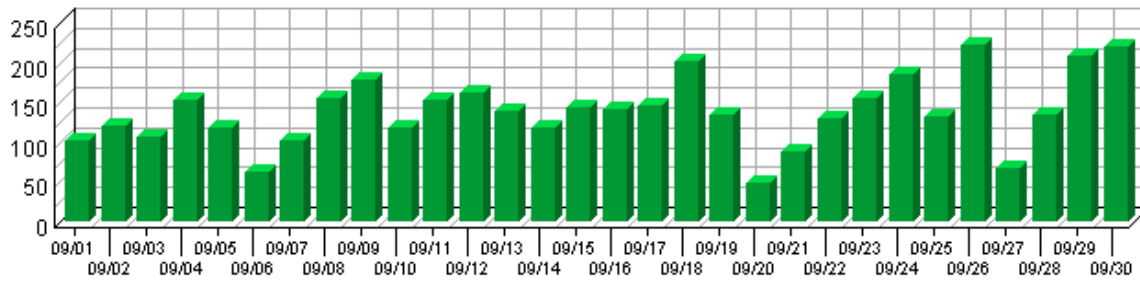


Visit Summary	
Visits	4,113
Average per Day	137
Average Visit Length	01:17:13
Median Visit Length	00:05:18
International Visits	8.27%
Visits of Unknown Origin	26.23%
Visits from Your Country: United States (US)	65.50%



Page View Summary	
Page Views	20,222
Average per Day	674
Average Page Views per Visit	4.92

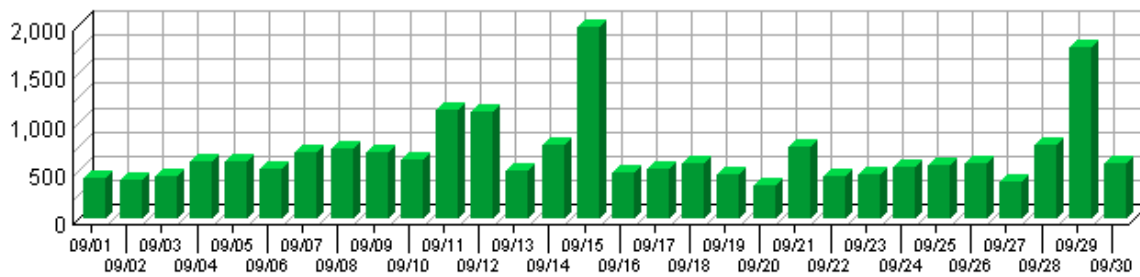
Visitors Trend



Visitor Summary

Unique Visitors	2,581
Visitors Who Visited Once	2,205
Visitors Who Visited More Than Once	376
Average Visits per Visitor	1.59

Hits Trend

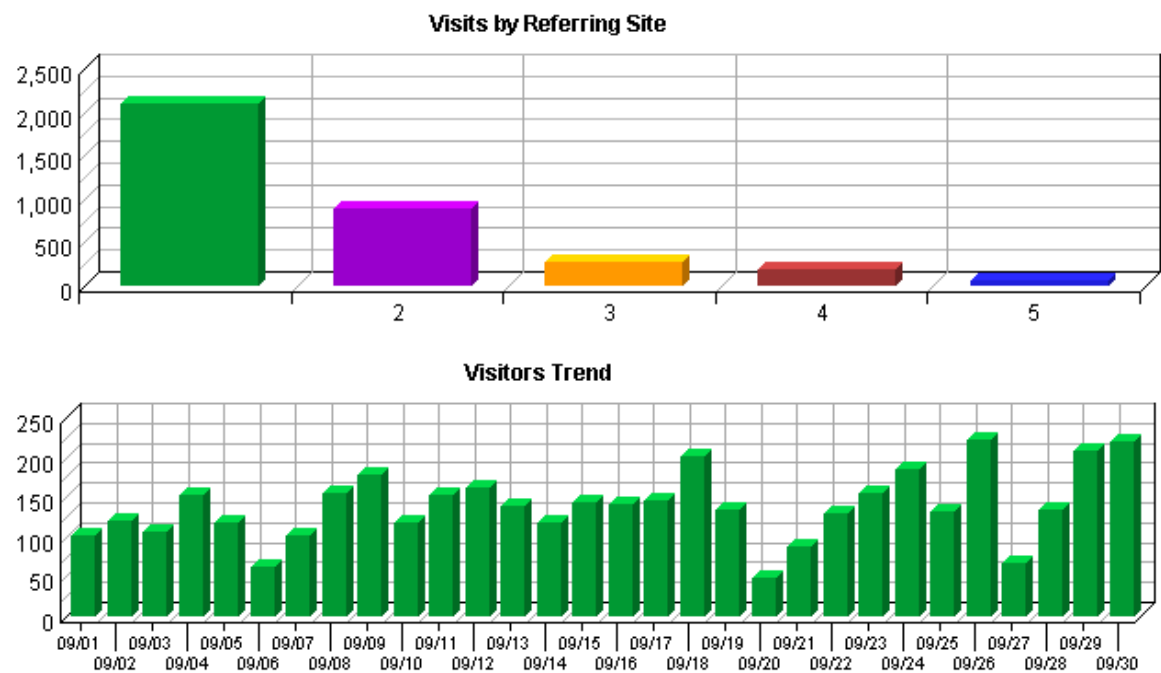


Hit Summary

Successful Hits for Entire Site	20,222
Average Hits per Day	674
Home Page Hits	791

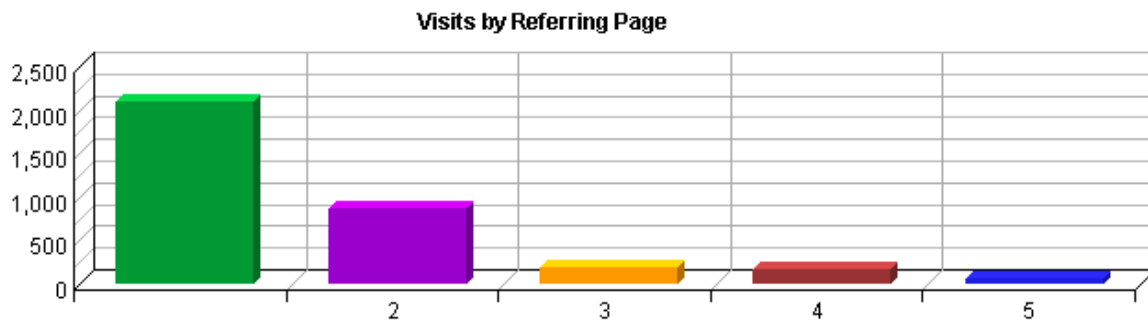
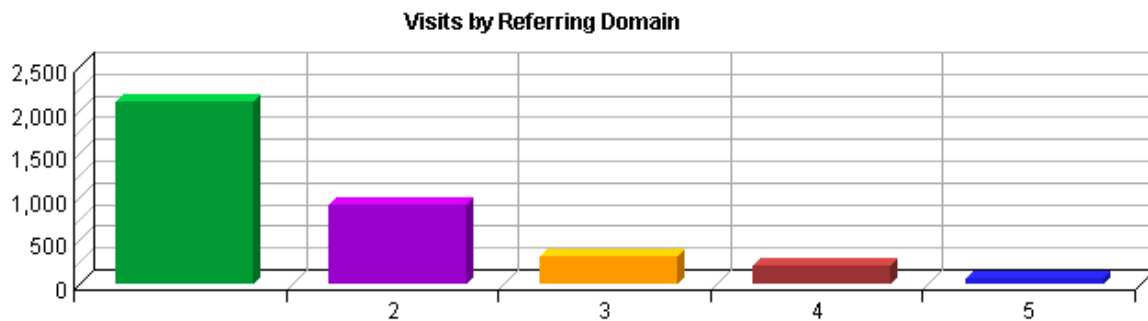
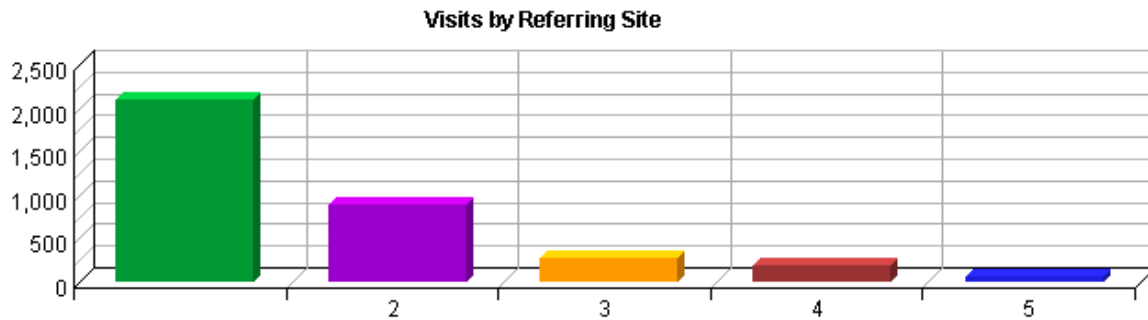
Marketing Dashboard

This dashboard summarizes important information related to online marketing activity.



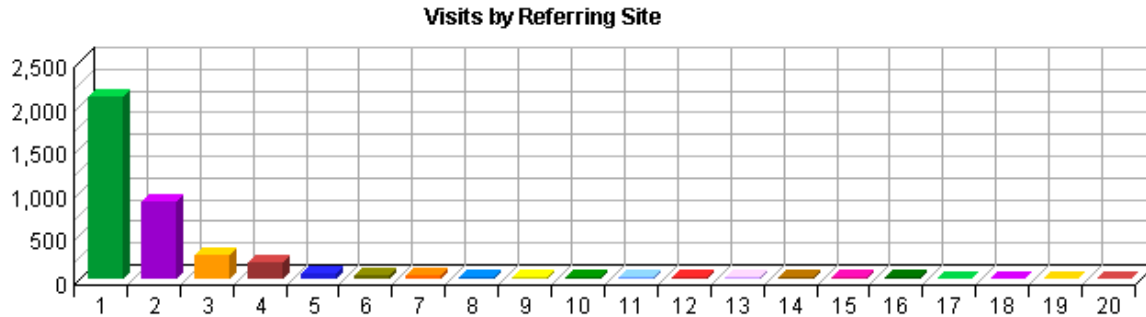
Referrers Dashboard

The table includes statistics on the total activity for this server during the reporting period. All dates and times refer to the location of the system running the analysis.



Activity by Referring Site

This report identifies the domain names and IP addresses that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Site

	Site	Visits	%
1.	No Referrer	2,092	50.86%
2.	http://www.google.com/	895	21.76%
3.	http://search.yahoo.com/	286	6.95%
4.	http://es.epa.gov/	187	4.55%
5.	http://www.google.ca/	58	1.41%
6.	http://www.google.cn/	49	1.19%
7.	http://search.yahoo.co.jp/	34	0.83%
8.	http://www.epa.gov/	28	0.68%
9.	http://www.google.co.in/	27	0.66%
10.	http://www.google.co.uk/	24	0.58%
11.	http://maps.google.com/	21	0.51%
12.	http://www.ask.com/	20	0.49%
13.	http://www.google.it/	18	0.44%
14.	http://www.google.co.id/	14	0.34%
15.	http://www.google.de/	13	0.32%
16.	http://www.google.com.au/	12	0.29%
17.	http://search.msn.com/	10	0.24%
18.	http://www.google.fr/	8	0.19%
19.	http://search.aol.com/	8	0.19%
20.	http://www.google.com.mx/	8	0.19%
	Subtotal	3,812	92.68%
	Other	301	7.32%
	Total	4,113	100.00%

Activity by Referring Site – Help Card

 **Referring Sites** – A web site which refers a visitor to your site by linking to it.


Site – Specific referring site being analyzed.

Visits – Number of times the specified site referred visitors to your site.

% – Percentage of referrals that came from the specified site.

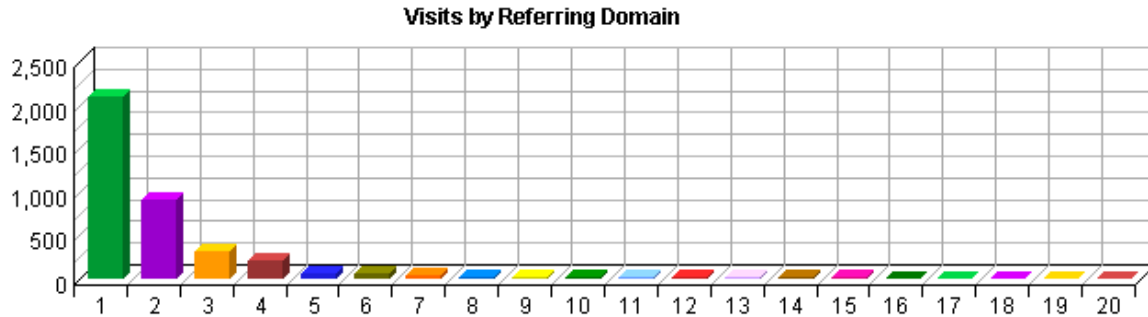
No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

 You can use this page to determine which sites are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Domain


This report identifies the top-level domains that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Domain

	Domain	Visits	%
1.	No Referrer	2,092	50.86%
2.	google.com	918	22.32%
3.	yahoo.com	317	7.71%
4.	epa.gov	218	5.30%
5.	google.ca	60	1.46%
6.	google.cn	53	1.29%
7.	yahoo.co.jp	34	0.83%
8.	google.co.in	27	0.66%
9.	google.co.uk	24	0.58%
10.	ask.com	23	0.56%
11.	google.it	20	0.49%
12.	aol.com	16	0.39%
13.	google.co.id	14	0.34%
14.	google.de	13	0.32%
15.	google.com.au	12	0.29%
16.	altavista.com	10	0.24%
17.	google.com.br	10	0.24%
18.	msn.com	10	0.24%
19.	google.fr	9	0.22%
20.	google.com.mx	8	0.19%
	Subtotal	3,888	94.53%
	Other	225	5.47%
	Total	4,113	100.00%

Activity by Referring Domain – Help Card

 **Referring Domain** – A web site which refers a visitor to your site by linking to it.


Domain – Specific referring domain being analyzed.

Visits – Number of times the specified domain referred visitors to your site.

% – Percentage of referrals that came from the specified domain.

No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

 You can use this page to determine which domains are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Page


This report provides the pages from the sites with links to your site. This information will only be displayed if your server is logging the referrer information.



Activity by Referring Page

	Page	Visits	%
1.	No Referrer	2,092	50.86%
2.	http://www.google.com/search	874	21.25%
3.	http://search.yahoo.com/ search	201	4.89%
4.	http://es.epa.gov/vendors/preview/2008.html	159	3.87%
5.	http://www.google.ca/search	58	1.41%
6.	http://www.google.cn/search	49	1.19%
7.	http://search.yahoo.co.jp/ search	33	0.80%
8.	http://www.google.co.in/ search	27	0.66%
9.	http://www.google.co.uk/ search	24	0.58%
10.	http://maps.google.com/maps	21	0.51%
11.	http://www.ask.com/web	20	0.49%
12.	http://www.google.it/search	18	0.44%
13.	http://www.epa.gov/waterscience/guide/technologies.html	16	0.39%
14.	http://www.google.co.id/ search	14	0.34%
15.	http://www.google.de/search	13	0.32%
16.	http://www.google.com.au/ search	12	0.29%
17.	http://search.msn.com/results.aspx	9	0.22%
18.	http://www.epa.gov/epahome/ data.html	9	0.22%
19.	http://www.google.com.mx/ search	8	0.19%
20.	http://hk.search.yahoo.com/ search	8	0.19%
	Subtotal	3,665	89.11%
	Other	448	10.89%
	Total	4,113	100.00%

Activity by Referring Page – Help Card


 **Pages** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visitors referred from the specified URL.

% – Percentage of referred visitors who came from the specified site.

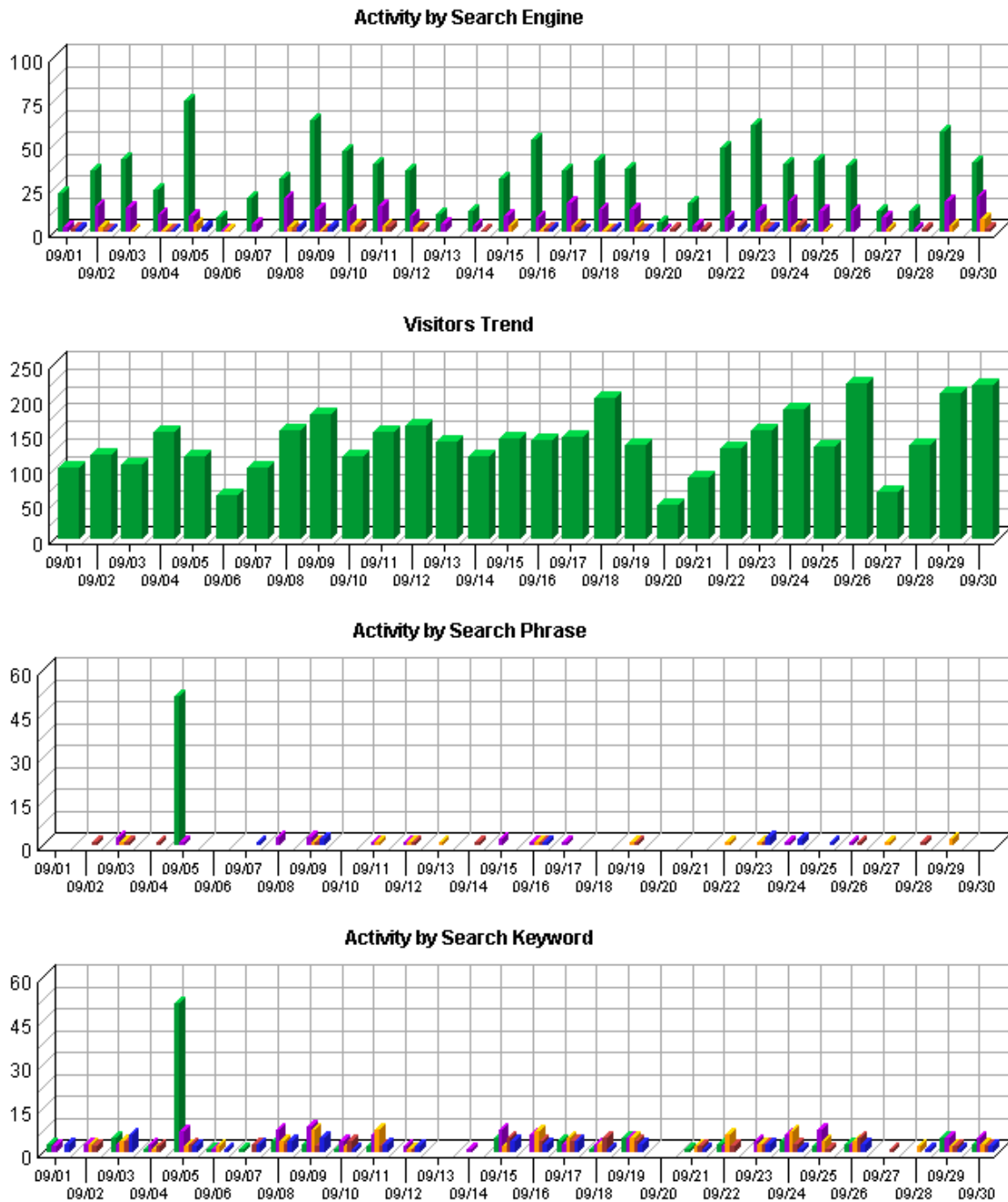
No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

 You can use this information to determine the sites that provide the most referrals to your site. This can help when considering the most effective ways to attract visitors.

Search Engines Dashboard

This dashboard summarizes important information related to specific search engines.

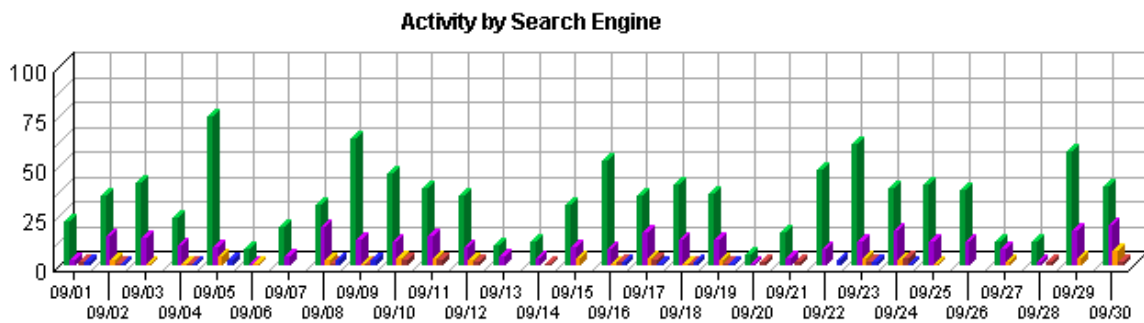


Activity by Search Engine

The first table identifies which search engines referred visitors to your site most often, the number of referrals, and its percentage of the total.

The second table identifies the most popular search phrases for each search engine.

The third table identifies the most popular keywords for each search engine.



Activity by Search Engine

	Engines	Referrals	%
1.	google	1,029	64.96%
2.	yahoo	309	19.51%
3.	google canada	60	3.79%
4.	yahoo japan	36	2.27%
5.	google uk	25	1.58%
6.	google italy	21	1.33%
7.	aol netfind	17	1.07%
8.	google germany	13	0.82%
9.	google australia	12	0.76%
10.	msn	11	0.69%
11.	altavista	10	0.63%
12.	google france	8	0.51%
13.	google japan	6	0.38%
14.	yahoo canada	5	0.32%
15.	yahoo taiwan	4	0.25%
16.	yahoo singapore	3	0.19%
17.	yandex	3	0.19%
18.	yahoo mexico	2	0.13%
19.	yahoo korea	2	0.13%
20.	yahoo india	2	0.13%
	Subtotal	1,578	99.62%
	Total	1,584	100.00%

Activity by Search Engines with Search Phrases Detail

Engines	Phrases	Referrals	%
1. google	ionization systems	51	3.22%
	penetone corporation	16	1.01%
	em technologies	12	0.76%
	goyal industries	10	0.63%
	kleer flo	9	0.57%
	raasm usa	8	0.51%
	greenzyme	7	0.44%
	memtec america corporation	6	0.38%
	inland technology	6	0.38%
	analytix technologies	5	0.32%
	consolidated plastics company inc	5	0.32%
	kleer-flo	5	0.32%
	memtec america corp	5	0.32%
	hix green	5	0.32%
	img photo products	5	0.32%
	earthwise analytical	4	0.25%
	analytix technologies, llc.	4	0.25%
	acid waste management	3	0.19%
	www.modsonic.com.	3	0.19%
	recycling fluid technologies	3	0.19%
2. yahoo	durr industries	5	0.32%
	ian nazzari	5	0.32%
	oil mop inc	4	0.25%
	intercont oil	4	0.25%
	farboil company	4	0.25%
	american metal wash inc	3	0.19%
	accel graphic systems	3	0.19%
	global encasement	3	0.19%
	greenzyme	3	0.19%
	enviro, lansing, mi	2	0.13%
	aci collections agency	2	0.13%
	tsm recovery	2	0.13%
	orange sol industrial products	2	0.13%
	environmental waste minimization inc allentown pa	2	0.13%
	akron recycling	2	0.13%
	bix manufacturing company inc	2	0.13%
	agat laboratories mississauga	2	0.13%
	intercont oil company	2	0.13%

	iwata air compressor mfg co ltd	2	0.13%
	roger kimmons	2	0.13%
3. google canada	penetone corporation	2	0.13%
	pierce and stevens canada	2	0.13%
	lisle-metrix	2	0.13%
	geo enviro logic	2	0.13%
	purifics	2	0.13%
	icl compost calgary	2	0.13%
	anachemia solvents limited	2	0.13%
	ultraflo systems	2	0.13%
	agtuff	2	0.13%
	aviation environmental services victorville, ca	1	0.06%
	enviro pure water	1	0.06%
	icl international compost	1	0.06%
	exergy technologies corporation	1	0.06%
	rowan williams davies	1	0.06%
	industrial filters and pump	1	0.06%
	canviro analytical labs	1	0.06%
	higgott kane buetow	1	0.06%
	bex inc	1	0.06%
	canadian enviro tub	1	0.06%
	alpheus cleaning	1	0.06%
4. yahoo japan	k-tube	4	0.25%
	national fluid separators	2	0.13%
	intercont oil	2	0.13%
	hansu technical service	1	0.06%
	panametrics ndt	1	0.06%
	leak-tech	1	0.06%
	filter specialists,inc	1	0.06%
	qedenv	1	0.06%
	john dolph	1	0.06%
	penetone	1	0.06%
	iwata air compressor mfg.co.ltd	1	0.06%
	dynaloy	1	0.06%
	sponge jet	1	0.06%
	maxi-blast inc	1	0.06%
	ï½?ï½?...ï½ ï½...ï½?ï½ï½ï½...	1	0.06%
	warrenï¼†baerg	1	0.06%
	chemtek inc	1	0.06%
	in-situinc.	1	0.06%
	bestech usa	1	0.06%
	ï¼¬ï¼¬-ï¼¬©.ï¼¬ï¼¬©ï¼¬	1	0.06%

5. google uk	barr and murphy ltd	2	0.13%
	oil mop inc	2	0.13%
	owner applied microsystems ltd canada	1	0.06%
	ian nazzari	1	0.06%
	mazzali impregnation equipment	1	0.06%
	mazzali systems spa new owner	1	0.06%
	pizzorni srl, italy	1	0.06%
	product standard board of singapore	1	0.06%
	cbg technologies	1	0.06%
	imsm.com	1	0.06%
	jensen degrease	1	0.06%
	uniservice louisiana	1	0.06%
	gis-trans ltd	1	0.06%
	pci of america hurrisafe	1	0.06%
	gdi@pacific.net.ph	1	0.06%
	manufacturer rapid deployment booms	1	0.06%
	usf filtration	1	0.06%
	joseph colannino	1	0.06%
	commonwealth capitals	1	0.06%
	oes environmental	1	0.06%
6. google italy	mazzali systems	5	0.32%
	raasm usa	2	0.13%
	cafimar	2	0.13%
	rowan williams davies	1	0.06%
	www.ecolink.com	1	0.06%
	nigeria eket steel	1	0.06%
	ecosostenibile	1	0.06%
	oil mop international inc	1	0.06%
	mazzali monza	1	0.06%
	pt semesta alam	1	0.06%
	mazzali systems spa monza	1	0.06%
	mazzali systems spa	1	0.06%
	mazzali system monza	1	0.06%
	mazzali system	1	0.06%
	flexy energy	1	0.06%
7. aol netfind	spray booth systems, fort worth, tx	2	0.13%
	spray booth systems inc.	2	0.13%
	enviornetics	2	0.13%
	www.zefon.com	1	0.06%
	technologies	1	0.06%
	andco environmental	1	0.06%
	kleer flo industries	1	0.06%

	steve swaltek	1	0.06%
	lex–aire spray guns	1	0.06%
	mark matza fortune	1	0.06%
	bock engineered products	1	0.06%
	jet spray cabinets	1	0.06%
	filtersource.com	1	0.06%
	kleentek	1	0.06%
8. google germany	cafimar italy	1	0.06%
	mazzali santoro	1	0.06%
	www.desertshield.net	1	0.06%
	swenson process equipment company	1	0.06%
	b.de goede b.v.	1	0.06%
	b. de goede b.v.	1	0.06%
	iss industries supply services	1	0.06%
	vacsera, cairo	1	0.06%
	mazzali systems italy	1	0.06%
	iss industries supply service worpswede	1	0.06%
	lisle metrix	1	0.06%
	barr	1	0.06%
	mazzali systems monza	1	0.06%
9. google australia	ppk environment	2	0.13%
	kleer–flo	1	0.06%
	nuclear@aecnuclear.com	1	0.06%
	emc dehydrator	1	0.06%
	barr and murphy	1	0.06%
	hydrotek ink	1	0.06%
	hilti epa	1	0.06%
	dynaloy	1	0.06%
	rotary dissolved air filtration filters for iron	1	0.06%
	analytix technologies	1	0.06%
	memtec america corporation	1	0.06%
10. msn	swenson process equipment	2	0.13%
	bock company toledo ohio	1	0.06%
	bix manufacturing ashland city tn	1	0.06%
	greg meurs	1	0.06%
	bock engineered	1	0.06%
	pursolv	1	0.06%
	agtuff 12 volt spot sprayers	1	0.06%
	img*photo*products	1	0.06%
	chemco manufacturing in illinois	1	0.06%
	rcc evaporators	1	0.06%
11. altavista	ivec washer	2	0.13%

	clean building exterior	1	0.06%
	usf filtration	1	0.06%
	juan carlos vanoni	1	0.06%
	oil pressure precoat filtration	1	0.06%
	b/r instruments corp	1	0.06%
	ro-clean desmi	1	0.06%
	paola crea	1	0.06%
	dilo company	1	0.06%
12. google france	color tec pcm,	1	0.06%
	bestech vacuum	1	0.06%
	purifics	1	0.06%
	huron tech corp	1	0.06%
	memtec america corporation	1	0.06%
	luxair sa luxembourg technical service	1	0.06%
	protÃ©ger page avec membrex	1	0.06%
	usf filtration and separations	1	0.06%
13. google japan	sam-bo trading company	2	0.13%
	alpheus cleaning technologies	1	0.06%
	ecotechnic	1	0.06%
	global encasement	1	0.06%
	pall aeropower hydraulic	1	0.06%
14. yahoo canada	north east recourse recovery	1	0.06%
	international compost ltd	1	0.06%
	mpf cartridge filters milton	1	0.06%
	agat laboratories mississauga	1	0.06%
	orange-sol industrial	1	0.06%
15. yahoo taiwan	o.i.analytical	1	0.06%
	myron company	1	0.06%
	modern chemical, inc	1	0.06%
	deflex	1	0.06%
16. yahoo singapore	pall aeropower corporation	2	0.13%
	rosemount analytical inc	1	0.06%
17. yandex	intercont oil	1	0.06%
	myramid	1	0.06%
	ro-clean desmi	1	0.06%
18. yahoo mexico	heat exchange and transfer, inc.	1	0.06%
	rosemount analytical	1	0.06%
19. yahoo korea	fusion uv curing system	1	0.06%
	tianjin new united international	1	0.06%
20. yahoo india	wire demisters	1	0.06%
	lenox polymers	1	0.06%

Activity by Search Engines with Keywords Detail

Engines	Keywords	Referrals	%
1. google	systems	75	4.73%
	inc	64	4.04%
	environmental	61	3.85%
	inc.	56	3.54%
	ionization	52	3.28%
	corporation	37	2.34%
	technologies	32	2.02%
	corp	31	1.96%
	products	29	1.83%
	company	18	1.14%
	services	18	1.14%
	oil	18	1.14%
	penetone	17	1.07%
	american	17	1.07%
	recovery	17	1.07%
	equipment	16	1.01%
	flo	15	0.95%
	em	14	0.88%
	industries	14	0.88%
	kleer	14	0.88%
2. yahoo	inc	31	1.96%
	environmental	23	1.45%
	systems	17	1.07%
	company	15	0.95%
	recovery	13	0.82%
	oil	12	0.76%
	industries	11	0.69%
	corp	10	0.63%
	corporation	10	0.63%
	american	9	0.57%
	technologies	8	0.51%
	inc.	8	0.51%
	recycling	7	0.44%
	farboil	7	0.44%
	durr	7	0.44%
	nazzari	7	0.44%
	ian	7	0.44%
	metal	7	0.44%
	intercont	7	0.44%

3. google canada	epa	6	0.38%
	international	7	0.44%
	compost	7	0.44%
	inc	5	0.32%
	calgary	5	0.32%
	corporation	4	0.25%
	enviro	4	0.25%
	canada	3	0.19%
	technologies	3	0.19%
	icl	3	0.19%
	environmental	3	0.19%
	systems	3	0.19%
	lisle-metrix	3	0.19%
	stevens	3	0.19%
	pierce	3	0.19%
	solvents	2	0.13%
	peter	2	0.13%
	cleaning	2	0.13%
	logic	2	0.13%
	tool	2	0.13%
	fort	2	0.13%
4. yahoo japan	k-tube	4	0.25%
	national	2	0.13%
	company	2	0.13%
	fluid	2	0.13%
	oil	2	0.13%
	inc	2	0.13%
	separators	2	0.13%
	intercont	2	0.13%
	chemtek	1	0.06%
	dynaloy	1	0.06%
	processing	1	0.06%
	bestech	1	0.06%
	john	1	0.06%
	maxi-blast	1	0.06%
	800-648-3550	1	0.06%
	gold	1	0.06%
	いゝいゝいゝいゝいゝいゝ	1	0.06%
	rust-oleum	1	0.06%
	hansu	1	0.06%
	panametrics	1	0.06%
5. google uk	ltd	4	0.25%

	environmental	2	0.13%
	of	2	0.13%
	mop	2	0.13%
	mazzali	2	0.13%
	oil	2	0.13%
	inc	2	0.13%
	owner	2	0.13%
	systems	2	0.13%
	murphy	2	0.13%
	barr	2	0.13%
	applied	1	0.06%
	oes	1	0.06%
	standard	1	0.06%
	ibom	1	0.06%
	gis-trans	1	0.06%
	jensen	1	0.06%
	srl,	1	0.06%
	booms	1	0.06%
	filtration	1	0.06%
6. google italy	mazzali	10	0.63%
	systems	7	0.44%
	monza	3	0.19%
	usa	2	0.13%
	cafimar	2	0.13%
	system	2	0.13%
	raasm	2	0.13%
	spa	2	0.13%
	rowan	1	0.06%
	energy	1	0.06%
	semesta	1	0.06%
	davies	1	0.06%
	nigeria	1	0.06%
	www.ecolink.com	1	0.06%
	williams	1	0.06%
	eket	1	0.06%
	steel	1	0.06%
	inc	1	0.06%
	alam	1	0.06%
	ecosostenibile	1	0.06%
7. aol netfind	spray	6	0.38%
	booth	4	0.25%
	enviornetics	2	0.13%

	tx	2	0.13%
	fort	2	0.13%
	worth,	2	0.13%
	inc.	2	0.13%
	systems	2	0.13%
	systems,	2	0.13%
	flo	1	0.06%
	andco	1	0.06%
	technologies	1	0.06%
	swaltek	1	0.06%
	fortune	1	0.06%
	filtersource.com	1	0.06%
	kleer	1	0.06%
	jet	1	0.06%
	steve	1	0.06%
	guns	1	0.06%
	lex–aire	1	0.06%
8. google germany	mazzali	3	0.19%
	industries	2	0.13%
	iss	2	0.13%
	b.v.	2	0.13%
	supply	2	0.13%
	italy	2	0.13%
	systems	2	0.13%
	goede	2	0.13%
	swenson	1	0.06%
	de	1	0.06%
	company	1	0.06%
	process	1	0.06%
	cairo	1	0.06%
	worpswede	1	0.06%
	vacsera,	1	0.06%
	equipment	1	0.06%
	www.desertshield.net	1	0.06%
	santoro	1	0.06%
	service	1	0.06%
	services	1	0.06%
9. google australia	environment	2	0.13%
	ppk	2	0.13%
	corporation	1	0.06%
	kleer–flo	1	0.06%
	ink	1	0.06%

	nuclear@aecnuclear.com	1	0.06%
	iron	1	0.06%
	analytix	1	0.06%
	filters	1	0.06%
	hydrotek	1	0.06%
	dehydrator	1	0.06%
	murphy	1	0.06%
	epa	1	0.06%
	america	1	0.06%
	emc	1	0.06%
	for	1	0.06%
	air	1	0.06%
	filtration	1	0.06%
	barr	1	0.06%
	hilti	1	0.06%
10. msn	manufacturing	2	0.13%
	process	2	0.13%
	equipment	2	0.13%
	bock	2	0.13%
	swenson	2	0.13%
	company	1	0.06%
	illinois	1	0.06%
	evaporators	1	0.06%
	engineered	1	0.06%
	meurs	1	0.06%
	ashland	1	0.06%
	chemco	1	0.06%
	pursolv	1	0.06%
	ohio	1	0.06%
	toledo	1	0.06%
	img*photo*products	1	0.06%
	in	1	0.06%
	agtuff	1	0.06%
	12	1	0.06%
	city	1	0.06%
11. altavista	filtration	2	0.13%
	ivec	2	0.13%
	washer	2	0.13%
	desmi	1	0.06%
	exterior	1	0.06%
	b/r	1	0.06%
	vanoni	1	0.06%

	usf	1	0.06%
	crea	1	0.06%
	carlos	1	0.06%
	pressure	1	0.06%
	oil	1	0.06%
	ro-clean	1	0.06%
	juan	1	0.06%
	instruments	1	0.06%
	precoat	1	0.06%
	paola	1	0.06%
	clean	1	0.06%
	building	1	0.06%
	company	1	0.06%
12. google france	protÃ©ger	1	0.06%
	huron	1	0.06%
	luxembourg	1	0.06%
	tech	1	0.06%
	purifics	1	0.06%
	bestech	1	0.06%
	color	1	0.06%
	tec	1	0.06%
	pcm,	1	0.06%
	sa	1	0.06%
	technical	1	0.06%
	separations	1	0.06%
	corp	1	0.06%
	america	1	0.06%
	luxair	1	0.06%
	memtec	1	0.06%
	page	1	0.06%
	filtration	1	0.06%
	corporation	1	0.06%
	avec	1	0.06%
13. google japan	sam-bo	2	0.13%
	trading	2	0.13%
	company	2	0.13%
	ecotechnic	1	0.06%
	aeropower	1	0.06%
	hydraulic	1	0.06%
	technologies	1	0.06%
	global	1	0.06%
	alpheus	1	0.06%

	encasement	1	0.06%
	cleaning	1	0.06%
	pall	1	0.06%
14. yahoo canada	mississauga	1	0.06%
	laboratories	1	0.06%
	agat	1	0.06%
	ltd	1	0.06%
	east	1	0.06%
	compost	1	0.06%
	north	1	0.06%
	international	1	0.06%
	cartridge	1	0.06%
	recovery	1	0.06%
	filters	1	0.06%
	industrial	1	0.06%
	milton	1	0.06%
	recourse	1	0.06%
	mpf	1	0.06%
	orange-sol	1	0.06%
15. yahoo taiwan	o.i.analytical	1	0.06%
	chemical,	1	0.06%
	myron	1	0.06%
	inc	1	0.06%
	company	1	0.06%
	modern	1	0.06%
	deflex	1	0.06%
16. yahoo singapore	aeropower	2	0.13%
	pall	2	0.13%
	corporation	2	0.13%
	analytical	1	0.06%
	rosemount	1	0.06%
	inc	1	0.06%
17. yandex	desmi	1	0.06%
	myramid	1	0.06%
	intercont	1	0.06%
	oil	1	0.06%
	ro-clean	1	0.06%
18. yahoo mexico	exchange	1	0.06%
	analytical	1	0.06%
	transfer,	1	0.06%
	inc.	1	0.06%
	heat	1	0.06%

19. yahoo korea	rosemount	1	0.06%
	fusion	1	0.06%
	new	1	0.06%
	international	1	0.06%
	uv	1	0.06%
	system	1	0.06%
	curing	1	0.06%
	united	1	0.06%
	tianjin	1	0.06%
20. yahoo india	demisters	1	0.06%
	wire	1	0.06%
	polymers	1	0.06%
	lenox	1	0.06%

Activity by Search Engine – Help Card

? Top Search Engines Table

Engines – Specific search engine being analyzed.

Referrers – Number of visitors referred to your site from the specified search engine.

% – Percentage of visitors referred from search engines who were referred by the search engine specified.

Top Search Engines with Search Phrases Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrases – The search phrases being analyzed in conjunction with the search engine in the adjacent column. A search phrase is the entire search string entered by a visitor, which can include one or more individual keywords.

Referrers – Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

Top Search Engines with Keywords Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The search keywords being analyzed in conjunction with the search engine in the adjacent column.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

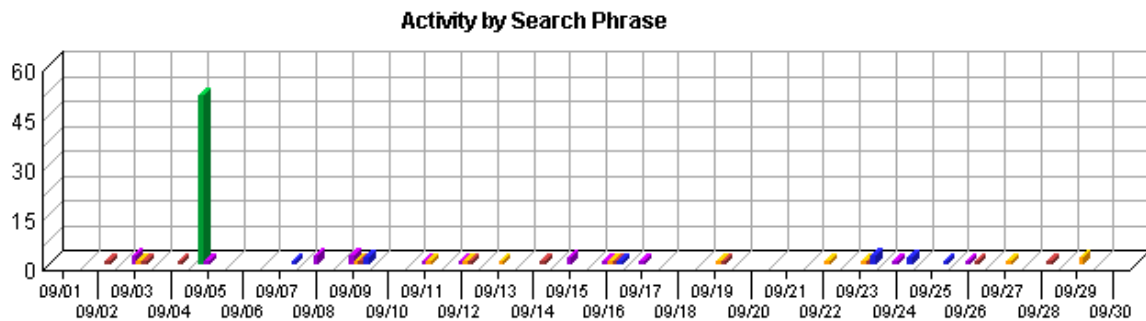


—
This information can give you an idea how your meta tags are performing with each search engine.

Activity by Search Phrase

The first table identifies search phrases that led the most visitors to your site, regardless of the search engine they used.

The second table identifies, for each phrase, which search engines led visitors to the site.



Activity by Search Phrase

	Phrases	Referrals	%
1.	ionization systems	51	3.23%
2.	penetone corporation	18	1.14%
3.	em technologies	12	0.76%
4.	goyal industries	11	0.70%
5.	raasm usa	10	0.63%
6.	intercont oil	10	0.63%
7.	greenzyme	10	0.63%
8.	memtec america corporation	9	0.57%
9.	kleer flo	9	0.57%
10.	analytix technologies	7	0.44%
11.	ian nazzari	7	0.44%
12.	kleer-flo	7	0.44%
13.	inland technology	6	0.38%
14.	memtec america corp	6	0.38%
15.	oil mop inc	6	0.38%
16.	american metal wash inc	5	0.32%
17.	img photo products	5	0.32%
18.	farboil company	5	0.32%
19.	hix green	5	0.32%
20.	rowan williams davies	5	0.32%
	Subtotal	204	12.90%
	Total	1,581	100.00%

Activity by Search Phrase with Engines Detail

Phrases	Engines	Referrals	%
1. ionization systems	google	51	3.23%
2. penetone corporation	google	16	1.01%
	google canada	2	0.13%
3. em technologies	google	12	0.76%
4. goyal industries	google	10	0.63%
	yahoo	1	0.06%
5. raasm usa	google	8	0.51%
	google italy	2	0.13%
6. intercont oil	yahoo	4	0.25%
	google	3	0.19%
	yahoo japan	2	0.13%
	yandex	1	0.06%
7. greenzyme	google	7	0.44%
	yahoo	3	0.19%
8. memtec america corporation	google	6	0.38%
	google canada	1	0.06%
	google france	1	0.06%
	google australia	1	0.06%
9. kleeer flo	google	9	0.57%
10. analytix technologies	google	5	0.32%
	yahoo	1	0.06%
	google australia	1	0.06%
11. ian nazzari	yahoo	5	0.32%
	google	1	0.06%
	google uk	1	0.06%
12. kleeer-flo	google	5	0.32%
	google australia	1	0.06%
	google canada	1	0.06%
13. inland technology	google	6	0.38%
14. memtec america corp	google	5	0.32%
	yahoo	1	0.06%
15. oil mop inc	yahoo	4	0.25%
	google uk	2	0.13%
16. american metal wash inc	yahoo	3	0.19%
	google	2	0.13%
17. img photo products	google	5	0.32%
18. farboil company	yahoo	4	0.25%
	yahoo japan	1	0.06%
19. hix green	google	5	0.32%

20.	rowan williams davies	google	3	0.19%
		google canada	1	0.06%
		google italy	1	0.06%

Activity by Search Phrase – Help Card

? **Top Search Phrases Table**

Phrases – The specific search phrases being analyzed. A search phrase is the entire search string entered by a visitor. It can include one or more keywords.

Referrals – Number of visitors referred to your site who used the specified search phrase, regardless of the search engine they used.

% – Percentage of referred visitors who used the specified search phrase.

Top Search Phrases with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrase – The search phrase a visitor used to find your site.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

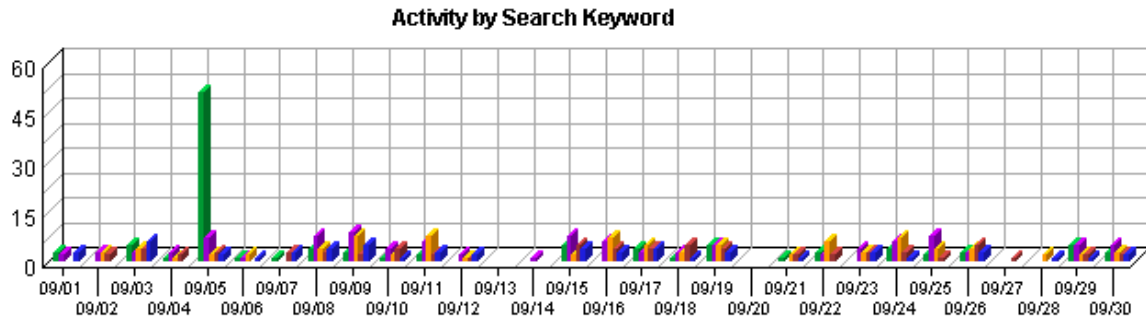


How are people getting to your site? Use these tables to find out if your visitors are using the search phrases you expect. Do you need to use different keywords in page titles to make it easier for people to find your site with search engines?

Activity by Search Keyword

The first table identifies keywords that led the most visitors to the site (regardless of the search engine).

The second table identifies, for each keyword, which search engines led visitors to the site.



Activity by Search Keyword

	Keywords	Referrals	%
1.	systems	108	2.47%
2.	inc	107	2.45%
3.	environmental	90	2.06%
4.	inc.	69	1.58%
5.	corporation	57	1.30%
6.	ionization	52	1.19%
7.	technologies	47	1.08%
8.	corp	43	0.98%
9.	company	42	0.96%
10.	oil	37	0.85%
11.	products	35	0.80%
12.	recovery	31	0.71%
13.	industries	28	0.64%
14.	services	26	0.60%
15.	american	26	0.60%
16.	international	25	0.57%
17.	equipment	24	0.55%
18.	america	23	0.53%
19.	ltd	21	0.48%
20.	spray	21	0.48%
	Subtotal	912	20.87%
	Total	4,369	100.00%

Activity by Search Keyword with Engines Detail

Keywords	Engines	Referrals	%
1. systems	google	75	1.72%
	yahoo	17	0.39%
	google italy	7	0.16%
	google canada	3	0.07%
	google germany	2	0.05%
	google uk	2	0.05%
	aol netfind	2	0.05%
2. inc	google	64	1.46%
	yahoo	31	0.71%
	google canada	5	0.11%
	google uk	2	0.05%
	yahoo japan	2	0.05%
	yahoo taiwan	1	0.02%
	google italy	1	0.02%
	yahoo singapore	1	0.02%
3. environmental	google	61	1.40%
	yahoo	23	0.53%
	google canada	3	0.07%
	google uk	2	0.05%
	aol netfind	1	0.02%
4. inc.	google	56	1.28%
	yahoo	8	0.18%
	google canada	2	0.05%
	aol netfind	2	0.05%
	yahoo mexico	1	0.02%
5. corporation	google	37	0.85%
	yahoo	10	0.23%
	google canada	4	0.09%
	yahoo singapore	2	0.05%
	yahoo uk & ireland	1	0.02%
	google australia	1	0.02%
	google france	1	0.02%
	yahoo japan	1	0.02%
6. ionization	google	52	1.19%
7. technologies	google	32	0.73%
	yahoo	8	0.18%
	google canada	3	0.07%
	google japan	1	0.02%
	aol netfind	1	0.02%

	google australia	1	0.02%
	google uk	1	0.02%
8. corp	google	31	0.71%
	yahoo	10	0.23%
	google france	1	0.02%
	altavista	1	0.02%
9. company	google	18	0.41%
	yahoo	15	0.34%
	yahoo japan	2	0.05%
	google japan	2	0.05%
	altavista	1	0.02%
	google germany	1	0.02%
	google canada	1	0.02%
	msn	1	0.02%
	yahoo taiwan	1	0.02%
10. oil	google	18	0.41%
	yahoo	12	0.27%
	google uk	2	0.05%
	yahoo japan	2	0.05%
	yandex	1	0.02%
	google italy	1	0.02%
	altavista	1	0.02%
11. products	google	29	0.66%
	yahoo	5	0.11%
	aol netfind	1	0.02%
12. recovery	google	17	0.39%
	yahoo	13	0.30%
	yahoo canada	1	0.02%
13. industries	google	14	0.32%
	yahoo	11	0.25%
	google germany	2	0.05%
	aol netfind	1	0.02%
14. services	google	18	0.41%
	yahoo	6	0.14%
	google canada	1	0.02%
	google germany	1	0.02%
15. american	google	17	0.39%
	yahoo	9	0.21%
16. international	google	10	0.23%
	google canada	7	0.16%
	yahoo	5	0.11%
	yahoo canada	1	0.02%

	yahoo korea	1	0.02%
	google italy	1	0.02%
17. equipment	google	16	0.37%
	yahoo	4	0.09%
	msn	2	0.05%
	google germany	1	0.02%
	google uk	1	0.02%
18. america	google	13	0.30%
	yahoo	6	0.14%
	google australia	1	0.02%
	google france	1	0.02%
	google canada	1	0.02%
	google uk	1	0.02%
19. ltd	google	8	0.18%
	yahoo	5	0.11%
	google uk	4	0.09%
	google canada	2	0.05%
	yahoo canada	1	0.02%
	yahoo australia &nz	1	0.02%
20. spray	google	12	0.27%
	aol netfind	6	0.14%
	yahoo	2	0.05%
	netscape	1	0.02%

Activity by Search Keyword – Help Card

? Top Search Keywords Table

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrers – Number of visitors referred to your site with the specified keywords.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

Top Search Keywords Table with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% Percentage of visitors referred from search engines who used the specified search engine and keyword.

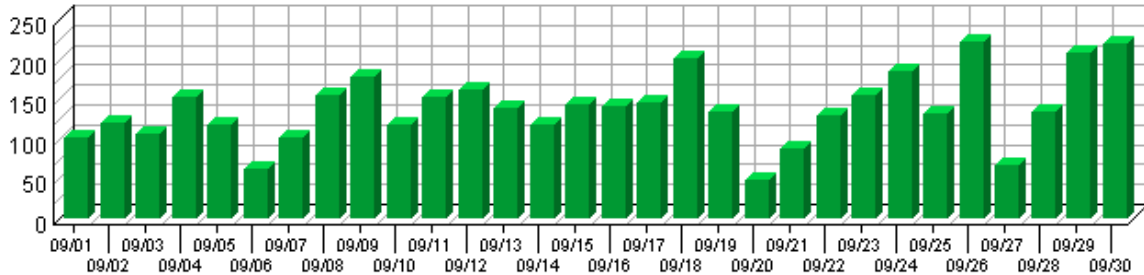


At the most basic level, this section tells you which search engines are being used most frequently to find your site. You also may find that some search engines are referring visitors to your site with the keywords you expect and that other search engines are not.

Visitors Dashboard

This displays key graphs and tables that provide an overview of the Visitors chapter. Click on the title of a graph or table to navigate to the corresponding page.

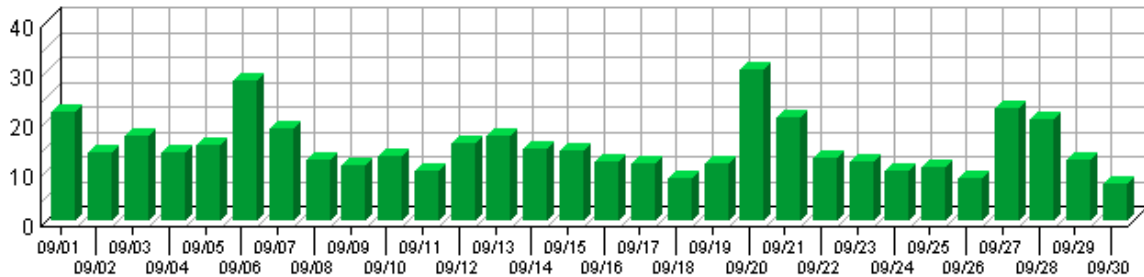
Visitors Trend



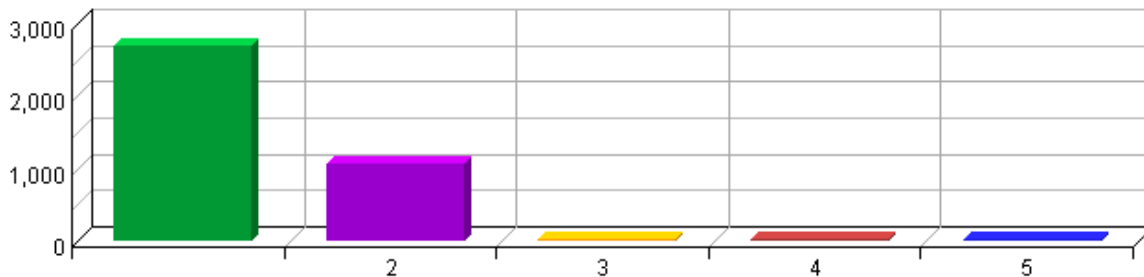
Visit Summary

Visits	4,113
Average per Day	137
Average Visit Length	01:17:13
Median Visit Length	00:05:18
International Visits	8.27%
Visits of Unknown Origin	26.23%
Visits from Your Country: United States (US)	65.50%

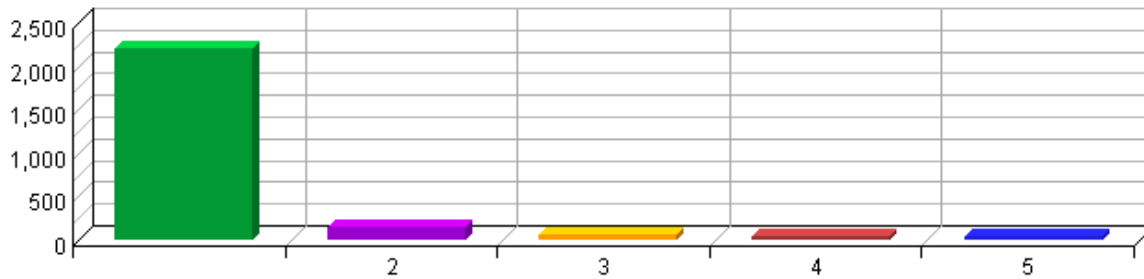
Average Length of Visit Trend



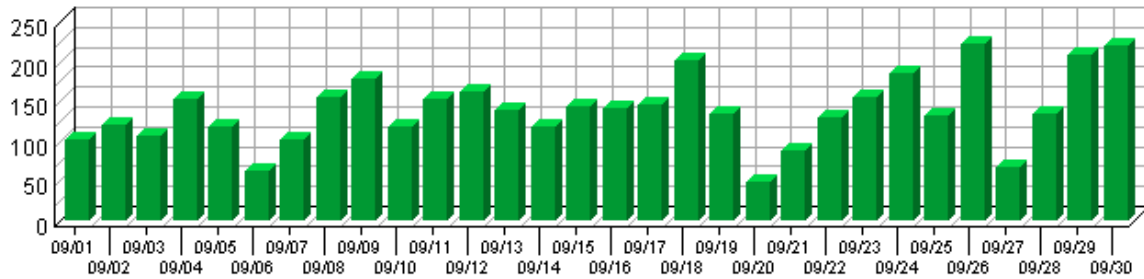
Top Countries by Visits



Visitors by Number of Visits



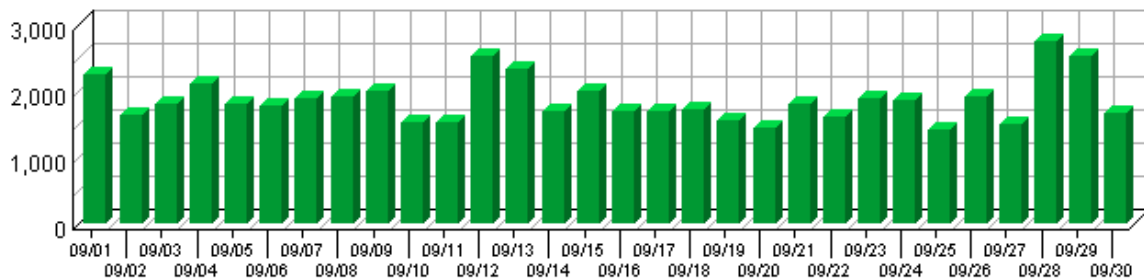
Visitors Trend



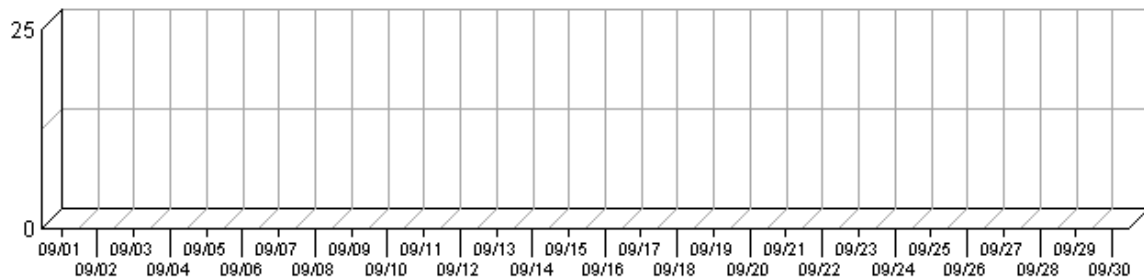
Visitor Summary

Unique Visitors	2,581
Visitors Who Visited Once	2,205
Visitors Who Visited More Than Once	376
Average Visits per Visitor	1.59

Visitor Minutes Trend



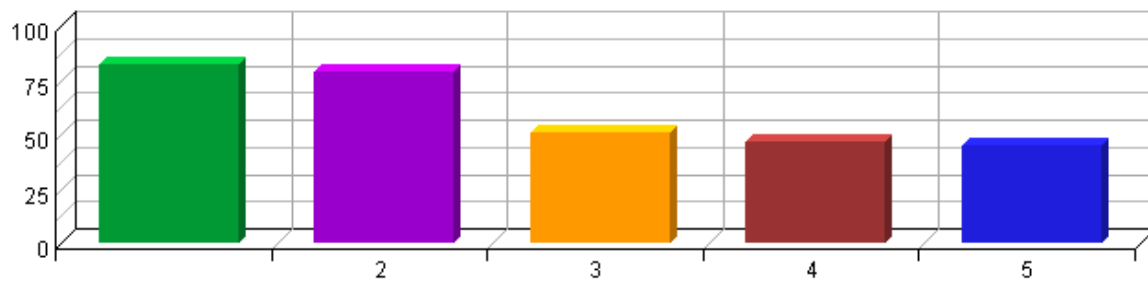
First Time Visitors Trend



New vs. Return Visits

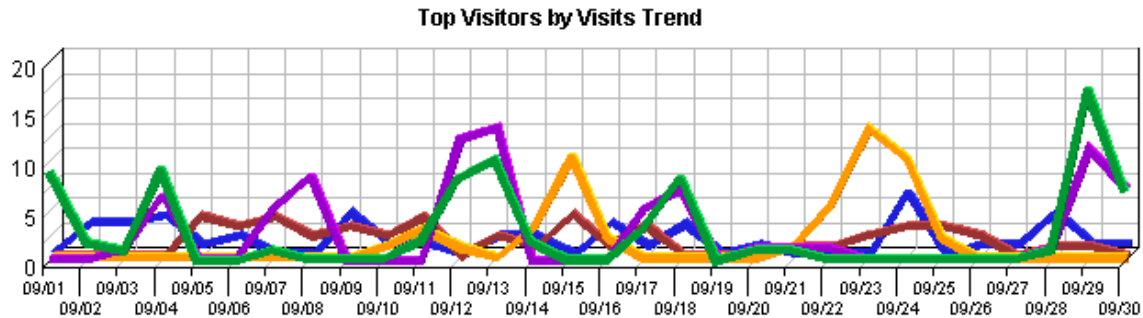


Top Visitors by Visits



Top Visitors

This report identifies the IP address, domain name, or cookie of each visitor, and identifies the visitor's relative activity level on the site. If you use cookies to track visits, Reporting Center can differentiate between hits from different visitors with the same IP address.




Top Visitors

	Visitor	Visits	%	Hits
1.	crawl1.nat.svl.searchme.com_Mozilla/5.0 (compatible; Charlotte/1.1; http://www.searchme.com/support/)	82	1.99%	403
2.	crawl2.nat.svl.searchme.com_Mozilla/5.0 (compatible; Charlotte/1.1; http://www.searchme.com/support/)	79	1.92%	403
3.	rg44.riverglassinc.com_Jakarta Commons-HttpClient/3.0.1	51	1.24%	98
4.	crawler4081.ask.com_Mozilla/5.0 (compatible; Ask Jeeves/ Teoma; +http://about.ask.com/en/docs/about/webmasters.shtml)	47	1.14%	48
5.	crawler4093.ask.com_Mozilla/5.0 (compatible; Ask Jeeves/ Teoma; +http://about.ask.com/en/docs/about/webmasters.shtml)	45	1.09%	52

6.	66.231.188.52_Gigabot/3.0 (http://www.gigablast.com/spider. html)	43	1.05%	470
7.	rg34.riverglassinc. com_Jakarta Commons-HttpClient/3.0.1	40	0.97%	130
8.	llf520125.crawl.yahoo. net_Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/ help/us/ysearch/slurp)	35	0.85%	2,865
9.	cowbell.kne.com_Mozilla/4.0 (compatible; MSIE 4.01; Windows NT; MS Search 5.0 Robot)	34	0.83%	1,117
10.	208.96.10.200.servepath. com_robotgenius/Nutch-1.0-dev	33	0.80%	33
11.	133.9.238.101_Wget/1.10.2 (Red Hat modified)	29	0.70%	58
12.	65.214.44.28_Mozilla/5.0 (X11; U; Linux i686; en-US; rv:1. 9a1) Gecko/20070308 Minefield/3. 0a1	23	0.56%	23
13.	llf520100.crawl.yahoo. net_Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/ help/us/ysearch/slurp)	20	0.49%	1,667
14.	proxy2.east.saic.com_Mozilla/ 4.0 (compatible;)	16	0.39%	24
15.	llf520071.crawl.yahoo. net_Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/ help/us/ysearch/slurp)	15	0.36%	1,155
16.	65.55.108.244_msnbot-media/1. 1 (+http://search.msn.com/ msnbot.htm)	15	0.36%	90
17.	ip-78-137-163-133.dedi. digiweb.ie_Mozilla/5.0 (X11; U; Linux i686; en-US; rv:1.9a1) Gecko/ 20070308 Minefield/3.0a1	14	0.34%	14
18.	wcdon.opensourcehost.com_-	14	0.34%	14
19.	202.179.180.53_Mozilla/4.0 (compatible; NaverBot/1.0; http:/ /help.naver.com/delete_main. asp)	14	0.34%	35
20.	65.55.25.153_msnbot/1.1 (+ http://search.msn.com/msnbot.htm)	12	0.29%	12
Subtotal		661	16.07%	8,711
Other		3,453	83.93%	11,581
Total		4,114	100.00%	20,292


Top Visitors – Help Card

 **Hits** – Number of hits attributed to the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor – The IP address, domain name, or cookie of the visitor.

Visits – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

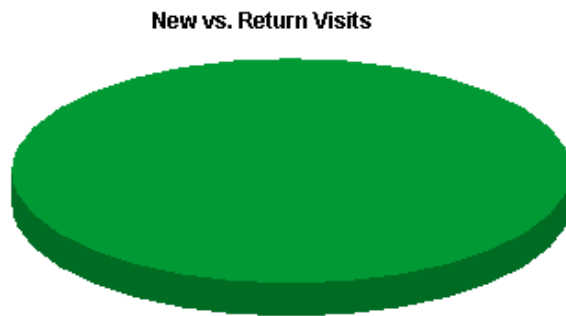
% – Percentage of total visits or hits made by the specified visitor.

 Consider the visitors who use the site most, and tailor your site to their interests and needs. If your site is an intranet, notice which employees use the site most, and find out what they like about it. You might also get feedback from those who use it the least and find out what they are looking for.

Note: If a visitor has a dynamic IP address, or if a group of visitors are behind a proxy server or firewall, this data might be misleading. In the case of a dynamic IP address, multiple IP addresses could be shown for a single visitor, and in the case of a firewall or proxy server, one IP address could be used by more than one visitor.

New vs. Return Visits

This report compares the number of visits by new and returning visitors to your site.



New vs. Return Visits

Visitor Type		Visits	%
1.	Returning Visitors	4,114	100.00%
Total		4,114	100.00%

New vs. Return Visits – Help Card

?

New Visitors – Visitors who didn't have a cookie from your site on their first hit, but had one on later hits.

Returning Visitors – Visitors who already had a cookie from your site when they visited.

Visitors Not Accepting Cookies – Visitors not accepting cookies from your site. There is no way to determine if these visitors are new or returning.

Visits – Number of visits by visitors who fit into the specified visitor category. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

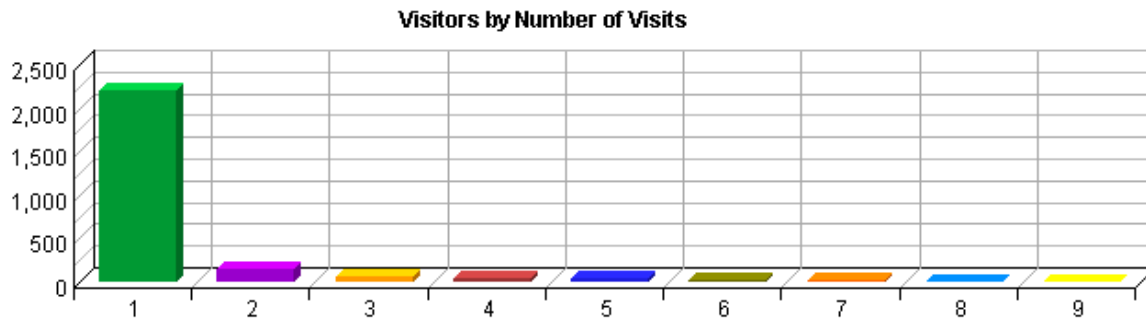
% – Percentage of visitors who fit into the specified visitor category.



By tracking the ratio between new and return visits over a period of time, you can determine if your site is attracting enough returning visitors.

Visitors by Number of Visits

This report shows the distribution of visitors based on how many times each visitor visited your site.



Visitors by Number of Visits

Number of Visits	Unique Visitors	%
1 visit	2,205	85.43%
2 visits	148	5.73%
3 visits	64	2.48%
4 visits	52	2.01%
5 visits	46	1.78%
6 visits	24	0.93%
7 visits	11	0.43%
8 visits	4	0.15%
9 visits	4	0.15%
Subtotal	2,558	99.11%
Other	23	0.89%
Total	2,581	100.00%

Visitors by Number of Visits – Help Card

? Number of Visits – The number of visits, beginning with one and increasing by increments of one, being analyzed in the other columns.

Unique Visitors– Number of unique individuals who came to your site the amount of times specified in the Number of Visits column.

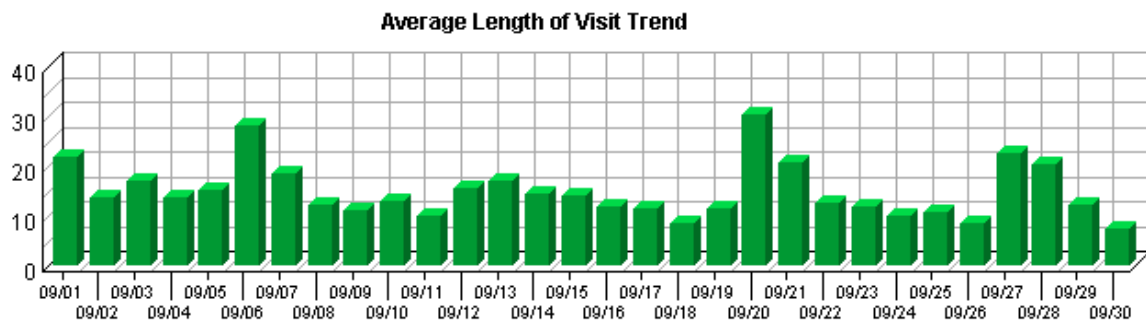
% – Percentage of unique visitors who came to your site the amount of times specified in the Number of Visits column.

💡 This information can indicate whether or not your site compels visitors to return. Updating web site content is one way to draw return visitors.

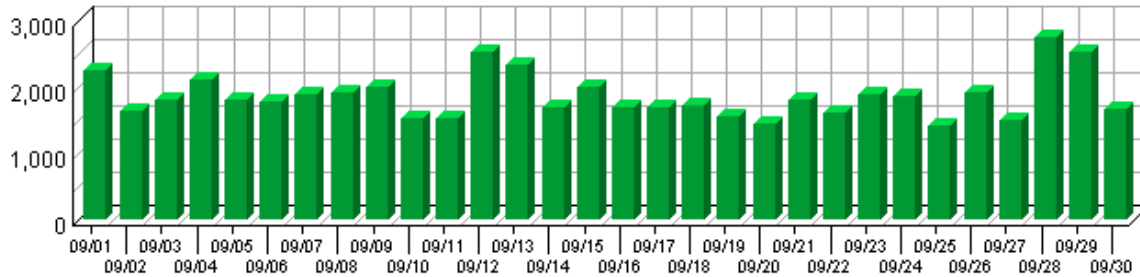
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Visitors Trend

This report shows how many times visitors visited your web site and how long they stayed. The information is divided into time slices based on the duration of the log file. Visits are freshly counted during each time interval in the report. Some visits may span more than one time interval, and therefore a single visit may be counted more than once. This manner of counting visits may cause the Visits Trend total visits to exceed the total visits shown on the Overview Dashboard page.



Visitor Minutes Trend




Visitors Trend

Time Interval	Visits	Unique Visitors	First Time Visitors	Avg Visit Length	Visitor Minutes
09/01	102	80	0	00:21:56	2,238.50
09/02	120	108	0	00:13:45	1,651.15
09/03	107	95	0	00:16:57	1,814.62
09/04	153	110	0	00:13:51	2,121.30
09/05	119	108	0	00:15:13	1,812.13
09/06	63	42	0	00:28:11	1,776.07
09/07	102	78	0	00:18:34	1,893.88
09/08	155	134	0	00:12:22	1,918.57
09/09	178	153	0	00:11:17	2,009.30
09/10	119	116	0	00:12:55	1,538.70
09/11	153	142	0	00:09:56	1,520.23
09/12	163	132	0	00:15:26	2,515.70
09/13	138	95	0	00:16:55	2,334.50
09/14	117	97	0	00:14:31	1,698.80
09/15	143	114	0	00:13:56	1,993.73
09/16	142	131	0	00:11:55	1,693.78
09/17	145	130	0	00:11:37	1,684.93
09/18	201	177	0	00:08:31	1,713.70
09/19	134	128	0	00:11:30	1,543.02
09/20	48	45	0	00:30:19	1,455.28
09/21	88	78	0	00:20:35	1,811.85
09/22	130	123	0	00:12:27	1,619.32
09/23	156	135	0	00:12:02	1,878.53
09/24	185	162	0	00:10:00	1,850.42
09/25	132	118	0	00:10:40	1,409.58
09/26	222	192	0	00:08:38	1,917.67
09/27	66	60	0	00:22:35	1,491.28
09/28	135	110	0	00:20:19	2,744.43
09/29	209	169	0	00:12:03	2,518.87
09/30	219	182	0	00:07:32	1,653.00

Average	138	118	0	N/A	1,860.76
Total	4,144	3,544	0	N/A	55,822.85

Visitors Trend – Help Card

 **Time Interval** – A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Visits – Number of visits to your web site. If a visit spans multiple time intervals, it is counted in each interval. Every visit from a visitor is counted, even if the same visitor came to your web site multiple times. Also included are zero-length visits. A zero-length visit occurs when all hits for that visit are logged with the exact same time stamp.

Unique Visitors – Number of individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit. Values of "N/A" indicate that the detailed data required for Unique Visitors per time period is not available. This situation occurs when the Top Visitors report has reached its configured limit.


First Time Visitors – Number of visitors who had never visited your web site before.

Avg Visit Length – The average amount of time visitors spent at your site within the given time interval. The data is formatted as hh:mm:ss (hours:minutes:seconds). The average visit length is calculated by dividing the value from the Visitor Minutes column by the value from the Visits column.

Visitor Minutes – Number of minutes your web site was viewed, regardless of who was viewing it.

Average – This row gives the average for each column.

Total – The total for the column. Some visits may span more than one time interval, and be counted more than once. These duplicate visit counts may cause the total visits count on this row to exceed the actual total number of visits shown on the Overview Dashboard page.

 Use this page to determine which times your web site is busiest.

Daily averages cut off visits that continue into the next day, whereas weekly averages do not. Therefore, weekly averages may appear a bit longer than daily averages.

Visits Trend

This report helps you understand the bandwidth requirements of your site by tracking visits over the course of the report period.




Visits Trend

Time Interval	Visits	%
09/01	101	2.46%
09/02	119	2.89%
09/03	106	2.58%
09/04	151	3.67%
09/05	118	2.87%
09/06	62	1.51%
09/07	101	2.46%
09/08	154	3.74%
09/09	176	4.28%
09/10	118	2.87%
09/11	153	3.72%
09/12	162	3.94%
09/13	136	3.31%
09/14	116	2.82%
09/15	142	3.45%
09/16	141	3.43%
09/17	144	3.50%
09/18	200	4.86%
09/19	133	3.23%
09/20	47	1.14%
09/21	87	2.12%
09/22	129	3.14%
09/23	155	3.77%
09/24	184	4.47%
09/25	131	3.19%


09/26	221	5.37%
09/27	65	1.58%
09/28	134	3.26%
09/29	206	5.01%
09/30	221	5.37%
Total	4,113	100.00%

Visits Trend – Help Card

 **Time Interval** – A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Visits – Number of visits to your site during the specified time interval. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits to your site during the specified time interval compared with all visits to your site during the report period.

 Periods of less activity can be considered good times for maintenance and content improvement.

Top Organizations

If you have enabled the WebTrends GeoTrends Database for this profile, this page will list the most active companies and other organizations visiting your web site. The second table will show you the most active domain names from each organization.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

Top Organizations – Help Card

? **Domain Name** – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second-level domain name, such as netiq.com. If the top-level domain name is a country code, then this shows the third-level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

Organization – The name of the organization, which could be a company, a government agency, a school, or any other type of organization. This name was determined by looking up the visitor's IP address in the WebTrends GeoTrends Database. Click on the organization name to generate an Internet whois lookup.

Total – The total for all visits or hits.

Unknown – The sum for any IP addresses which could not be found in the WebTrends GeoTrends Database.

Visits – Number of visits to your site from this organization. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Number of hits to your site from this organization. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Percentage of the total activity that was from this organization.



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Use this information when you are interested in an organization as a whole, such as NetIQ Corporation. You can identify the major domain names from each company, such as netiq.com and webtrends.com from NetIQ.

Top Authenticated Usernames

This report identifies the true name and relative activity level of the visitors logging onto a server that requires a user name and password.

No data for this section in the log data analyzed.

Top Authenticated Usernames – Help Card


 **Authenticated Username** – A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.

Hits – Number of hits generated by the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor – Authenticated name of the user being analyzed.

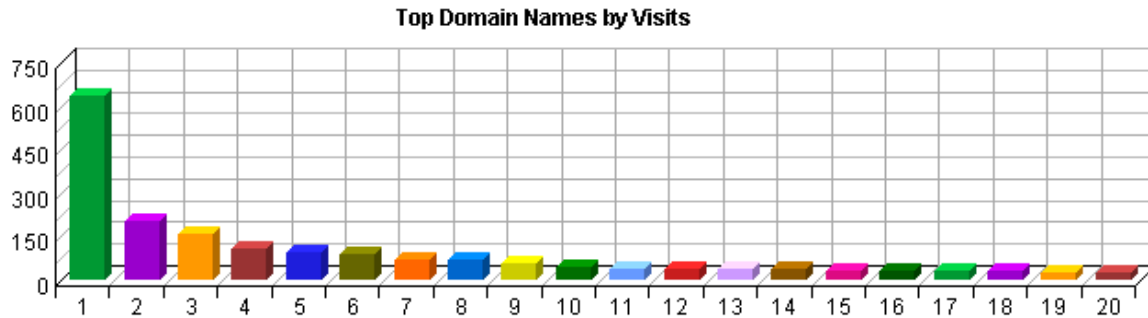
Visits – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits or hits to your site by the specified visitor out of those by all authenticated user names.

 You may use this information for your marketing efforts, such as special promotions or newsletters.

Top Domain Names


This report lists the domain name that generates the most activity to your web site.



Top Domain Names

	Domain Name	Visits	%	Hits
1.	googlebot.com	633	15.39%	662
2.	searchme.com	204	4.96%	854
3.	yahoo.net	157	3.82%	8,551
4.	comcast.net	107	2.60%	131
5.	ask.com	96	2.33%	104
6.	riverglassinc.com	91	2.21%	228
7.	verizon.net	73	1.77%	130
8.	rr.com	69	1.68%	82
9.	sbcglobal.net	58	1.41%	68
10.	66.231.188.52	43	1.05%	470
11.	servepath.com	39	0.95%	41
12.	bellsouth.net	36	0.88%	43
13.	lstn.net	36	0.88%	36
14.	kne.com	36	0.88%	1,119
15.	cox.net	32	0.78%	32
16.	msn.com	31	0.75%	39
17.	secureserver.net	30	0.73%	30
18.	133.9.238.101	29	0.71%	58
19.	163data.com.cn	26	0.63%	30
20.	saic.com	25	0.61%	3,138
	Subtotal	1,851	45.00%	15,846
	Other	2,262	55.00%	4,376
	Total	4,113	100.00%	20,222

Top Domain Names – Help Card

 **Domain Name** – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second-level domain name, such as netiq.com. If the top-level domain name is a country code, then this shows the third-level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.


Click on the domain name to generate an Internet whois lookup.

Total – The total for all visits or hits.

Hits – Number of hits to your site from this domain name. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

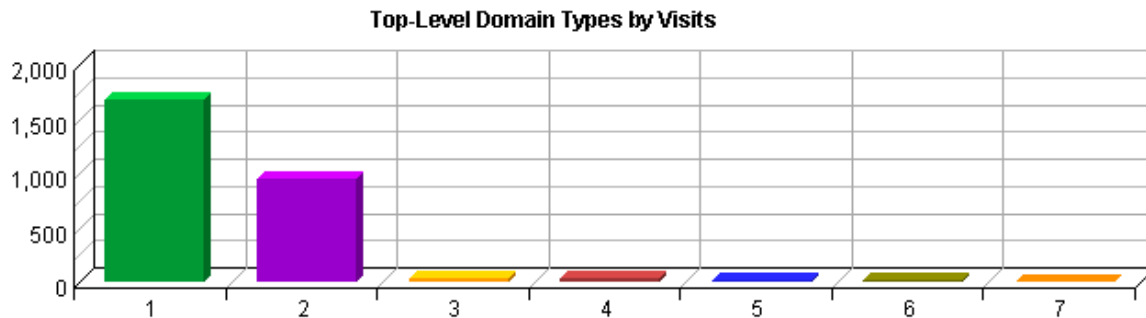
Visits – Number of visits to your site from this domain name. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of the total activity that was from this domain name or IP address.

 Use this information when you are interested in high-level domain names of visitors generating the most activity to your web site.

Top-Level Domain Types

This report provides a breakdown of top-level domain types.



Top-Level Domain Types

	Top-Level Domain Types	Visits	%	Hits
1.	Commercial	1,676	61.39%	6,835
2.	Network	955	34.98%	9,916
3.	Education	33	1.21%	65
4.	Military	29	1.06%	38
5.	Organization	18	0.66%	25
6.	Government	16	0.59%	20
7.	ARPANET	3	0.11%	4
	Total	2,730	100.00%	16,903

Top-Level Domain Types – Help Card

? Top-Level Domain – The suffix of a domain name. A top-level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains:

ARPANET: .arpa

Commercial: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz

Education: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn

International: .int .int.co .int.ve .intl.tn

Government: .gov .gov.[country code] .gove.[country code] .go.[country code]

Military: .mil .mil.[country code]

Network: .net .ad.jp .ne.kr .net.[country code]

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

Hits – Number of hits to your site from the specified top-level domain. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Total – The total visits or hits where there was sufficient information to identify the top-level domain. This number may be less than the total activity overall.

Visits – Number of visits to your site from the specified top-level domain. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits or hits from sites in the specified top-level domain. The percentages refer to the total number of visits for which the domain name can be determined. Some IP addresses cannot be resolved to a domain name.



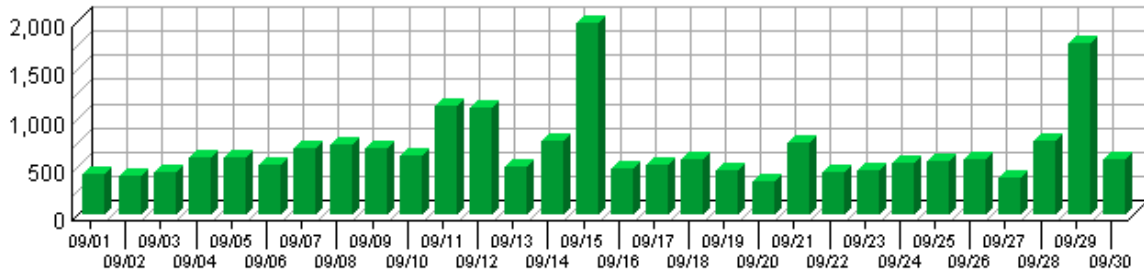
Consider which types of organizations are interested in your site, and consider how you can interest other types of organizations.

Note: This information can be displayed only if reverse DNS lookups have been performed. Even when DNS lookups are performed, some IP addresses cannot be resolved to a domain name.

Pages Dashboard

This displays key graphs and tables that provide an overview of the Pages chapter. Click on the title of a graph or table to navigate to the corresponding page.

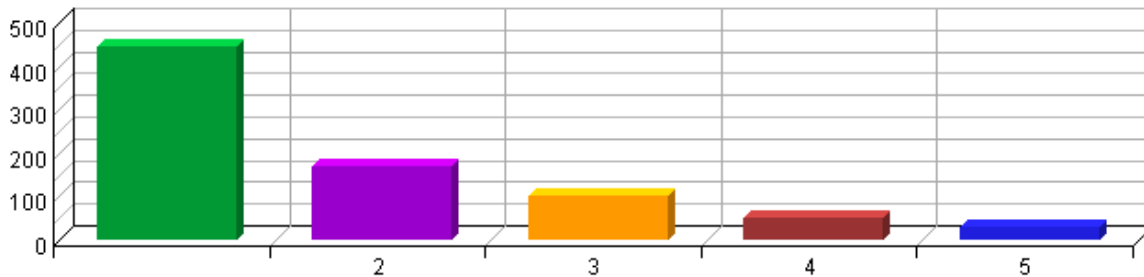
Page Views Trend



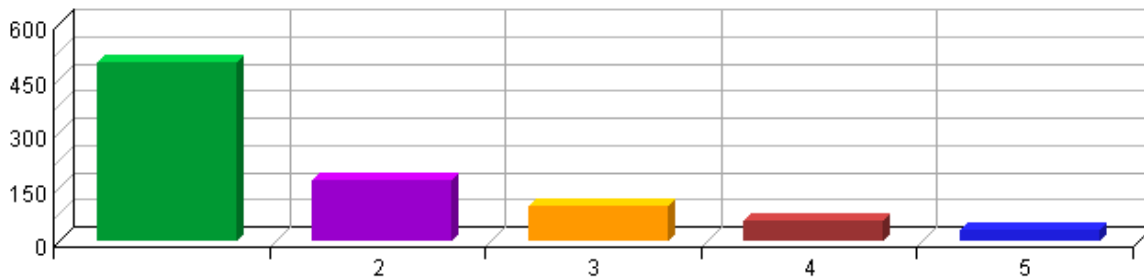
Page View Summary

Page Views	20,222
Average per Day	674
Average Page Views per Visit	4.92

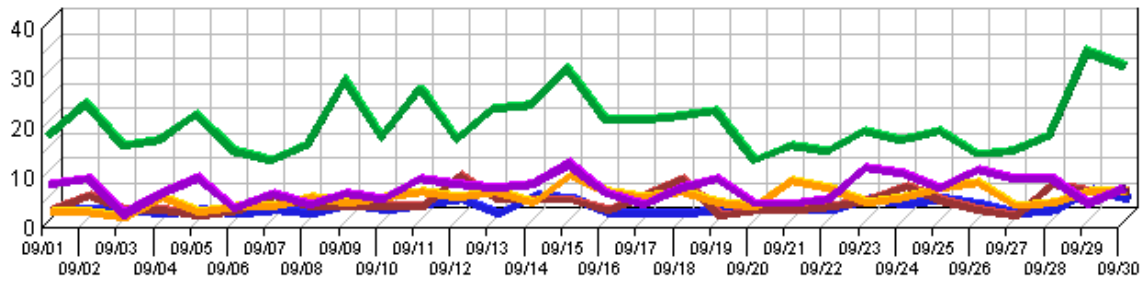
Top Entry Pages



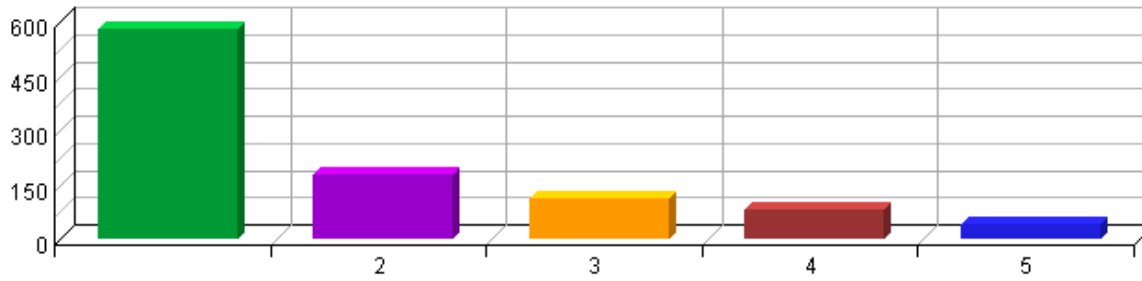
Top Exit Pages



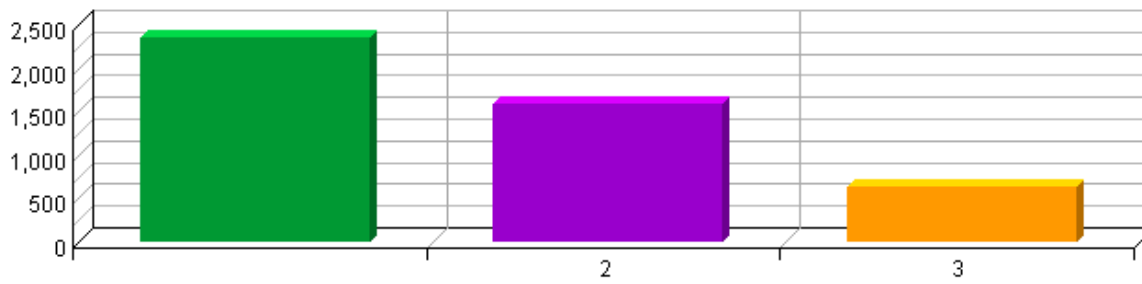
Top Pages by Visits Trend



Top Pages by Visits

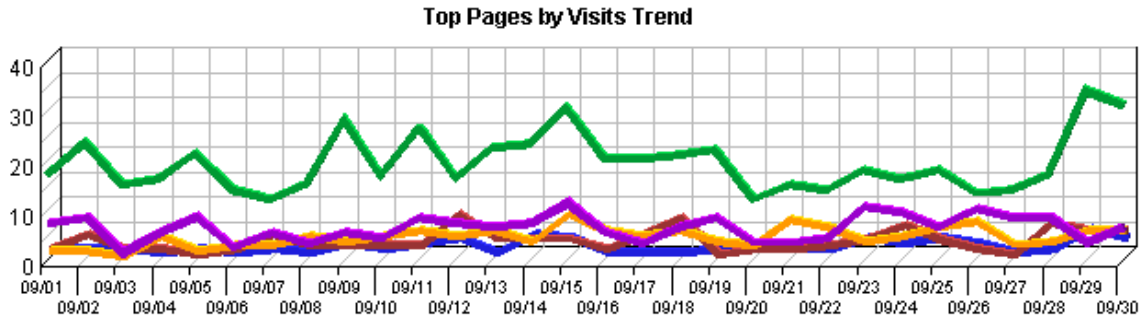


Top Directories by Visits



Top Pages

This identifies the most popular web pages on your site and shows you the number of visits for each, and displays the average length of time the page was viewed.




Top Pages

	Pages	Visits	%	Views	Avg Time Viewed	Avg Time to Serve
1.	P2 Products and Services – Search Page http:// es.epa.gov/ vendors/	580	3.09%	791	00:01:18	0
2.	Envirosink http:// es.epa.gov/ vendors/ preview/ 2008.html	179	0.95%	180	00:02:07	0
3.	OMI OIL MOP, INC. http:// es.epa.gov/ vendors/ vendinfo/ 199.html	114	0.61%	1,199	00:00:05	0
4.	National P2 Products and Services Database http:// es.epa.gov/ vendors/ descript.html	82	0.44%	82	00:02:43	0
5.	MEMTEC AMERICA CORP.
MEMCOR DIVISION http:// es.epa.gov/ vendors/ vendinfo/ 215.html	43	0.23%	44	00:02:41	0
6.	EM Technologies, Inc. http:// es.epa.gov/ vendors/ preview/ 135.html	41	0.22%	41	00:00:21	0
7.		34	0.18%	34	00:01:18	0

	CONSOLIDATED PLASTICS COMPANY, INC. http:// es.epa.gov/ vendors/ vendinfo/ 246.html				
8.	PENETONE CORPORATION http:// es.epa.gov/ vendors/ vendinfo/ 270.html	34	0.18%	35 00:02:09	0
9.	PORTEC CONSTRUCTION EQUIPMENT DIVISION
 KOLBERG,... http:// es.epa.gov/ vendors/ vendinfo/ 391.html	31	0.17%	32 00:01:56	0
10.	Selig Chemical Industries, Inc. http:// es.epa.gov/ vendors/ preview/ 129.html	31	0.17%	31 00:03:39	0
11.	Kleer–Flo Industries, Inc http:// es.epa.gov/ vendors/ preview/ 2212.html	30	0.16%	31 00:04:16	0
12.	AMERICAN FORMULATING AND MANUFACTURING http:// es.epa.gov/ vendors/ vendinfo/ 111.html	28	0.15%	28 00:03:59	0
13.	MAZZALI SYSTEMS SPA http:// es.epa.gov/ vendors/ preview/ 2382.html	28	0.15%	29 00:04:20	0
14.	RECRA ENVIRONMENTAL, INC. http:// es.epa.gov/ vendors/ vendinfo/ 461.html	27	0.14%	28 00:01:38	0
15.	Bock Engineered Products, Inc. http:// es.epa.gov/ vendors/ preview/ 2053.html	27	0.14%	27 00:02:18	0
16.	ALPHEUS CLEANING TECHNOLOGIES http:// es.epa.gov/ vendors/ vendinfo/ 105.html	26	0.14%	26 00:01:48	0
17.	IMG PHOTO PRODUCTS
CPAC CO. http:// es.epa.gov/ vendors/ vendinfo/ 393.html	26	0.14%	26 00:03:20	0
18.	SPRAY BOOTH SYSTEMS, INC. (SBS, INC.) http:// es.epa.gov/ vendors/ preview/ 2352.html	26	0.14%	28 00:05:05	0
19.	INLAND TECHNOLOGY, INC. http:// es.epa.gov/ vendors/ vendinfo/ 359.html	26	0.14%	26 00:02:49	0
20.	BIX MANUFACTURING COMPANY, INC. http:// es.epa.gov/ vendors/ vendinfo/ 140.html	26	0.14%	26 00:04:08	0
	Subtotal	1,439	7.67%	2,744 00:00:43	

Other	17,316	92.33%	17,478	00:03:12
Total	18,755	100.00%	20,222	00:02:55

Top Pages – Help Card

 **Pages** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.


Views – Number of times this page was viewed by visitors.

% – Percentage of the total visits in which the visitor viewed this page at least once.

Average Time Viewed – Average length of time the specified page was viewed. (The format is hh:mm:ss – hours:minutes:seconds.)

Average Time to Serve – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

Note: Zero values in this column probably indicates that your web server is not logging Time to Serve information.

 Pages with good content and design are more likely to attract visitors and be revisited. Less popular pages on a site can be made more appealing by improving the content or incorporating design elements similar to that on the more important pages. Always remember that people are far more interested in content than in design, and average view times can help determine which content is most important to your visitors.

Top Content Groups

This report identifies the most popular groups of web site pages and how often they were visited.

No data for this section in the log data analyzed.

Top Content Groups – Help Card



Content Group – A defined group of web pages with specific things in common, such as the same types of products, services, or information.

Group Name – Name of the content group being analyzed.

Total – The sum of the visit counts for the content groups. During a single visit, the visitor may view pages in zero, one, or multiple content groups, causing some visits to be omitted from this total and some visits to be counted more than once.

Visits – Number of visits where the visitor viewed at least one page in the specified content group. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

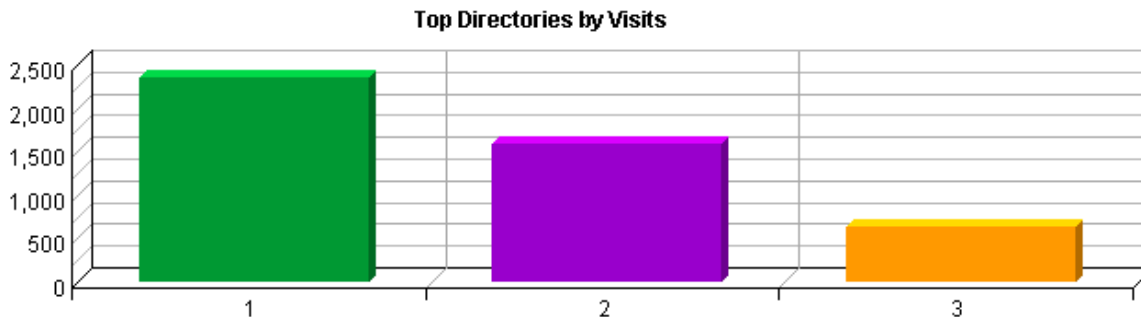
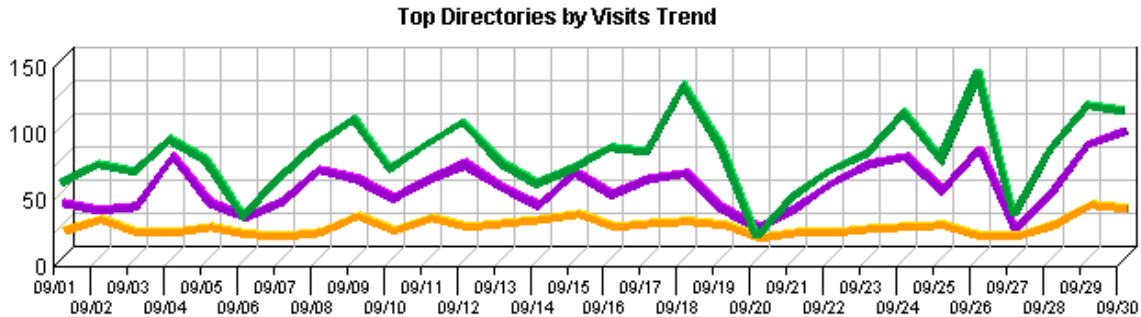
% – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.



The information on this page can show you which content groups were most popular. This will reveal the reasons people visit your web site, and what is most interesting and least interesting to them.

Top Directories

This report lists the most commonly accessed directories on your web site. This information can help determine the types of data most often requested.



Top Directories

	Path To Directory	Visits	%	Hits	Kbytes Transferred
1.	http://es.epa.gov/vendors/ preview	2,356	51.45%	11,242	26,575
2.	http://es.epa.gov/vendors/ vendinfo	1,588	34.68%	8,103	22,959
3.	http://es.epa.gov/vendors/	635	13.87%	877	12,620
	Total	4,579	100.00%	20,222	62,153

Top Directories – Help Card

? Path to Directory – The full URL path to the directory being analyzed.

Visits – Number of visits to pages within the specified directory. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Kbytes Transferred – Number of kilobytes of data transferred by the server from the specified directory to your visitors.

% – Percentage of visits or hits to, or kilobytes of data transferred from the specified directory compared to all other directories.



—

This report indicates the content visitors are most interested in. Use this information to determine which content areas to develop further, which areas to focus on less, and how you can arrange your content most effectively. If the table is sorted by kilobytes of data transferred, this page reveals what kind of data the server spends the most time transferring, and may suggest different ways to organize your data, or different ways to distribute the server load if you have more than one server.

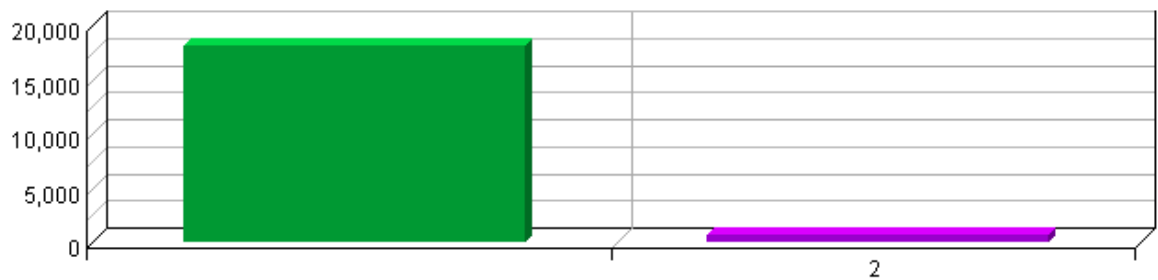
Files Dashboard

This displays key graphs and tables that provide an overview of the Files chapter. Click on the title of a graph or table to navigate to the corresponding page.

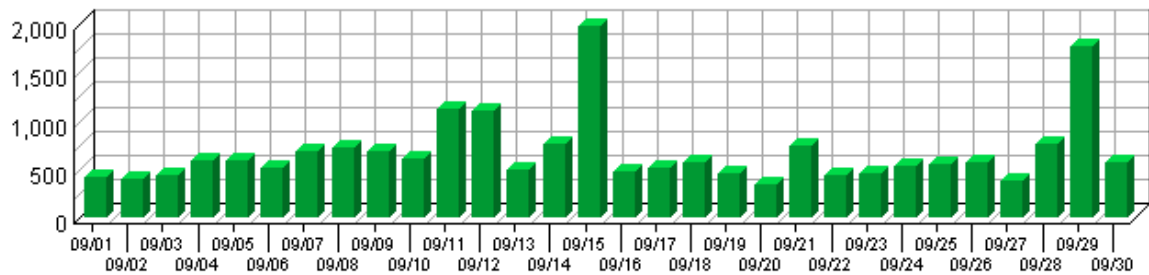
Hit Summary

Successful Hits for Entire Site	20,222
Average Hits per Day	674
Home Page Hits	791

Most Accessed File Types by Files



Hits Trend




Most Downloaded Files

This report identifies the most popular files downloaded from your site.

No data for this section in the log data analyzed.


Most Downloaded Files – Help Card

 **Downloads** – Number of times the specified file was downloaded by a visitor. If an error occurred during a transfer, the transfer is not counted.

Files – The path and filename of the file being analyzed.

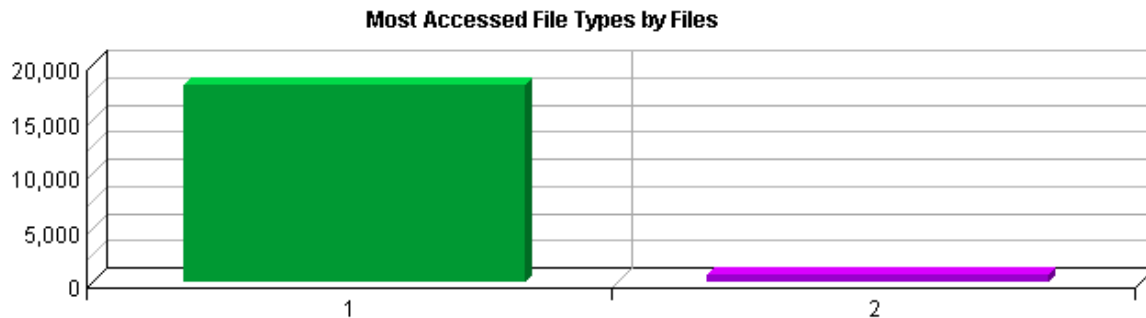
Visits – The number of unique visitors who downloaded the specified file. If an error occurred in the transfer, the transfer is not counted.

% – Percentage of times the specified file was downloaded compared to all downloaded files.

—
 This information shows you the most popular downloadable files on your web site. Files that don't appear on the list, or appear low on the list, may require maintenance such as decreasing the file size, improving link placement, or elimination to make room for more popular content.

Most Accessed File Types

This report identifies the types of files accessed on your site and the total number of kilobytes of data transferred for each file type. Cached requests and erred hits are excluded from the totals. The types of files accessed are listed in descending order.



Most Accessed File Types

	File Type	Files	%	Kbytes Transferred
1.	html	18,169	96.15%	51,150
2.	htm	728	3.85%	11,003
	Total	18,897	100.00%	62,153

Most Accessed File Types – Help Card



File Type – Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."

Files – Number of files of the specified type accessed by visitors to your site.

Kbytes Transferred – Number of kilobytes of data transferred for all files of the specified type.

% – Percentage of all kilobytes of data transferred for the specified file type.



This report provides general statistics for the type of data that visitors access on your site.

Most Uploaded Files

This report identifies the most popular files uploaded using FTP PUT, HTTP PUT, or HTTP POST.

No data for this section in the log data analyzed.

Most Uploaded Files – Help Card



Files – The path and filename of the uploaded file being analyzed.

Top Uploads – Number of times the specified file was uploaded to your site. If an error occurred during a transfer, the transfer is not counted.

Visits – Number of visits to your site where the specified file was uploaded. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times the specified file was uploaded compared with all uploaded files.

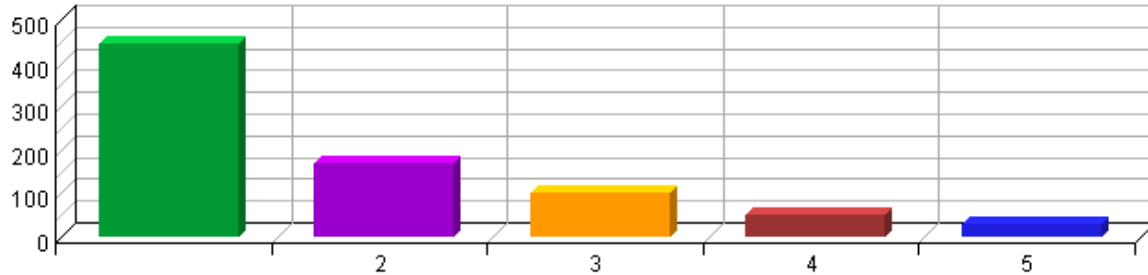


You may want to run virus scans on uploaded files.

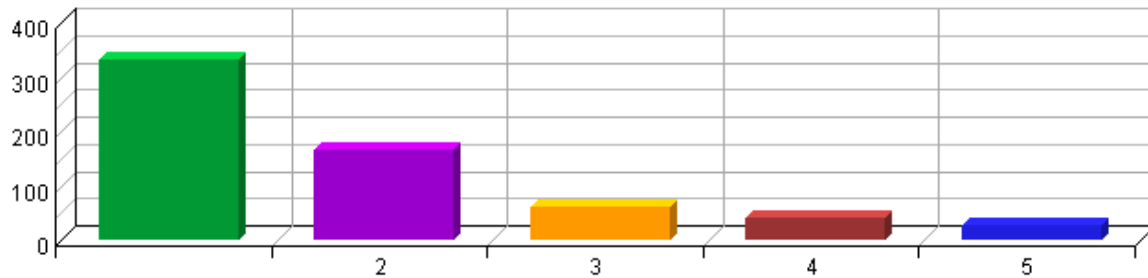
Navigation Dashboard

This dashboard summarizes important information related to online navigation.

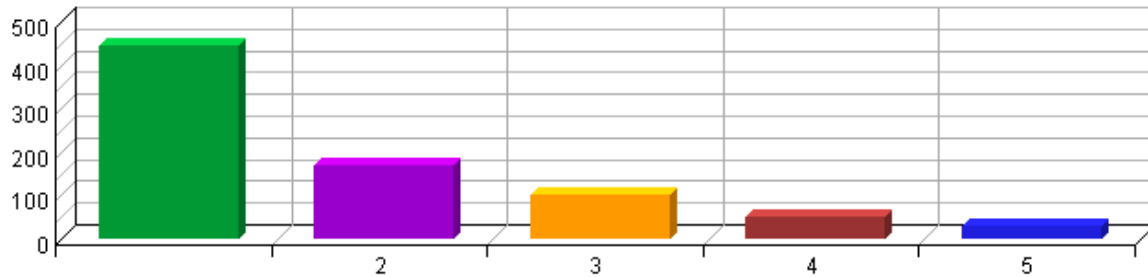
Top Entry Pages



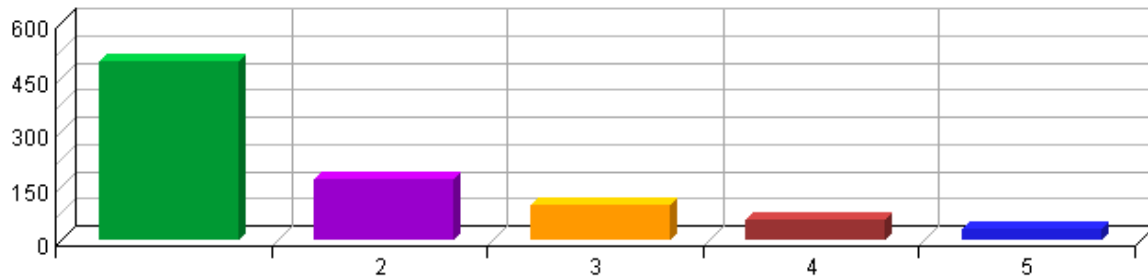
Single Access Pages



Top Entry Files



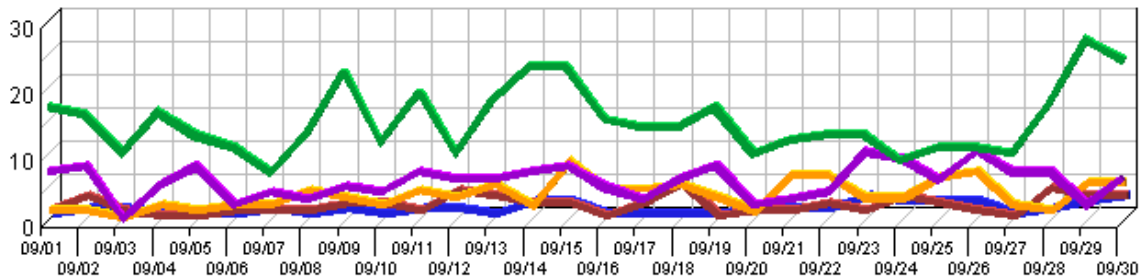
Top Exit Pages



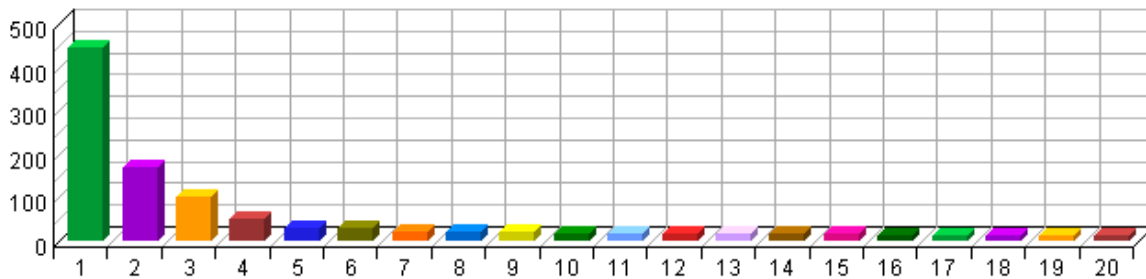
Top Entry Pages

This report identifies the first page viewed when a visitor visits your site. The most common entry page is usually the home page, but other common entry pages include specific URLs that visitors type, pages that have been bookmarked, or pages referred to by other sites.

Top Entry Pages Trend



Top Entry Pages




Top Entry Pages

	Pages	Visits	%
1.	P2 Products and Services – Search Page http:// es.epa.gov/ vendors/	447	10.87%
2.	Envirosink http:// es.epa.gov/ vendors/ preview/ 2008.html	168	4.08%
3.	OMI OIL MOP, INC. http:// es.epa.gov/ vendors/ vendinfo/ 199.html	101	2.46%
4.	National P2 Products and Services Database http:// es.epa.gov/ vendors/ descript.html	52	1.26%
5.	MEMTEC AMERICA CORP.
MEMCOR DIVISION http:// es.epa.gov/ vendors/ vendinfo/ 215.html	28	0.68%
6.	EM Technologies, Inc. http:// es.epa.gov/ vendors/ preview/ 135.html	28	0.68%
7.	PENETONE CORPORATION http:// es.epa.gov/ vendors/ vendinfo/	22	0.53%

[270.html](#)

8.	Kleer–Flo Industries, Inc http:// es.epa.gov/ vendors/ preview/ 2212.html	21	0.51%
9.	MAZZALI SYSTEMS SPA http:// es.epa.gov/ vendors/ preview/ 2382.html	20	0.49%
10.	CONSOLIDATED PLASTICS COMPANY, INC. http:// es.epa.gov/ vendors/ vendinfo/ 246.html	19	0.46%
11.	Selig Chemical Industries, Inc. http:// es.epa.gov/ vendors/ preview/ 129.html	18	0.44%
12.	SPRAY BOOTH SYSTEMS, INC. (SBS, INC.) http:// es.epa.gov/ vendors/ preview/ 2352.html	16	0.39%
13.	AMERICAN FORMULATING AND MANUFACTURING http:// es.epa.gov/ vendors/ vendinfo/ 111.html	15	0.36%
14.	BIX MANUFACTURING COMPANY, INC. http:// es.epa.gov/ vendors/ vendinfo/ 140.html	15	0.36%
15.	Analytix Technologies, LLC. http:// es.epa.gov/ vendors/ preview/ 2694.html	15	0.36%
16.	HIX GREEN, INC. http:// es.epa.gov/ vendors/ preview/ 2547.html	14	0.34%
17.	RAASM MANUFACTURING USA, INC. http:// es.epa.gov/ vendors/ vendinfo/ 310.html	14	0.34%
18.	Paradigm Analytical Laboratories, Inc. http:// es.epa.gov/ vendors/ preview/ 2906.html	13	0.32%
19.	RECRA ENVIRONMENTAL, INC. http:// es.epa.gov/ vendors/ vendinfo/ 461.html	13	0.32%
20.	Earthwise Analytical Laboratory http:// es.epa.gov/ vendors/ preview/ 2344.html	13	0.32%
	Subtotal	1,052	25.58%
	Other	3,061	74.42%
	Total	4,113	100.00%


Top Entry Pages – Help Card

 **Entry Page** – The first page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits where the specified page was the entry page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

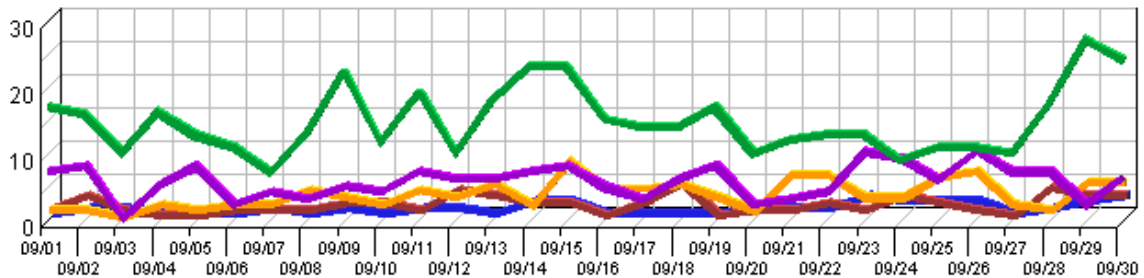
% – Percentage of times this page was the entry page compared with other entry pages.

 This information can indicate how you might want to optimize the architecture of your web site based on where your visitors are entering. It can also help you determine which external links are most effective. Consider updating meta tags and links.

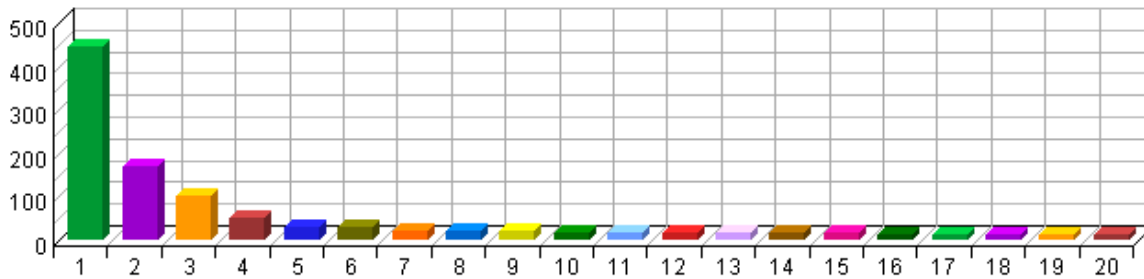
Top Entry Files

This report identifies the first hit from a visitor visiting your site. This is most likely the home page but, in some cases it may also be specific URLs that visitors enter to go directly to a particular file or page.

Top Entry Files Trend



Top Entry Files




Top Entry Files

	Files	Visits	%
1.	http://es.epa.gov/vendors/	447	10.87%
2.	http://es.epa.gov/vendors/preview/2008.html	168	4.08%
3.	http://es.epa.gov/vendors/vendinfo/199.html	101	2.46%
4.	http://es.epa.gov/vendors/descript.html	52	1.26%
5.	http://es.epa.gov/vendors/vendinfo/215.html	28	0.68%
6.	http://es.epa.gov/vendors/preview/135.html	28	0.68%
7.	http://es.epa.gov/vendors/vendinfo/270.html	22	0.53%
8.	http://es.epa.gov/vendors/preview/2212.html	21	0.51%
9.	http://es.epa.gov/vendors/preview/2382.html	20	0.49%
10.	http://es.epa.gov/vendors/vendinfo/246.html	19	0.46%
11.	http://es.epa.gov/vendors/preview/129.html	18	0.44%


12.	http://es.epa.gov/vendors/preview/2352.html	16	0.39%
13.	http://es.epa.gov/vendors/vendinfo/111.html	15	0.36%
14.	http://es.epa.gov/vendors/vendinfo/140.html	15	0.36%
15.	http://es.epa.gov/vendors/preview/2694.html	15	0.36%
16.	http://es.epa.gov/vendors/preview/2547.html	14	0.34%
17.	http://es.epa.gov/vendors/vendinfo/310.html	14	0.34%
18.	http://es.epa.gov/vendors/preview/2906.html	13	0.32%
19.	http://es.epa.gov/vendors/vendinfo/461.html	13	0.32%
20.	http://es.epa.gov/vendors/preview/2344.html	13	0.32%
Subtotal		1,052	25.58%
Other		3,061	74.42%
Total		4,113	100.00%

Top Entry Files – Help Card

 **Files** – Refers to the first file loaded to a visitor's browser. Contrast this with the first page loaded to a visitor's browser. The entry page for some visitors is not a formally defined page, so the information in this table and graph include all first hits regardless if the hit was on a formal page or not.

Visits – Number of visits by visitors whose first hit was the specified file. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

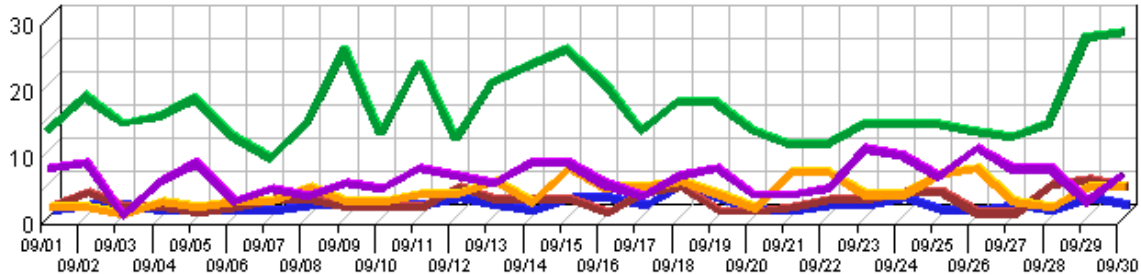
% – Refers to the total numbers of visits.

 Consider what catches the attention of visitors most quickly and effectively.

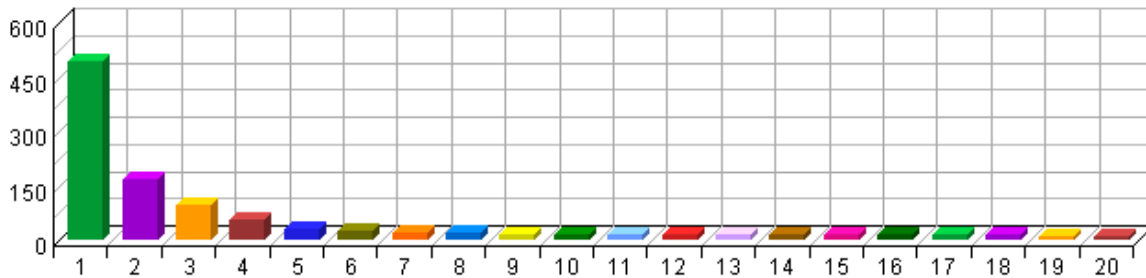
Top Exit Pages

This report identifies the last page visitors viewed before they left your site.

Top Exit Pages Trend



Top Exit Pages




Top Exit Pages

	Pages	Visits	%
1.	P2 Products and Services – Search Page http:// es.epa.gov/ vendors/	492	11.96%
2.	Envirosink http:// es.epa.gov/ vendors/ preview/ 2008.html	168	4.08%
3.	OMI OIL MOP, INC. http:// es.epa.gov/ vendors/ vendinfo/ 199.html	96	2.33%
4.	National P2 Products and Services Database http:// es.epa.gov/ vendors/ descript.html	55	1.34%
5.	EM Technologies, Inc. http:// es.epa.gov/ vendors/ preview/ 135.html	28	0.68%
6.	MEMTEC AMERICA CORP.
MEMCOR DIVISION http:// es.epa.gov/ vendors/ vendinfo/ 215.html	27	0.66%
7.	PENETONE CORPORATION http:// es.epa.gov/ vendors/ vendinfo/ 270.html	20	0.49%
8.		18	0.44%

	MAZZALI SYSTEMS SPA http:// es.epa.gov/ vendors/ preview/ 2382.html		
9.	CONSOLIDATED PLASTICS COMPANY, INC. http:// es.epa.gov/ vendors/ vendinfo/ 246.html	17	0.41%
10.	Selig Chemical Industries, Inc. http:// es.epa.gov/ vendors/ preview/ 129.html	17	0.41%
11.	Kleer–Flo Industries, Inc http:// es.epa.gov/ vendors/ preview/ 2212.html	17	0.41%
12.	AMERICAN FORMULATING AND MANUFACTURING http:// es.epa.gov/ vendors/ vendinfo/ 111.html	15	0.36%
13.	Goyal Industries, Inc. http:// es.epa.gov/ vendors/ preview/ 2037.html	14	0.34%
14.	Bock Engineered Products, Inc. http:// es.epa.gov/ vendors/ preview/ 2053.html	14	0.34%
15.	BIX MANUFACTURING COMPANY, INC. http:// es.epa.gov/ vendors/ vendinfo/ 140.html	14	0.34%
16.	SPRAY BOOTH SYSTEMS, INC. (SBS, INC.) http:// es.epa.gov/ vendors/ preview/ 2352.html	13	0.32%
17.	IMG PHOTO PRODUCTS
CPAC CO. http:// es.epa.gov/ vendors/ vendinfo/ 393.html	13	0.32%
18.	RAASM MANUFACTURING USA, INC. http:// es.epa.gov/ vendors/ vendinfo/ 310.html	13	0.32%
19.	PANAMETRICS, INC.
NONDESTRUCTIVE TESTING (NDT) ... http:// es.epa.gov/ vendors/ vendinfo/ 416.html	12	0.29%
20.	Acid Waste Management, Inc. http:// es.epa.gov/ vendors/ preview/ 2649.html	12	0.29%
	Subtotal	1,075	26.13%
	Other	3,039	73.87%
	Total	4,114	100.00%

Top Exit Pages – Help Card


 **Exit Page** – The last page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

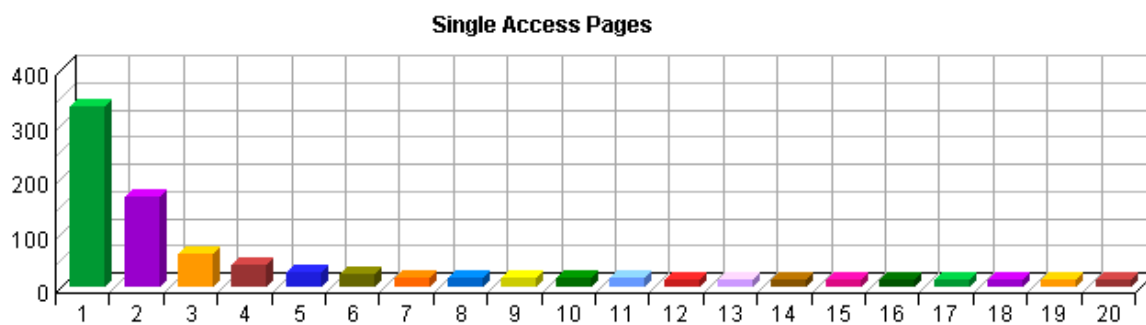
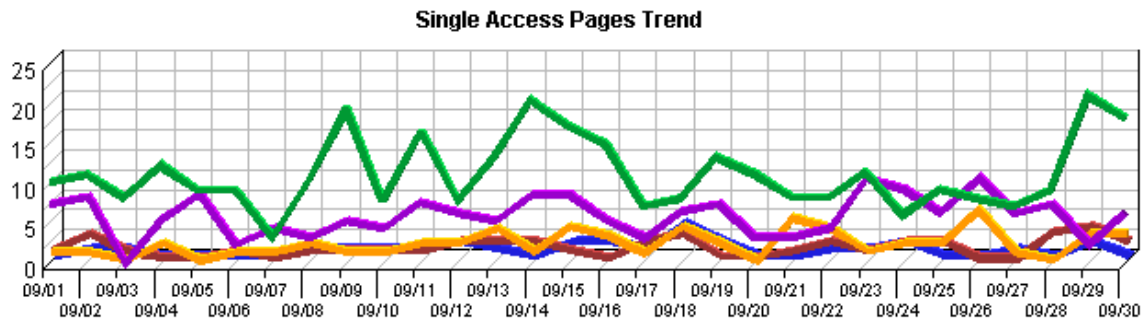
% – Percentage of times this page was the exit page compared with other exit pages.

—

 You can use this information to determine your visitors' satisfaction with their visits. Visitors may have left this page because they found what they were looking for, lost interest, determined the content didn't apply to them, or for many other reasons. If your top exit page is your home page, this may be an indication that you are alienating a lot of first time visitors.

Single Access Pages

This report identifies the pages on your web site that visitors open, then exit from, without viewing any other page.



Single Access Pages

	Pages	Visits	%
1.	P2 Products and Services – Search Page http:// es.epa.gov/ vendors/	332	9.73%
2.	Envirosink http:// es.epa.gov/ vendors/ preview/ 2008.html	167	4.90%
3.	OMI OIL MOP, INC. http:// es.epa.gov/ vendors/ vendinfo/ 199.html	60	1.76%
4.	National P2 Products and Services Database http:// es.epa.gov/ vendors/ descript.html	39	1.14%
5.	EM Technologies, Inc. http:// es.epa.gov/ vendors/ preview/ 135.html	27	0.79%
6.	MEMTEC AMERICA CORP.
MEMCOR DIVISION http:// es.epa.gov/ vendors/ vendinfo/ 215.html	25	0.73%
7.	PENETONE CORPORATION http:// es.epa.gov/ vendors/ vendinfo/ 270.html	18	0.53%
8.		17	0.50%

	MAZZALI SYSTEMS SPA http:// es.epa.gov/ vendors/ preview/ 2382.html		
9.	Selig Chemical Industries, Inc. http:// es.epa.gov/ vendors/ preview/ 129.html	16	0.47%
10.	Kleer–Flo Industries, Inc http:// es.epa.gov/ vendors/ preview/ 2212.html	16	0.47%
11.	CONSOLIDATED PLASTICS COMPANY, INC. http:// es.epa.gov/ vendors/ vendinfo/ 246.html	16	0.47%
12.	AMERICAN FORMULATING AND MANUFACTURING http:// es.epa.gov/ vendors/ vendinfo/ 111.html	15	0.44%
13.	RAASM MANUFACTURING USA, INC. http:// es.epa.gov/ vendors/ vendinfo/ 310.html	13	0.38%
14.	Bock Engineered Products, Inc. http:// es.epa.gov/ vendors/ preview/ 2053.html	13	0.38%
15.	Goyal Industries, Inc. http:// es.epa.gov/ vendors/ preview/ 2037.html	13	0.38%
16.	BIX MANUFACTURING COMPANY, INC. http:// es.epa.gov/ vendors/ vendinfo/ 140.html	13	0.38%
17.	ALPHEUS CLEANING TECHNOLOGIES http:// es.epa.gov/ vendors/ vendinfo/ 105.html	12	0.35%
18.	Analytix Technologies, LLC. http:// es.epa.gov/ vendors/ preview/ 2694.html	12	0.35%
19.	SPRAY BOOTH SYSTEMS, INC. (SBS, INC.) http:// es.epa.gov/ vendors/ preview/ 2352.html	12	0.35%
20.	HIX GREEN, INC. http:// es.epa.gov/ vendors/ preview/ 2547.html	12	0.35%
	Subtotal	848	24.86%
	Other	2,563	75.14%
	Total	3,411	100.00%

Single Access Pages – Help Card

? Single Access Page – A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non–document type file, and will not be counted in the percentage calculations.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times this page was a single access page compared with other single access pages.

💡 This information can be helpful when considering the design of the site with respect to the kind of visitors you attract. Consider how well these pages convey your message. Do they need improvement to extend visits, or is it possible that are you attracting the wrong visitors?

Top Paths Through Site

This report tracks visitor activity beginning with their entry page into the site—the first page they open—then all subsequent pages during their visit. The default definition for a page in this context is defined as a document ending with the extension .htm, .html, or .asp. This definition can be changed by the system administrator.

Top Paths Through Site

Starting Page	Paths from Start	Visits	%
All Entry Pages	1. P2 Products and Services – Search Page http://es.epa.gov/vendors/	410	9.97%
	1. Envirosink http://es.epa.gov/vendors/preview/2008.html	168	4.08%
	1. OMI OIL MOP, INC. http://es.epa.gov/vendors/vendinfo/199.html	96	2.33%
	1. National P2 Products and Services Database http://es.epa.gov/vendors/descript.html	39	0.95%
	1. EM Technologies, Inc. http://es.epa.gov/vendors/preview/135.html	27	0.66%
	1. MEMTEC AMERICA CORP. MEMCOR DIVISION http://es.epa.gov/vendors/vendinfo/215.html	26	0.63%
	1. PENETONE CORPORATION http://es.epa.gov/vendors/vendinfo/270.html	19	0.46%
	1. MAZZALI SYSTEMS SPA http://es.epa.gov/vendors/preview/2382.html	18	0.44%
	1. Kleer–Flo Industries, Inc http://es.epa.gov/vendors/preview/2212.html	17	0.41%
	1. CONSOLIDATED PLASTICS COMPANY, INC. http://es.epa.gov/vendors/vendinfo/246.html	16	0.39%
	1. Selig Chemical Industries, Inc. http://es.epa.gov/vendors/preview/129.html	16	0.39%
	1. AMERICAN FORMULATING AND MANUFACTURING http://es.epa.gov/vendors/vendinfo/111.html	15	0.36%
		13	0.32%

1. SPRAY BOOTH SYSTEMS, INC. (SBS, INC.) http://es.epa.gov/vendors/preview/2352.html	13	0.32%
1. Bock Engineered Products, Inc. http://es.epa.gov/vendors/preview/2053.html	13	0.32%
1. BIX MANUFACTURING COMPANY, INC. http://es.epa.gov/vendors/vendinfo/140.html	13	0.32%
1. RAASM MANUFACTURING USA, INC. http://es.epa.gov/vendors/vendinfo/310.html	13	0.32%
1. National P2 Products and Services Database http://es.epa.gov/vendors/descript.html		
2. P2 Products and Services – Search Page http://es.epa.gov/vendors/	13	0.32%
1. Goyal Industries, Inc. http://es.epa.gov/vendors/preview/2037.html	12	0.29%
1. Analytix Technologies, LLC. http://es.epa.gov/vendors/preview/2694.html	12	0.29%
1. ALPHEUS CLEANING TECHNOLOGIES http://es.epa.gov/vendors/vendinfo/105.html		

Top Paths Through Site – Help Card

? Path Through Site – The sequence of pages a visitor views, from the entry page to the exit page.

Paths From Start – With the exception of the starting page, this column lists the pages of the top paths taken through your site. The paths listed are limited to the paths configured for path analysis for this profile. These lists are grouped so that more than one row has the same starting page. To see the starting page for each of these lists, look in the Starting Page column and find the first entry up from the Paths from Start row.

Starting Page – The first page, or entry page, in the full path visitors take through your site.

Visits – Number of visits where the specified path was followed. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

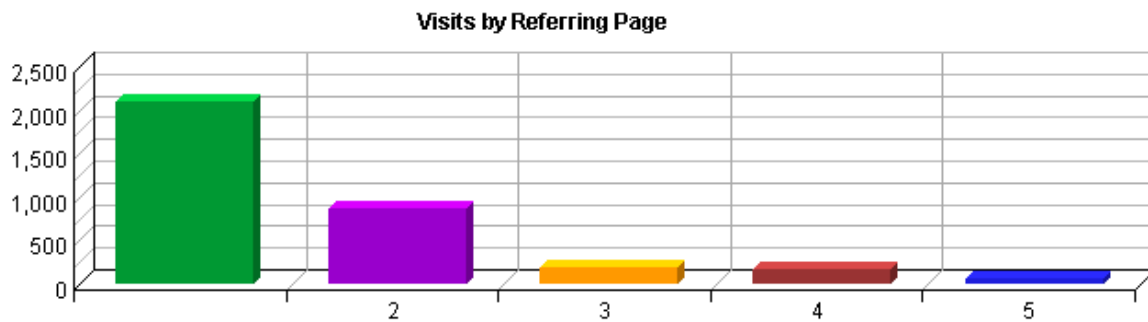
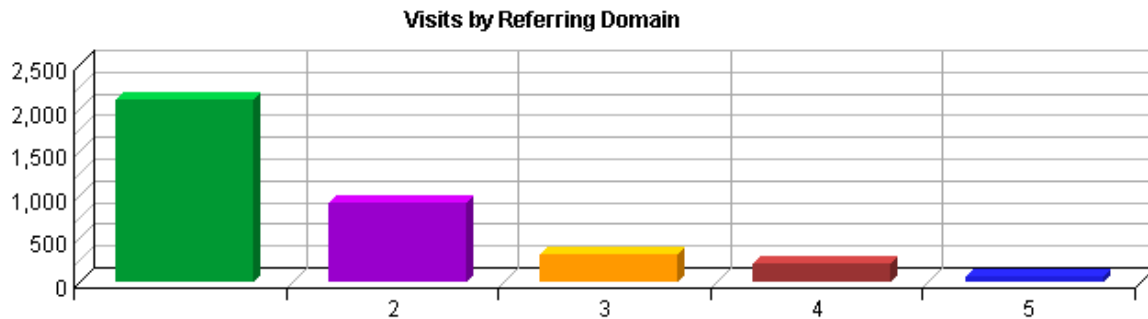
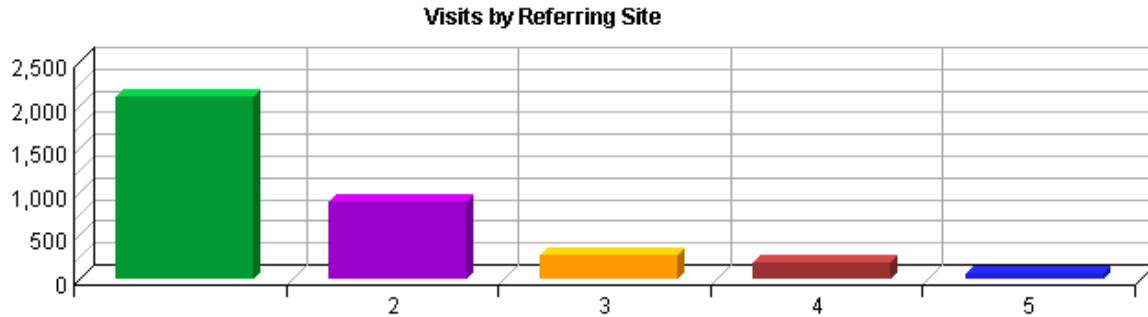
% – Percentage of times that the specified path through your site was taken compared to all other listed paths through your site.



Use this information to evaluate the design of your web site. Where do your visitors go once they reach your site? Which pages are visited first? Do your visitors appear to be looking for pages that should be more accessible?

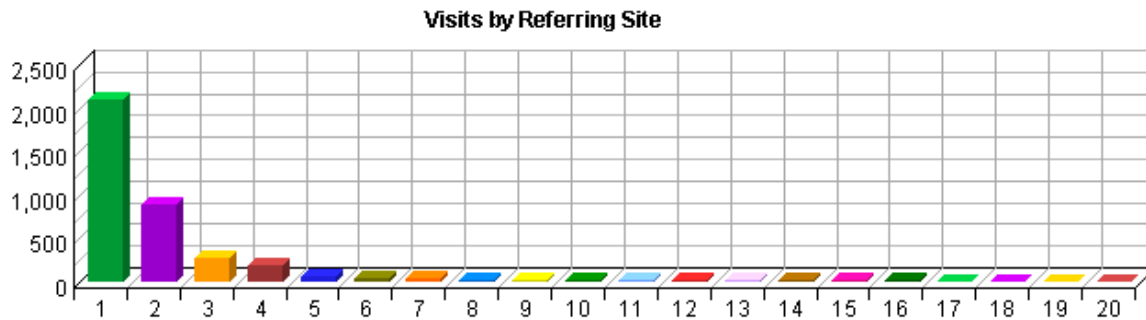
Referrers Dashboard

The table includes statistics on the total activity for this server during the reporting period. All dates and times refer to the location of the system running the analysis.



Activity by Referring Site


This report identifies the domain names and IP addresses that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Site

	Site	Visits	%
1.	No Referrer	2,092	50.86%
2.	http://www.google.com/	895	21.76%
3.	http://search.yahoo.com/	286	6.95%
4.	http://es.epa.gov/	187	4.55%
5.	http://www.google.ca/	58	1.41%
6.	http://www.google.cn/	49	1.19%
7.	http://search.yahoo.co.jp/	34	0.83%
8.	http://www.epa.gov/	28	0.68%
9.	http://www.google.co.in/	27	0.66%
10.	http://www.google.co.uk/	24	0.58%
11.	http://maps.google.com/	21	0.51%
12.	http://www.ask.com/	20	0.49%
13.	http://www.google.it/	18	0.44%
14.	http://www.google.co.id/	14	0.34%
15.	http://www.google.de/	13	0.32%
16.	http://www.google.com.au/	12	0.29%
17.	http://search.msn.com/	10	0.24%
18.	http://www.google.fr/	8	0.19%
19.	http://search.aol.com/	8	0.19%
20.	http://www.google.com.mx/	8	0.19%
	Subtotal	3,812	92.68%
	Other	301	7.32%
	Total	4,113	100.00%

Activity by Referring Site – Help Card

 **Referring Sites** – A web site which refers a visitor to your site by linking to it.


Site – Specific referring site being analyzed.

Visits – Number of times the specified site referred visitors to your site.

% – Percentage of referrals that came from the specified site.

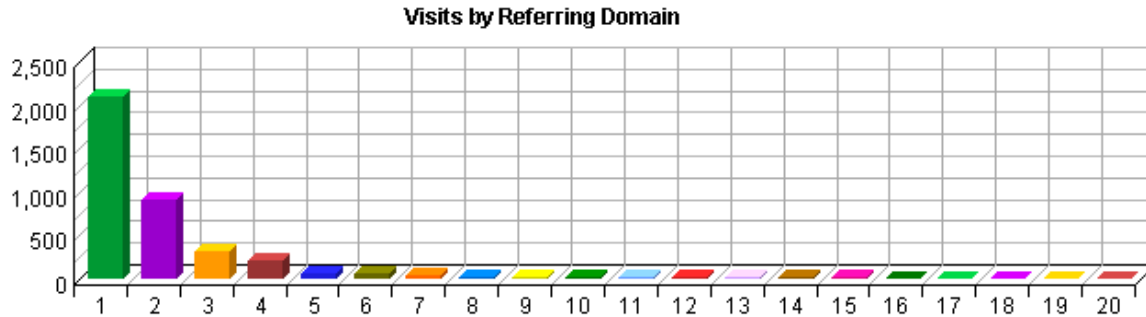
No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

 You can use this page to determine which sites are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Domain


This report identifies the top-level domains that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Domain

	Domain	Visits	%
1.	No Referrer	2,092	50.86%
2.	google.com	918	22.32%
3.	yahoo.com	317	7.71%
4.	epa.gov	218	5.30%
5.	google.ca	60	1.46%
6.	google.cn	53	1.29%
7.	yahoo.co.jp	34	0.83%
8.	google.co.in	27	0.66%
9.	google.co.uk	24	0.58%
10.	ask.com	23	0.56%
11.	google.it	20	0.49%
12.	aol.com	16	0.39%
13.	google.co.id	14	0.34%
14.	google.de	13	0.32%
15.	google.com.au	12	0.29%
16.	altavista.com	10	0.24%
17.	google.com.br	10	0.24%
18.	msn.com	10	0.24%
19.	google.fr	9	0.22%
20.	google.com.mx	8	0.19%
	Subtotal	3,888	94.53%
	Other	225	5.47%
	Total	4,113	100.00%

Activity by Referring Domain – Help Card

 **Referring Domain** – A web site which refers a visitor to your site by linking to it.


Domain – Specific referring domain being analyzed.

Visits – Number of times the specified domain referred visitors to your site.

% – Percentage of referrals that came from the specified domain.

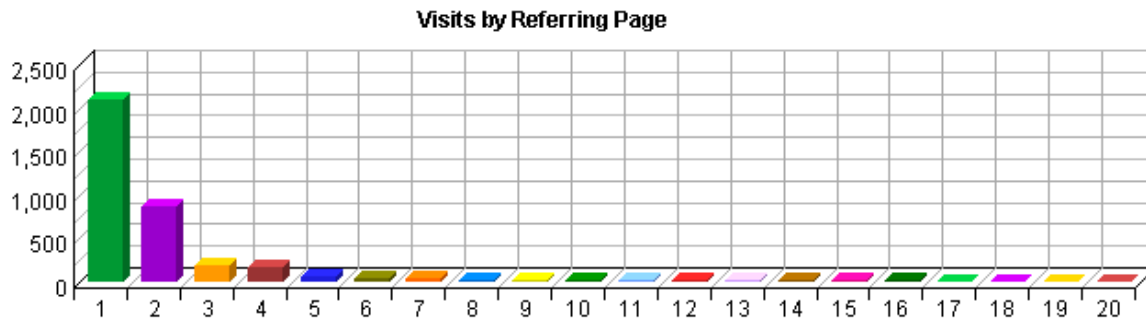
No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

 You can use this page to determine which domains are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Page


This report provides the pages from the sites with links to your site. This information will only be displayed if your server is logging the referrer information.



Activity by Referring Page

	Page	Visits	%
1.	No Referrer	2,092	50.86%
2.	http://www.google.com/search	874	21.25%
3.	http://search.yahoo.com/ search	201	4.89%
4.	http://es.epa.gov/vendors/preview/2008.html	159	3.87%
5.	http://www.google.ca/search	58	1.41%
6.	http://www.google.cn/search	49	1.19%
7.	http://search.yahoo.co.jp/ search	33	0.80%
8.	http://www.google.co.in/ search	27	0.66%
9.	http://www.google.co.uk/ search	24	0.58%
10.	http://maps.google.com/maps	21	0.51%
11.	http://www.ask.com/web	20	0.49%
12.	http://www.google.it/search	18	0.44%
13.	http://www.epa.gov/waterscience/guide/technologies.html	16	0.39%
14.	http://www.google.co.id/ search	14	0.34%
15.	http://www.google.de/search	13	0.32%
16.	http://www.google.com.au/ search	12	0.29%
17.	http://search.msn.com/results.aspx	9	0.22%
18.	http://www.epa.gov/epahome/ data.html	9	0.22%
19.	http://www.google.com.mx/ search	8	0.19%
20.	http://hk.search.yahoo.com/ search	8	0.19%
	Subtotal	3,665	89.11%
	Other	448	10.89%
	Total	4,113	100.00%

Activity by Referring Page – Help Card


 **Pages** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visitors referred from the specified URL.

% – Percentage of referred visitors who came from the specified site.

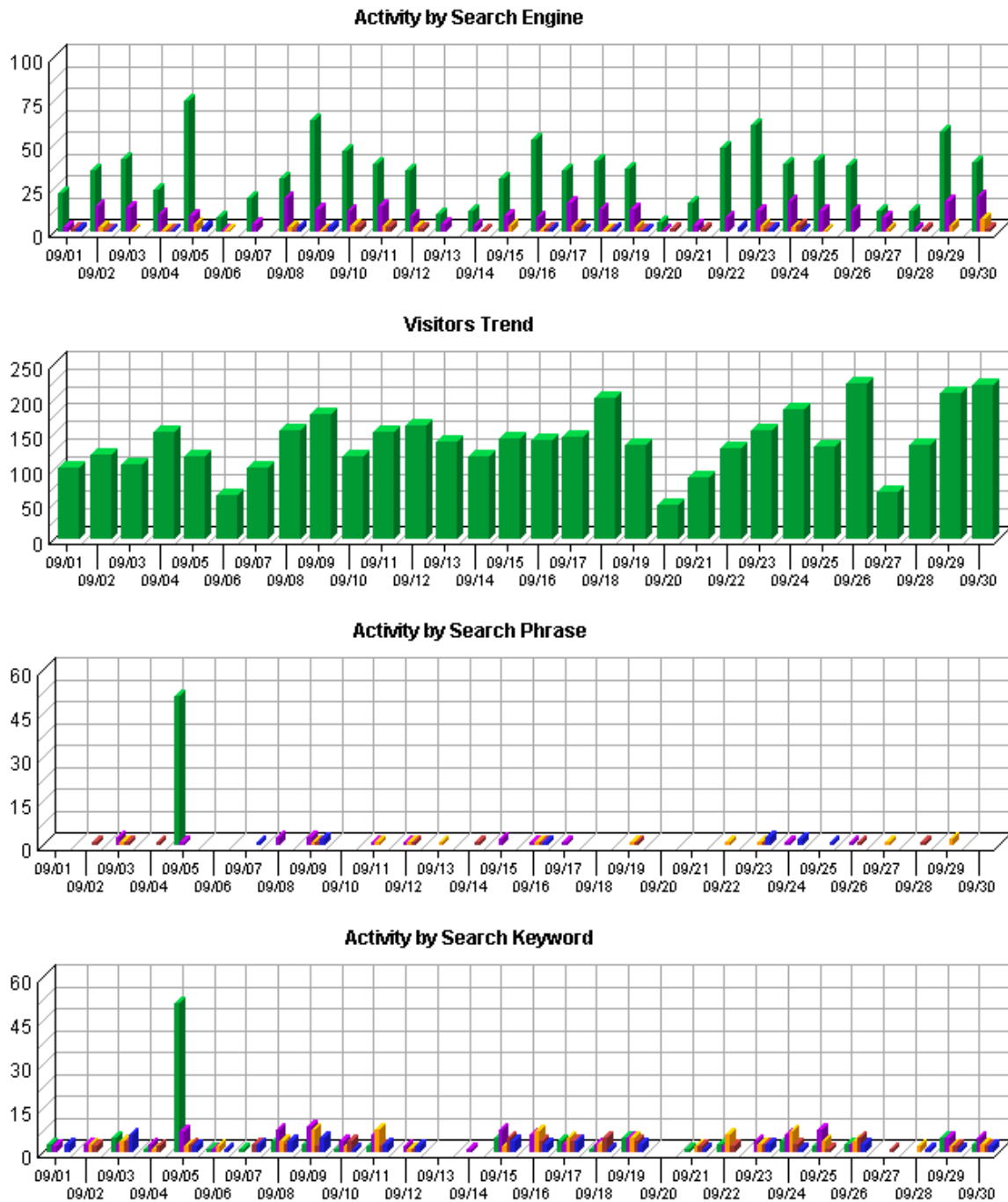
No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

 You can use this information to determine the sites that provide the most referrals to your site. This can help when considering the most effective ways to attract visitors.

Search Engines Dashboard

This dashboard summarizes important information related to specific search engines.

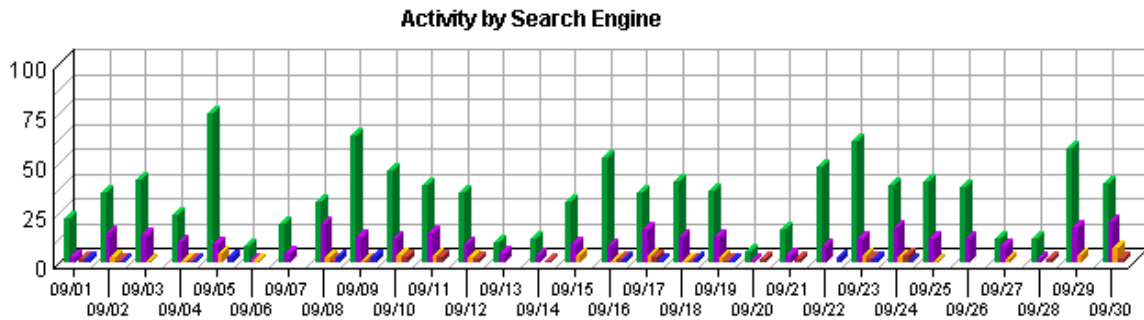


Activity by Search Engine

The first table identifies which search engines referred visitors to your site most often, the number of referrals, and its percentage of the total.

The second table identifies the most popular search phrases for each search engine.

The third table identifies the most popular keywords for each search engine.



Activity by Search Engine

	Engines	Referrals	%
1.	google	1,029	64.96%
2.	yahoo	309	19.51%
3.	google canada	60	3.79%
4.	yahoo japan	36	2.27%
5.	google uk	25	1.58%
6.	google italy	21	1.33%
7.	aol netfind	17	1.07%
8.	google germany	13	0.82%
9.	google australia	12	0.76%
10.	msn	11	0.69%
11.	altavista	10	0.63%
12.	google france	8	0.51%
13.	google japan	6	0.38%
14.	yahoo canada	5	0.32%
15.	yahoo taiwan	4	0.25%
16.	yahoo singapore	3	0.19%
17.	yandex	3	0.19%
18.	yahoo mexico	2	0.13%
19.	yahoo korea	2	0.13%
20.	yahoo india	2	0.13%
	Subtotal	1,578	99.62%
	Total	1,584	100.00%

Activity by Search Engines with Search Phrases Detail

Engines	Phrases	Referrals	%
1. google	ionization systems	51	3.22%
	penetone corporation	16	1.01%
	em technologies	12	0.76%
	goyal industries	10	0.63%
	kleer flo	9	0.57%
	raasm usa	8	0.51%
	greenzyme	7	0.44%
	memtec america corporation	6	0.38%
	inland technology	6	0.38%
	analytix technologies	5	0.32%
	consolidated plastics company inc	5	0.32%
	kleer-flo	5	0.32%
	memtec america corp	5	0.32%
	hix green	5	0.32%
	img photo products	5	0.32%
	earthwise analytical	4	0.25%
	analytix technologies, llc.	4	0.25%
	acid waste management	3	0.19%
	www.modsonic.com.	3	0.19%
	recycling fluid technologies	3	0.19%
2. yahoo	durr industries	5	0.32%
	ian nazzari	5	0.32%
	oil mop inc	4	0.25%
	intercont oil	4	0.25%
	farboil company	4	0.25%
	american metal wash inc	3	0.19%
	accel graphic systems	3	0.19%
	global encasement	3	0.19%
	greenzyme	3	0.19%
	enviro, lansing, mi	2	0.13%
	aci collections agency	2	0.13%
	tsm recovery	2	0.13%
	orange sol industrial products	2	0.13%
	environmental waste minimization inc allentown pa	2	0.13%
	akron recycling	2	0.13%
	bix manufacturing company inc	2	0.13%
	agat laboratories mississauga	2	0.13%
	intercont oil company	2	0.13%

5. google uk	barr and murphy ltd	2	0.13%
	oil mop inc	2	0.13%
	owner applied microsystems ltd canada	1	0.06%
	ian nazzari	1	0.06%
	mazzali impregnation equipment	1	0.06%
	mazzali systems spa new owner	1	0.06%
	pizzorni srl, italy	1	0.06%
	product standard board of singapore	1	0.06%
	cbg technologies	1	0.06%
	imsm.com	1	0.06%
	jensen degrease	1	0.06%
	uniservice louisiana	1	0.06%
	gis-trans ltd	1	0.06%
	pci of america hurrisafe	1	0.06%
	gdi@pacific.net.ph	1	0.06%
	manufacturer rapid deployment booms	1	0.06%
	usf filtration	1	0.06%
	joseph colannino	1	0.06%
	commonwealth capitals	1	0.06%
	oes environmental	1	0.06%
6. google italy	mazzali systems	5	0.32%
	raasm usa	2	0.13%
	cafimar	2	0.13%
	rowan williams davies	1	0.06%
	www.ecolink.com	1	0.06%
	nigeria eket steel	1	0.06%
	ecosostenibile	1	0.06%
	oil mop international inc	1	0.06%
	mazzali monza	1	0.06%
	pt semesta alam	1	0.06%
	mazzali systems spa monza	1	0.06%
	mazzali systems spa	1	0.06%
	mazzali system monza	1	0.06%
	mazzali system	1	0.06%
	flexy energy	1	0.06%
7. aol netfind	spray booth systems, fort worth, tx	2	0.13%
	spray booth systems inc.	2	0.13%
	enviornetics	2	0.13%
	www.zefon.com	1	0.06%
	technologies	1	0.06%
	andco environmental	1	0.06%
	kleer flo industries	1	0.06%

	steve swaltek	1	0.06%
	lex–aire spray guns	1	0.06%
	mark matza fortune	1	0.06%
	bock engineered products	1	0.06%
	jet spray cabinets	1	0.06%
	filtersource.com	1	0.06%
	kleentek	1	0.06%
8. google germany	cafimar italy	1	0.06%
	mazzali santoro	1	0.06%
	www.desertshield.net	1	0.06%
	swenson process equipment company	1	0.06%
	b.de goede b.v.	1	0.06%
	b. de goede b.v.	1	0.06%
	iss industries supply services	1	0.06%
	vacsera, cairo	1	0.06%
	mazzali systems italy	1	0.06%
	iss industries supply service worpswede	1	0.06%
	lisle metrix	1	0.06%
	barr	1	0.06%
	mazzali systems monza	1	0.06%
9. google australia	ppk environment	2	0.13%
	kleer–flo	1	0.06%
	nuclear@aecnuclear.com	1	0.06%
	emc dehydrator	1	0.06%
	barr and murphy	1	0.06%
	hydrotek ink	1	0.06%
	hilti epa	1	0.06%
	dynaloy	1	0.06%
	rotary dissolved air filtration filters for iron	1	0.06%
	analytix technologies	1	0.06%
	memtec america corporation	1	0.06%
10. msn	swenson process equipment	2	0.13%
	bock company toledo ohio	1	0.06%
	bix manufacturing ashland city tn	1	0.06%
	greg meurs	1	0.06%
	bock engineered	1	0.06%
	pursolv	1	0.06%
	agtuff 12 volt spot sprayers	1	0.06%
	img*photo*products	1	0.06%
	chemco manufacturing in illinois	1	0.06%
	rcc evaporators	1	0.06%
11. altavista	ivec washer	2	0.13%

	clean building exterior	1	0.06%
	usf filtration	1	0.06%
	juan carlos vanoni	1	0.06%
	oil pressure precoat filtration	1	0.06%
	b/r instruments corp	1	0.06%
	ro-clean desmi	1	0.06%
	paola crea	1	0.06%
	dilo company	1	0.06%
12. google france	color tec pcm,	1	0.06%
	bestech vacuum	1	0.06%
	purifics	1	0.06%
	huron tech corp	1	0.06%
	memtec america corporation	1	0.06%
	luxair sa luxembourg technical service	1	0.06%
	protÃ©ger page avec membrex	1	0.06%
	usf filtration and separations	1	0.06%
13. google japan	sam-bo trading company	2	0.13%
	alpheus cleaning technologies	1	0.06%
	ecotechnic	1	0.06%
	global encasement	1	0.06%
	pall aeropower hydraulic	1	0.06%
14. yahoo canada	north east recourse recovery	1	0.06%
	international compost ltd	1	0.06%
	mpf cartridge filters milton	1	0.06%
	agat laboratories mississauga	1	0.06%
	orange-sol industrial	1	0.06%
15. yahoo taiwan	o.i.analytical	1	0.06%
	myron company	1	0.06%
	modern chemical, inc	1	0.06%
	deflex	1	0.06%
16. yahoo singapore	pall aeropower corporation	2	0.13%
	rosemount analytical inc	1	0.06%
17. yandex	intercont oil	1	0.06%
	myramid	1	0.06%
	ro-clean desmi	1	0.06%
18. yahoo mexico	heat exchange and transfer, inc.	1	0.06%
	rosemount analytical	1	0.06%
19. yahoo korea	fusion uv curing system	1	0.06%
	tianjin new united international	1	0.06%
20. yahoo india	wire demisters	1	0.06%
	lenox polymers	1	0.06%

Activity by Search Engines with Keywords Detail

Engines	Keywords	Referrals	%
1. google	systems	75	4.73%
	inc	64	4.04%
	environmental	61	3.85%
	inc.	56	3.54%
	ionization	52	3.28%
	corporation	37	2.34%
	technologies	32	2.02%
	corp	31	1.96%
	products	29	1.83%
	company	18	1.14%
	services	18	1.14%
	oil	18	1.14%
	penetone	17	1.07%
	american	17	1.07%
	recovery	17	1.07%
	equipment	16	1.01%
	flo	15	0.95%
	em	14	0.88%
	industries	14	0.88%
	kleer	14	0.88%
2. yahoo	inc	31	1.96%
	environmental	23	1.45%
	systems	17	1.07%
	company	15	0.95%
	recovery	13	0.82%
	oil	12	0.76%
	industries	11	0.69%
	corp	10	0.63%
	corporation	10	0.63%
	american	9	0.57%
	technologies	8	0.51%
	inc.	8	0.51%
	recycling	7	0.44%
	farboil	7	0.44%
	durr	7	0.44%
	nazzari	7	0.44%
	ian	7	0.44%
	metal	7	0.44%
	intercont	7	0.44%

3. google canada	epa	6	0.38%
	international	7	0.44%
	compost	7	0.44%
	inc	5	0.32%
	calgary	5	0.32%
	corporation	4	0.25%
	enviro	4	0.25%
	canada	3	0.19%
	technologies	3	0.19%
	icl	3	0.19%
	environmental	3	0.19%
	systems	3	0.19%
	lisle-metrix	3	0.19%
	stevens	3	0.19%
	pierce	3	0.19%
	solvents	2	0.13%
	peter	2	0.13%
	cleaning	2	0.13%
	logic	2	0.13%
	tool	2	0.13%
	fort	2	0.13%
4. yahoo japan	k-tube	4	0.25%
	national	2	0.13%
	company	2	0.13%
	fluid	2	0.13%
	oil	2	0.13%
	inc	2	0.13%
	separators	2	0.13%
	intercont	2	0.13%
	chemtek	1	0.06%
	dynaloy	1	0.06%
	processing	1	0.06%
	bestech	1	0.06%
	john	1	0.06%
	maxi-blast	1	0.06%
	800-648-3550	1	0.06%
	gold	1	0.06%
	いゝいゝいゝいゝいゝいゝ	1	0.06%
	rust-oleum	1	0.06%
	hansu	1	0.06%
	panametrics	1	0.06%
5. google uk	ltd	4	0.25%

	environmental	2	0.13%
	of	2	0.13%
	mop	2	0.13%
	mazzali	2	0.13%
	oil	2	0.13%
	inc	2	0.13%
	owner	2	0.13%
	systems	2	0.13%
	murphy	2	0.13%
	barr	2	0.13%
	applied	1	0.06%
	oes	1	0.06%
	standard	1	0.06%
	ibom	1	0.06%
	gis-trans	1	0.06%
	jensen	1	0.06%
	srl,	1	0.06%
	booms	1	0.06%
	filtration	1	0.06%
6. google italy	mazzali	10	0.63%
	systems	7	0.44%
	monza	3	0.19%
	usa	2	0.13%
	cafimar	2	0.13%
	system	2	0.13%
	raasm	2	0.13%
	spa	2	0.13%
	rowan	1	0.06%
	energy	1	0.06%
	semesta	1	0.06%
	davies	1	0.06%
	nigeria	1	0.06%
	www.ecolink.com	1	0.06%
	williams	1	0.06%
	eket	1	0.06%
	steel	1	0.06%
	inc	1	0.06%
	alam	1	0.06%
	ecosostenibile	1	0.06%
7. aol netfind	spray	6	0.38%
	booth	4	0.25%
	enviornetics	2	0.13%

	tx	2	0.13%
	fort	2	0.13%
	worth,	2	0.13%
	inc.	2	0.13%
	systems	2	0.13%
	systems,	2	0.13%
	flo	1	0.06%
	andco	1	0.06%
	technologies	1	0.06%
	swaltek	1	0.06%
	fortune	1	0.06%
	filtersource.com	1	0.06%
	kleer	1	0.06%
	jet	1	0.06%
	steve	1	0.06%
	guns	1	0.06%
	lex–aire	1	0.06%
8. google germany	mazzali	3	0.19%
	industries	2	0.13%
	iss	2	0.13%
	b.v.	2	0.13%
	supply	2	0.13%
	italy	2	0.13%
	systems	2	0.13%
	goede	2	0.13%
	swenson	1	0.06%
	de	1	0.06%
	company	1	0.06%
	process	1	0.06%
	cairo	1	0.06%
	worpswede	1	0.06%
	vacsera,	1	0.06%
	equipment	1	0.06%
	www.desertshield.net	1	0.06%
	santoro	1	0.06%
	service	1	0.06%
	services	1	0.06%
9. google australia	environment	2	0.13%
	ppk	2	0.13%
	corporation	1	0.06%
	kleer–flo	1	0.06%
	ink	1	0.06%

	nuclear@aecnuclear.com	1	0.06%
	iron	1	0.06%
	analytix	1	0.06%
	filters	1	0.06%
	hydrotek	1	0.06%
	dehydrator	1	0.06%
	murphy	1	0.06%
	epa	1	0.06%
	america	1	0.06%
	emc	1	0.06%
	for	1	0.06%
	air	1	0.06%
	filtration	1	0.06%
	barr	1	0.06%
	hilti	1	0.06%
10. msn	manufacturing	2	0.13%
	process	2	0.13%
	equipment	2	0.13%
	bock	2	0.13%
	swenson	2	0.13%
	company	1	0.06%
	illinois	1	0.06%
	evaporators	1	0.06%
	engineered	1	0.06%
	meurs	1	0.06%
	ashland	1	0.06%
	chemco	1	0.06%
	pursolv	1	0.06%
	ohio	1	0.06%
	toledo	1	0.06%
	img*photo*products	1	0.06%
	in	1	0.06%
	agtuff	1	0.06%
	12	1	0.06%
	city	1	0.06%
11. altavista	filtration	2	0.13%
	ivec	2	0.13%
	washer	2	0.13%
	desmi	1	0.06%
	exterior	1	0.06%
	b/r	1	0.06%
	vanoni	1	0.06%

	usf	1	0.06%
	crea	1	0.06%
	carlos	1	0.06%
	pressure	1	0.06%
	oil	1	0.06%
	ro-clean	1	0.06%
	juan	1	0.06%
	instruments	1	0.06%
	precoat	1	0.06%
	paola	1	0.06%
	clean	1	0.06%
	building	1	0.06%
	company	1	0.06%
12. google france	protÃ©ger	1	0.06%
	huron	1	0.06%
	luxembourg	1	0.06%
	tech	1	0.06%
	purifics	1	0.06%
	bestech	1	0.06%
	color	1	0.06%
	tec	1	0.06%
	pcm,	1	0.06%
	sa	1	0.06%
	technical	1	0.06%
	separations	1	0.06%
	corp	1	0.06%
	america	1	0.06%
	luxair	1	0.06%
	memtec	1	0.06%
	page	1	0.06%
	filtration	1	0.06%
	corporation	1	0.06%
	avec	1	0.06%
13. google japan	sam-bo	2	0.13%
	trading	2	0.13%
	company	2	0.13%
	ecotechnic	1	0.06%
	aeropower	1	0.06%
	hydraulic	1	0.06%
	technologies	1	0.06%
	global	1	0.06%
	alpheus	1	0.06%

	encasement	1	0.06%
	cleaning	1	0.06%
	pall	1	0.06%
14. yahoo canada	mississauga	1	0.06%
	laboratories	1	0.06%
	agat	1	0.06%
	ltd	1	0.06%
	east	1	0.06%
	compost	1	0.06%
	north	1	0.06%
	international	1	0.06%
	cartridge	1	0.06%
	recovery	1	0.06%
	filters	1	0.06%
	industrial	1	0.06%
	milton	1	0.06%
	recourse	1	0.06%
	mpf	1	0.06%
	orange-sol	1	0.06%
15. yahoo taiwan	o.i.analytical	1	0.06%
	chemical,	1	0.06%
	myron	1	0.06%
	inc	1	0.06%
	company	1	0.06%
	modern	1	0.06%
	deflex	1	0.06%
16. yahoo singapore	aeropower	2	0.13%
	pall	2	0.13%
	corporation	2	0.13%
	analytical	1	0.06%
	rosemount	1	0.06%
	inc	1	0.06%
17. yandex	desmi	1	0.06%
	myramid	1	0.06%
	intercont	1	0.06%
	oil	1	0.06%
	ro-clean	1	0.06%
18. yahoo mexico	exchange	1	0.06%
	analytical	1	0.06%
	transfer,	1	0.06%
	inc.	1	0.06%
	heat	1	0.06%

19. yahoo korea	rosemount	1	0.06%
	fusion	1	0.06%
	new	1	0.06%
	international	1	0.06%
	uv	1	0.06%
	system	1	0.06%
	curing	1	0.06%
	united	1	0.06%
	tianjin	1	0.06%
20. yahoo india	demisters	1	0.06%
	wire	1	0.06%
	polymers	1	0.06%
	lenox	1	0.06%

Activity by Search Engine – Help Card

? Top Search Engines Table

Engines – Specific search engine being analyzed.

Referrers – Number of visitors referred to your site from the specified search engine.

% – Percentage of visitors referred from search engines who were referred by the search engine specified.

Top Search Engines with Search Phrases Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrases – The search phrases being analyzed in conjunction with the search engine in the adjacent column. A search phrase is the entire search string entered by a visitor, which can include one or more individual keywords.

Referrers – Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

Top Search Engines with Keywords Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The search keywords being analyzed in conjunction with the search engine in the adjacent column.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

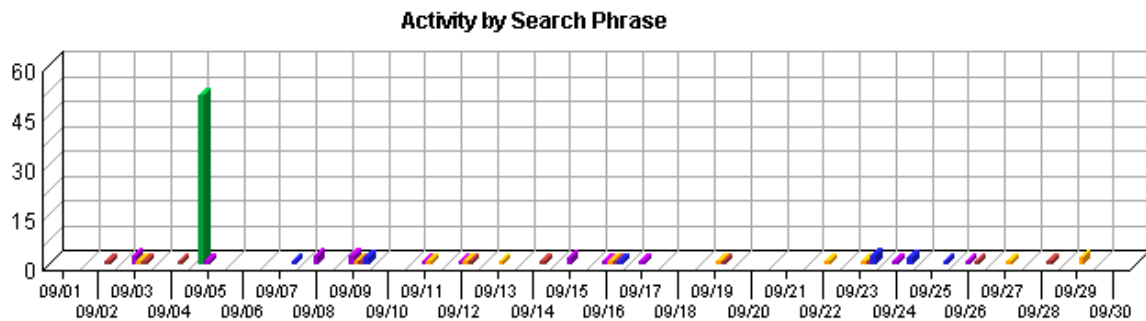


—
This information can give you an idea how your meta tags are performing with each search engine.

Activity by Search Phrase

The first table identifies search phrases that led the most visitors to your site, regardless of the search engine they used.

The second table identifies, for each phrase, which search engines led visitors to the site.



Activity by Search Phrase

	Phrases	Referrals	%
1.	ionization systems	51	3.23%
2.	penetone corporation	18	1.14%
3.	em technologies	12	0.76%
4.	goyal industries	11	0.70%
5.	raasm usa	10	0.63%
6.	intercont oil	10	0.63%
7.	greenzyme	10	0.63%
8.	memtec america corporation	9	0.57%
9.	kleer flo	9	0.57%
10.	analytix technologies	7	0.44%
11.	ian nazzari	7	0.44%
12.	kleer-flo	7	0.44%
13.	inland technology	6	0.38%
14.	memtec america corp	6	0.38%
15.	oil mop inc	6	0.38%
16.	american metal wash inc	5	0.32%
17.	img photo products	5	0.32%
18.	farboil company	5	0.32%
19.	hix green	5	0.32%
20.	rowan williams davies	5	0.32%
	Subtotal	204	12.90%
	Total	1,581	100.00%

Activity by Search Phrase with Engines Detail

Phrases	Engines	Referrals	%
1. ionization systems	google	51	3.23%
2. penetone corporation	google	16	1.01%
	google canada	2	0.13%
3. em technologies	google	12	0.76%
4. goyal industries	google	10	0.63%
	yahoo	1	0.06%
5. raasm usa	google	8	0.51%
	google italy	2	0.13%
6. intercont oil	yahoo	4	0.25%
	google	3	0.19%
	yahoo japan	2	0.13%
	yandex	1	0.06%
7. greenzyme	google	7	0.44%
	yahoo	3	0.19%
8. memtec america corporation	google	6	0.38%
	google canada	1	0.06%
	google france	1	0.06%
	google australia	1	0.06%
9. klee flo	google	9	0.57%
10. analytix technologies	google	5	0.32%
	yahoo	1	0.06%
	google australia	1	0.06%
11. ian nazzari	yahoo	5	0.32%
	google	1	0.06%
	google uk	1	0.06%
12. klee-flo	google	5	0.32%
	google australia	1	0.06%
	google canada	1	0.06%
13. inland technology	google	6	0.38%
14. memtec america corp	google	5	0.32%
	yahoo	1	0.06%
15. oil mop inc	yahoo	4	0.25%
	google uk	2	0.13%
16. american metal wash inc	yahoo	3	0.19%
	google	2	0.13%
17. img photo products	google	5	0.32%
18. farboil company	yahoo	4	0.25%
	yahoo japan	1	0.06%
19. hix green	google	5	0.32%

20.	rowan williams davies	google	3	0.19%
		google canada	1	0.06%
		google italy	1	0.06%

Activity by Search Phrase – Help Card

? **Top Search Phrases Table**

Phrases – The specific search phrases being analyzed. A search phrase is the entire search string entered by a visitor. It can include one or more keywords.

Referrals – Number of visitors referred to your site who used the specified search phrase, regardless of the search engine they used.

% – Percentage of referred visitors who used the specified search phrase.

Top Search Phrases with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrase – The search phrase a visitor used to find your site.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

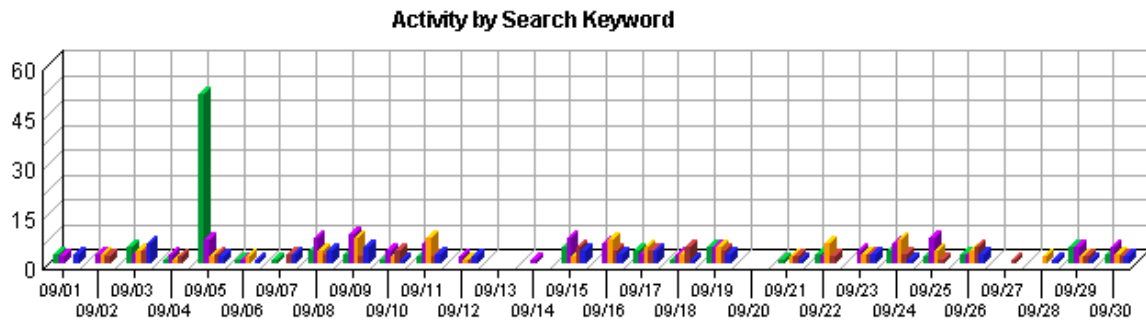


How are people getting to your site? Use these tables to find out if your visitors are using the search phrases you expect. Do you need to use different keywords in page titles to make it easier for people to find your site with search engines?

Activity by Search Keyword

The first table identifies keywords that led the most visitors to the site (regardless of the search engine).

The second table identifies, for each keyword, which search engines led visitors to the site.



Activity by Search Keyword

	Keywords	Referrals	%
1.	systems	108	2.47%
2.	inc	107	2.45%
3.	environmental	90	2.06%
4.	inc.	69	1.58%
5.	corporation	57	1.30%
6.	ionization	52	1.19%
7.	technologies	47	1.08%
8.	corp	43	0.98%
9.	company	42	0.96%
10.	oil	37	0.85%
11.	products	35	0.80%
12.	recovery	31	0.71%
13.	industries	28	0.64%
14.	services	26	0.60%
15.	american	26	0.60%
16.	international	25	0.57%
17.	equipment	24	0.55%
18.	america	23	0.53%
19.	ltd	21	0.48%
20.	spray	21	0.48%
	Subtotal	912	20.87%
	Total	4,369	100.00%

Activity by Search Keyword with Engines Detail

Keywords	Engines	Referrals	%
1. systems	google	75	1.72%
	yahoo	17	0.39%
	google italy	7	0.16%
	google canada	3	0.07%
	google germany	2	0.05%
	google uk	2	0.05%
	aol netfind	2	0.05%
2. inc	google	64	1.46%
	yahoo	31	0.71%
	google canada	5	0.11%
	google uk	2	0.05%
	yahoo japan	2	0.05%
	yahoo taiwan	1	0.02%
	google italy	1	0.02%
	yahoo singapore	1	0.02%
3. environmental	google	61	1.40%
	yahoo	23	0.53%
	google canada	3	0.07%
	google uk	2	0.05%
	aol netfind	1	0.02%
4. inc.	google	56	1.28%
	yahoo	8	0.18%
	google canada	2	0.05%
	aol netfind	2	0.05%
	yahoo mexico	1	0.02%
5. corporation	google	37	0.85%
	yahoo	10	0.23%
	google canada	4	0.09%
	yahoo singapore	2	0.05%
	yahoo uk &ireland	1	0.02%
	google australia	1	0.02%
	google france	1	0.02%
	yahoo japan	1	0.02%
6. ionization	google	52	1.19%
7. technologies	google	32	0.73%
	yahoo	8	0.18%
	google canada	3	0.07%
	google japan	1	0.02%
	aol netfind	1	0.02%

	google australia	1	0.02%
	google uk	1	0.02%
8. corp	google	31	0.71%
	yahoo	10	0.23%
	google france	1	0.02%
	altavista	1	0.02%
9. company	google	18	0.41%
	yahoo	15	0.34%
	yahoo japan	2	0.05%
	google japan	2	0.05%
	altavista	1	0.02%
	google germany	1	0.02%
	google canada	1	0.02%
	msn	1	0.02%
	yahoo taiwan	1	0.02%
10. oil	google	18	0.41%
	yahoo	12	0.27%
	google uk	2	0.05%
	yahoo japan	2	0.05%
	yandex	1	0.02%
	google italy	1	0.02%
	altavista	1	0.02%
11. products	google	29	0.66%
	yahoo	5	0.11%
	aol netfind	1	0.02%
12. recovery	google	17	0.39%
	yahoo	13	0.30%
	yahoo canada	1	0.02%
13. industries	google	14	0.32%
	yahoo	11	0.25%
	google germany	2	0.05%
	aol netfind	1	0.02%
14. services	google	18	0.41%
	yahoo	6	0.14%
	google canada	1	0.02%
	google germany	1	0.02%
15. american	google	17	0.39%
	yahoo	9	0.21%
16. international	google	10	0.23%
	google canada	7	0.16%
	yahoo	5	0.11%
	yahoo canada	1	0.02%

	yahoo korea	1	0.02%
	google italy	1	0.02%
17. equipment	google	16	0.37%
	yahoo	4	0.09%
	msn	2	0.05%
	google germany	1	0.02%
	google uk	1	0.02%
18. america	google	13	0.30%
	yahoo	6	0.14%
	google australia	1	0.02%
	google france	1	0.02%
	google canada	1	0.02%
	google uk	1	0.02%
19. ltd	google	8	0.18%
	yahoo	5	0.11%
	google uk	4	0.09%
	google canada	2	0.05%
	yahoo canada	1	0.02%
	yahoo australia &nz	1	0.02%
20. spray	google	12	0.27%
	aol netfind	6	0.14%
	yahoo	2	0.05%
	netscape	1	0.02%

Activity by Search Keyword – Help Card

? Top Search Keywords Table

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrers – Number of visitors referred to your site with the specified keywords.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

Top Search Keywords Table with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

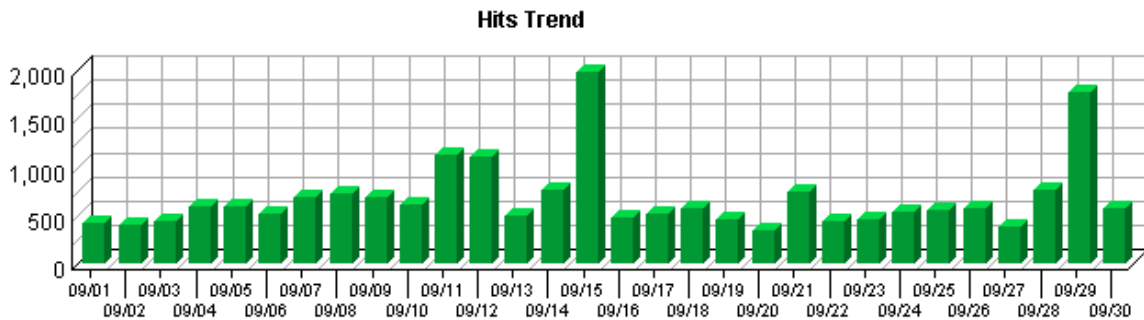
% Percentage of visitors referred from search engines who used the specified search engine and keyword.



At the most basic level, this section tells you which search engines are being used most frequently to find your site. You also may find that some search engines are referring visitors to your site with the keywords you expect and that other search engines are not.

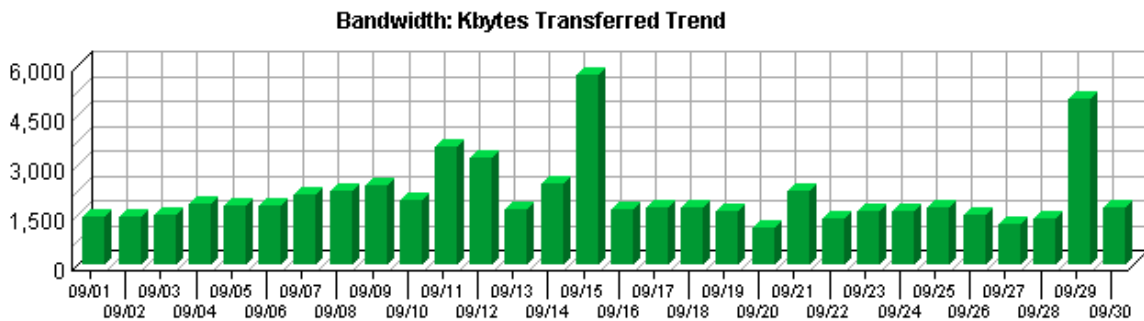
Technical Dashboard

This dashboard summarizes important information related to online technical activity.



Hit Summary

Successful Hits for Entire Site	20,222
Average Hits per Day	674
Home Page Hits	791

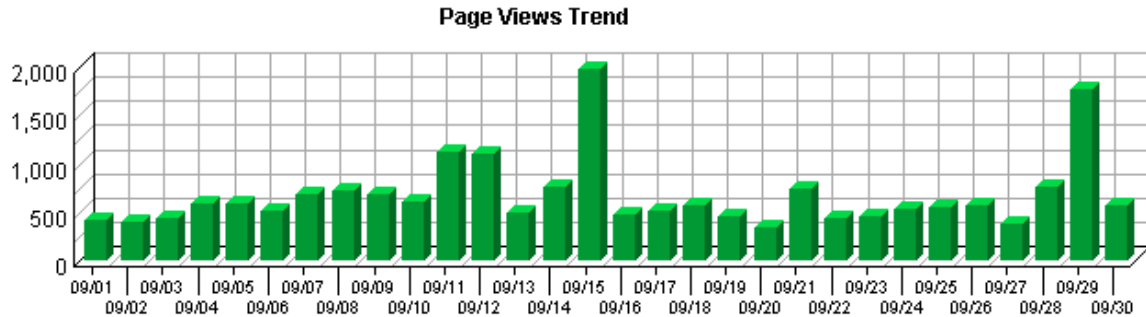


Technical Statistics

Total Hits	20,296	100%
Successful Hits	20,222	99.64%
Failed Hits	74	0.36%
Cached Hits	1,325	6.53%

Page Views Trend

This report helps you determine the bandwidth requirements of your web site by tracking page views over the course of the report period.




Page Views Trend

Time Interval	Page Views	%
09/01	424	2.10%
09/02	398	1.97%
09/03	437	2.16%
09/04	584	2.89%
09/05	593	2.93%
09/06	511	2.53%
09/07	684	3.38%
09/08	722	3.57%
09/09	694	3.43%
09/10	605	2.99%
09/11	1,124	5.56%
09/12	1,104	5.46%
09/13	487	2.41%
09/14	757	3.74%
09/15	1,978	9.78%
09/16	469	2.32%
09/17	513	2.54%
09/18	563	2.78%
09/19	459	2.27%
09/20	351	1.74%
09/21	737	3.64%
09/22	432	2.14%
09/23	463	2.29%
09/24	526	2.60%
09/25	557	2.75%

09/26	568	2.81%
09/27	385	1.90%
09/28	756	3.74%
09/29	1,773	8.77%
09/30	568	2.81%
Total	20,222	100.00%


Page Views Trend – Help Card

 **Page** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Page View – A hit to any file classified as a page. In order to view a web page with embedded images, for example, a browser must retrieve multiple files. The page and its embedded files counts as a single page view.

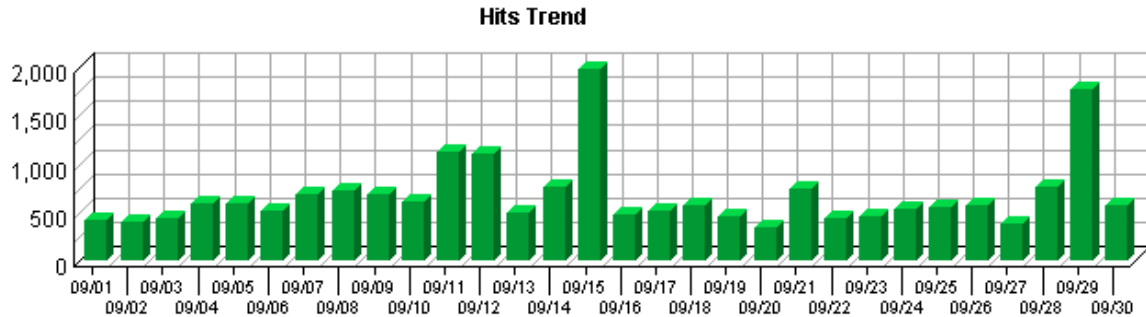
Time Interval – A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of total page views that occurred during the specified time interval.

 Periods of less activity can be considered good times for maintenance and content improvement.

Hits Trend

This report helps you learn the bandwidth requirements of your site by tracking hits over the course of the report period.




Hits Trend

Time Interval	Hits	%
09/01	424	2.10%
09/02	398	1.97%
09/03	437	2.16%
09/04	584	2.89%
09/05	593	2.93%
09/06	511	2.53%
09/07	684	3.38%
09/08	722	3.57%
09/09	694	3.43%
09/10	605	2.99%
09/11	1,124	5.56%
09/12	1,104	5.46%
09/13	487	2.41%
09/14	757	3.74%
09/15	1,978	9.78%
09/16	469	2.32%
09/17	513	2.54%
09/18	563	2.78%
09/19	459	2.27%
09/20	351	1.74%
09/21	737	3.64%
09/22	432	2.14%
09/23	463	2.29%
09/24	526	2.60%
09/25	557	2.75%


09/26	568	2.81%
09/27	385	1.90%
09/28	756	3.74%
09/29	1,773	8.77%
09/30	568	2.81%
Total	20,222	100.00%

Hits Trend – Help Card

 **Hits** – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

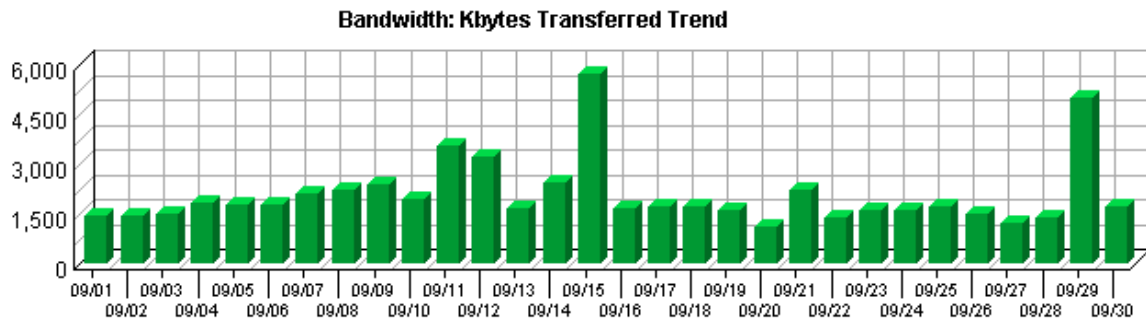
Time Interval – A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of hits that occurred during the specified time interval.

 Periods of less activity can be considered good times for maintenance and content improvement.

Bandwidth: Kbytes Transferred Trend

This report helps you see the bandwidth requirements of your site by tracking kilobytes transferred over the course of the report period.




Bandwidth: Kbytes Transferred Trend

Time Interval	Kbytes Transferred	%
09/01	1,459	2.35%
09/02	1,423	2.29%
09/03	1,482	2.38%
09/04	1,813	2.92%
09/05	1,752	2.82%
09/06	1,758	2.83%
09/07	2,127	3.42%
09/08	2,217	3.57%
09/09	2,391	3.85%
09/10	1,923	3.09%
09/11	3,533	5.68%
09/12	3,208	5.16%
09/13	1,660	2.67%
09/14	2,466	3.97%
09/15	5,743	9.24%
09/16	1,639	2.64%
09/17	1,737	2.79%
09/18	1,744	2.80%
09/19	1,614	2.60%
09/20	1,119	1.80%
09/21	2,224	3.58%
09/22	1,388	2.23%
09/23	1,620	2.61%
09/24	1,601	2.58%
09/25	1,713	2.76%


09/26	1,497	2.41%
09/27	1,195	1.92%
09/28	1,404	2.26%
09/29	5,009	8.06%
09/30	1,707	2.75%
Total	62,153	100.00%

Bandwidth: Kbytes Transferred Trend – Help Card

 **Kbytes Transferred** – Number of kilobytes of data transferred during the specified time interval.

Time Interval – A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

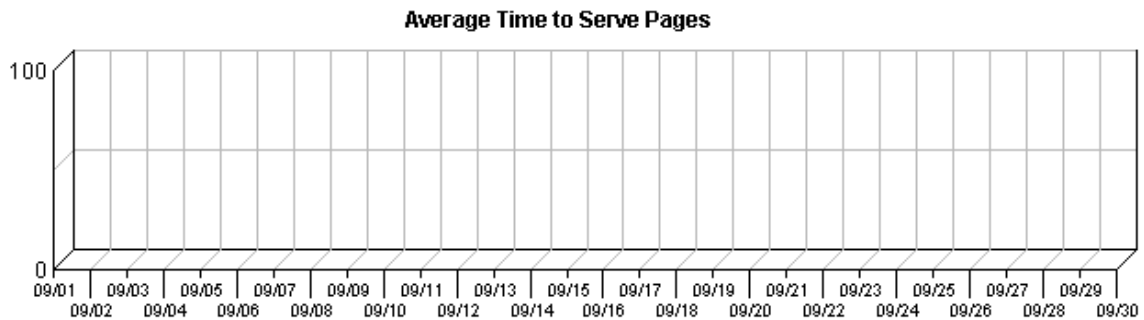
% – Percentage of total kilobytes of data transferred that were transferred during the specified time interval.

 Periods of less activity can be considered good times for maintenance and content improvement.

Average Time to Serve Pages

This report displays the average amount of time (in milliseconds) it takes to serve pages.

Note: Not all web servers log the information necessary to create this report.



Average Time to Serve Pages

Time Interval	Total Time to Serve	Pages Served	Average Time to Serve
09/01	0	424	0
09/02	0	398	0
09/03	0	437	0
09/04	0	584	0
09/05	0	593	0
09/06	0	511	0
09/07	0	684	0
09/08	0	722	0
09/09	0	694	0
09/10	0	605	0
09/11	0	1,124	0
09/12	0	1,104	0
09/13	0	487	0
09/14	0	757	0
09/15	0	1,978	0
09/16	0	469	0
09/17	0	513	0
09/18	0	563	0
09/19	0	459	0
09/20	0	351	0
09/21	0	737	0
09/22	0	432	0
09/23	0	463	0
09/24	0	526	0
09/25	0	557	0

09/26	0	568	0
09/27	0	385	0
09/28	0	756	0
09/29	0	1,773	0
09/30	0	568	0
Total	0	20,222	0.0

Average Time to Serve Pages – Help Card

? Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Time Interval – A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Total Time to Serve – The total amount of time the server spent serving documents during the specified time interval.

Pages Served – Number of pages served to visitors during the specified time interval.

Average Time to Serve – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

Note: Zero values in this column probably indicates that your web server is not logging Time to Serve information.

💡 Consider increasing your available bandwidth if the times to serve spike at rates disproportionate to the number of documents served during the same time interval. If you see this problem and have enough bandwidth, your server power may be a factor.

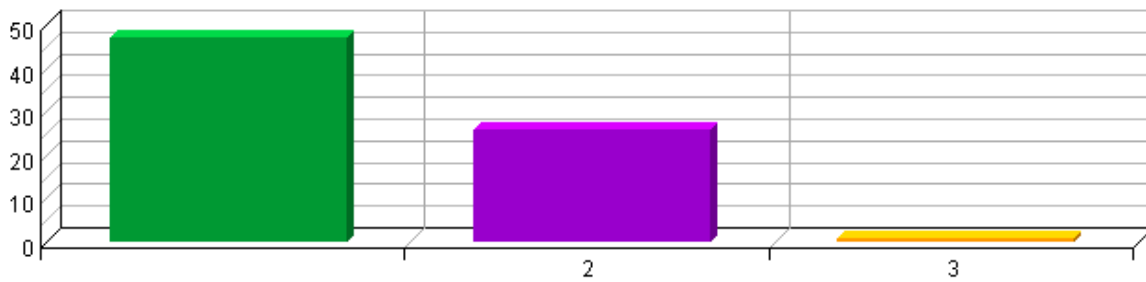
Errors Dashboard

This displays key graphs and tables that provide an overview of the Errors chapter. Click on the title of a graph or table to navigate to the corresponding page.

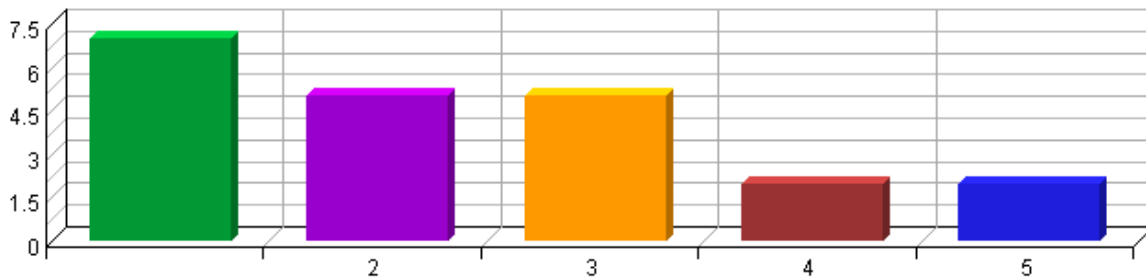
Technical Statistics

Total Hits	20,296	100%
Successful Hits	20,222	99.64%
Failed Hits	74	0.36%
Cached Hits	1,325	6.53%

Client Errors

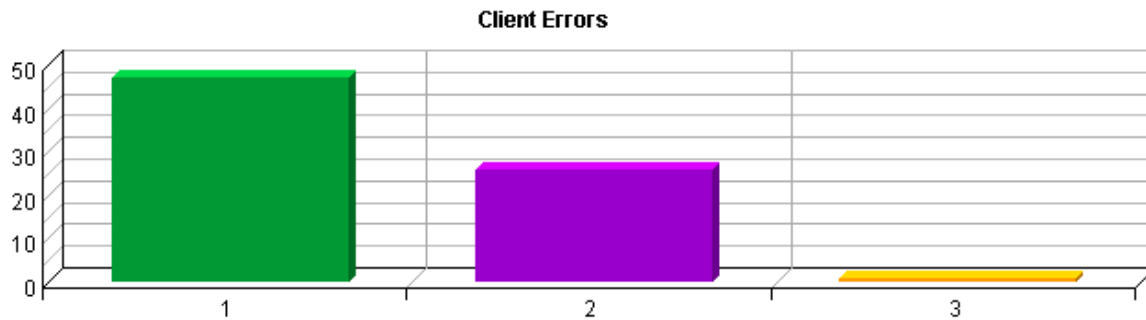


File Not Found Errors



Client Errors

This report identifies the error codes from the browsers accessing your server.



Client Errors

	HTTP Status Codes	Hits	%
1.	404 Page or File Not Found	47	63.51%
2.	403 Forbidden	26	35.14%
3.	400 Bad Request	1	1.35%
	Total	74	100.00%

Client Errors – Help Card

? Client Errors – An error caused by a problem on your visitor's end of the web site connection. The server is not responsible for client errors.

Hits – Number of failed hits that returned this status code.

HTTP Status Codes – The status code for the specific error that occurred.

% – Percentage of total failed hits that returned this status code.

💡 Use this page to determine what maintenance is necessary.

File Not Found Errors

This report identifies files that returned "404 – Not Found" or "410 – Gone" errors from your server.




File Not Found Errors

	Files Not Found and Referring URL	Hits	%
1.	/vendors/vendinfo/199.html (no referrer)	7	14.89%
2.	/vendors//components/ com_facileforms/facileforms.frame.php? ff_compath=../../../../../../../../../../../../../../../../ ../../../../../../../../proc/ self/environ (no referrer)	5	10.64%
3.	/vendors//components/ com_facileforms/facileforms.frame.php? ff_compath=../../../../../../../../../../../../../../../../ ../../../../../../../../proc/ self/environ (no referrer)	5	10.64%
4.	/vendors//components/ com_facileforms/facileforms.frame.php? ff_compath=http://www. touaregturk.net/images/i???	2	4.26%
5.	/vendors/errors.php?error= http://www.touaregturk.net/images/ i???	2	4.26%
6.	/vendors/vendinfo/vendors/ descript.html (no referrer)	2	4.26%
7.	/vendors//components/ com_facileforms/facileforms.frame.php? ff_compath=http://www.jfc.info/ jfcinfo/grafiken/i???	1	2.13%
8.	/vendors/preview//admin/ editor2/spaw_control.class.php? spaw_root=http://www. hotelsunflower.it/images/rhs/bot.txt?? (no referrer)	1	2.13%


9.	/vendors/vendinfo//admin/ editor2/spaw_control.class.php? spaw_root=http://www. hotelsunflower.it/images/rhs/bot.txt?? (no referrer)	1	2.13%
10.	/vendors/preview//account.php? action=http://www. hotelsunflower.it/images/rhs/bot.txt?? (no referrer)	1	2.13%
11.	/vendors/hsphere/local/home/ kingofra/warehamyouthsoccer. com/config.phphttp://www. hotelsunflower.it/images/rhs/bot.txt?? (no referrer)	1	2.13%
12.	/vendors/bughttp://www. hotelsunflower.it/images/rhs/bot.txt? ? (no referrer)	1	2.13%
13.	/vendors/&query=/ (no referrer)	1	2.13%
14.	/vendors/errors.php?error= http://www.jfc.info/jfcinfo/ grafiken/i??? (no referrer)	1	2.13%
15.	/vendors/preview//hsphere/ local/home/kingofra/ warehamyouthsoccer.com/config.phphttp://www. hotelsunflower.it/images/rhs/ bot.txt?? (no referrer)	1	2.13%
16.	/vendors/vresults.hts http://es.epa.gov/vendors/	1	2.13%
17.	/vendors/components/ com_facileforms/facileforms.frame.php? ff_compath=http://www.lesovik. de/files/i??? (no referrer)	1	2.13%
18.	/vendors/errors.php?error= http://www.lesovik.de/files/i??? (no referrer)	1	2.13%
19.	/vendors/preview//templates/ headline_temp.php?nst_inc=http:/ /www.cmslounge.com//demos/bot. txt?? (no referrer)	1	2.13%
20.	/vendors/vendinfo//hsphere/ local/home/kingofra/ warehamyouthsoccer.com/config.phphttp:// www.hotelsunflower.it/images/rhs/ bot.txt?? (no referrer)	1	2.13%
	Subtotal	37	78.72%
	Other	10	21.28%
	Total	47	100.00%

File Not Found Errors – Help Card

 **Hits** – Number of times a request for this file returned a "404 – Not Found" error or a "410 – Gone" error from your server.

Files – This column lists the file that could not be found and the URL of the referrer (if known).

% – Percentage of the total 404 and 410 errors that were for this file.


 Check the links to all pages and files listed in this table. The files were either moved or they no longer exist, and the links are no longer successful.

Server Errors

This report lists the errors which occurred on the server.


These errors did not occur in the log data during the requested reporting period.

Server Errors – Help Card

 **Hits** – Number of failed hits of the type specified in the "Pages" column. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

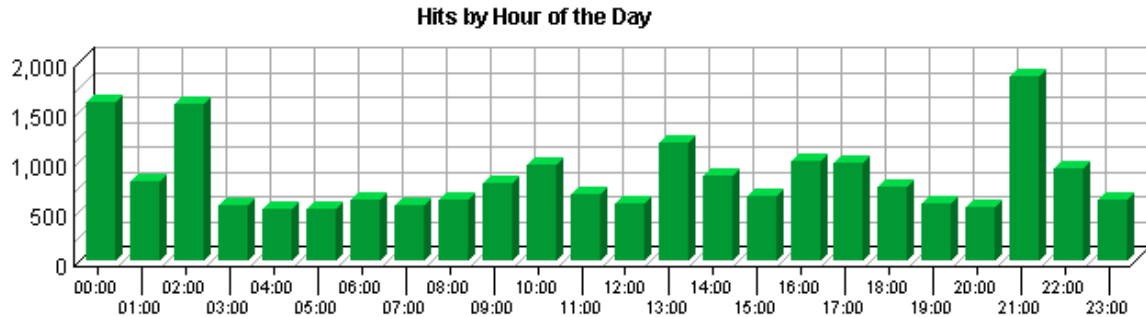
HTTP Status Codes – The status code for the specific error that occurred.

% – Percentage of failed hits that were of the specified type.

 Use this page to determine what maintenance is necessary.

Activity Dashboard

This displays key graphs and tables that provide an overview of the Activity chapter. Click on the title of a graph or table to navigate to the corresponding page.

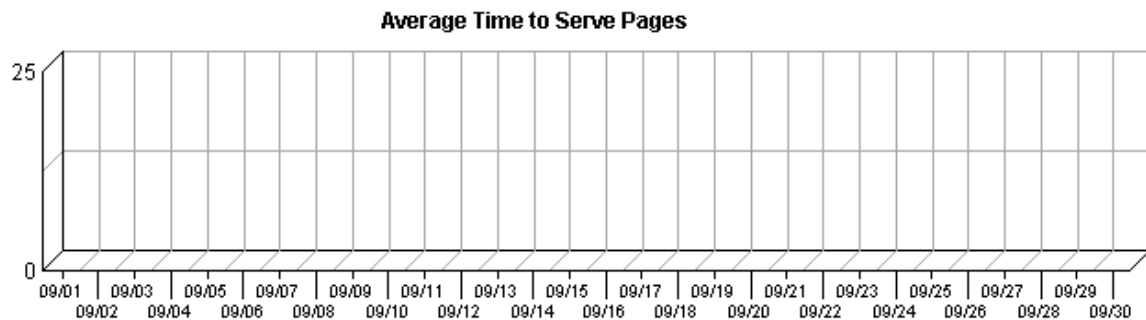


Most Active Summary

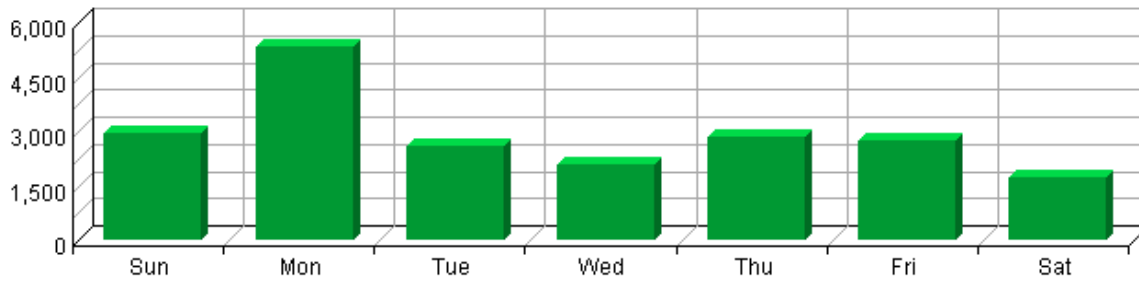
Most Active Date	September 15, 2008
Number of Hits on Most Active Date	1,978
Most Active Day of the Week	Mon
Most Active Hour of the Day	21:00–21:59

Activity on Weekdays Summary

Total Hits Weekdays	15,554
Total Visits Weekdays	3,365
Average Number of Visits per day on Weekdays	152
Average Number of Hits per day on Weekdays	707



Hits by Day of the Week



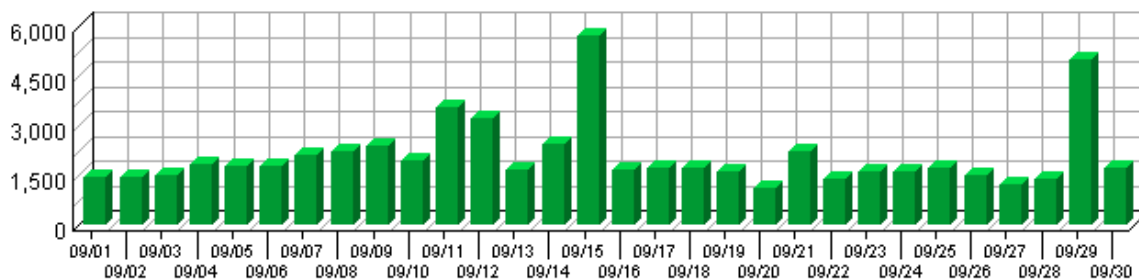
Least Active Summary

Least Active Date	September 20, 2008
Number of Hits on Least Active Date	351
Least Active Day of the Week	Sat
Least Active Hour of the Day	04:00–04:59

Activity on Weekends Summary

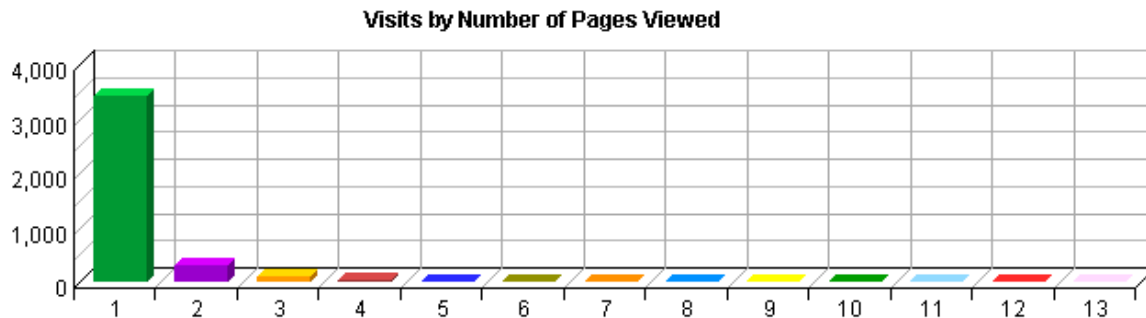
Total Hits Weekend	4,668
Total Visits Weekend	748
Average Number of Visits per Weekend	187
Average Number of Hits per Weekend	1,167

Bandwidth: Kbytes Transferred Trend



Visits by Number of Pages Viewed

This report shows you how many times visitors viewed one page, how many viewed two pages, etc.



Visits by Number of Pages Viewed

Number of Pages Viewed	Visits	%
1	3,411	82.91%
2	306	7.44%
3	116	2.82%
4	50	1.22%
5	15	0.36%
6	12	0.29%
7	8	0.19%
8	5	0.12%
9	8	0.19%
10	4	0.10%
11	3	0.07%
12	2	0.05%
13	2	0.05%
Subtotal	3,942	95.82%
Other	172	4.18%
Total	4,114	100.00%

Visits by Number of Pages Viewed – Help Card

? Number of Pages Viewed – The number of pages viewed during a visit. If the visitor viewed only non-page files such as a .gif or a .jpeg, the count of pages viewed is zero for that visit.

Visits – Number of visits by visitors who viewed the specified number of pages. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default

idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

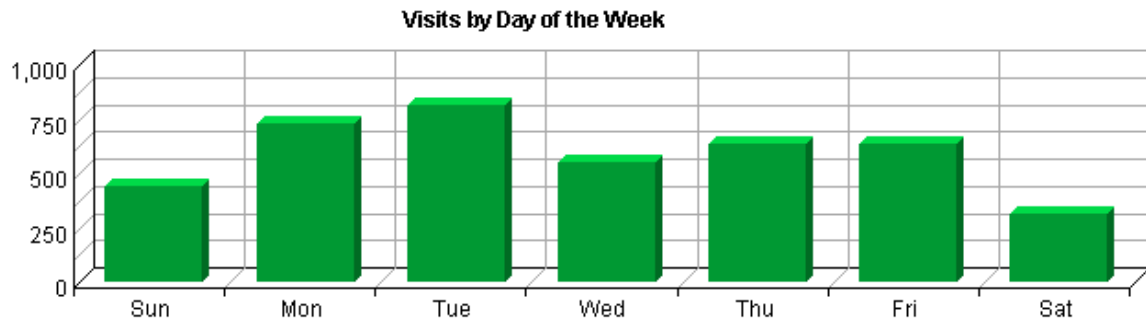
% – Percentage of total visits by people who viewed the specified number of pages.



You can use this information to quickly find out the number and percentages of viewers who read a given number of pages on your site. If most visitors only view a few pages, it may indicate that they cannot find the content they are looking for.

Visits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Visits by Day of the Week

Day	Visits	%
Sun	438	10.65%
Mon	732	17.80%
Tue	812	19.74%
Wed	552	13.42%
Thu	635	15.44%
Fri	634	15.41%
Sat	310	7.54%
Total Weekend	748	18.19%
Total Weekdays	3,365	81.81%
Total	4,113	100.00%

Visits by Day of the Week – Help Card

? Day – Specified day of the week being tracked.

Visits – Number of visits on the specified day of the week. If the report period is longer than one week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

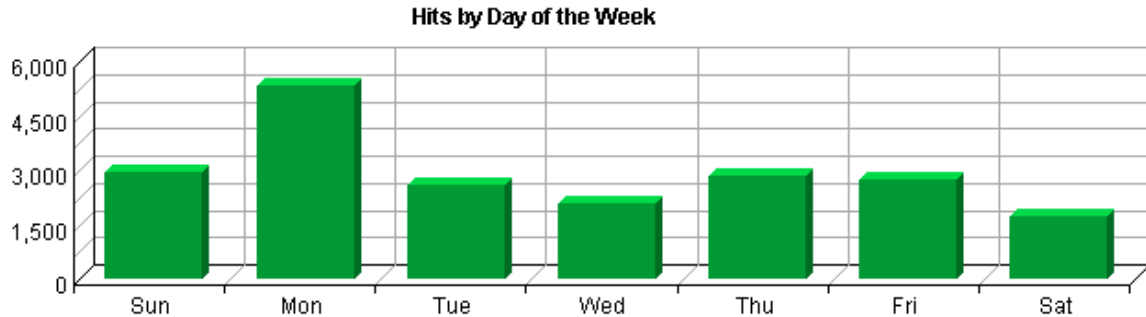
% – Percentage of total visits that occurred on the specified day of the week.

💡 Number of visits on the specified day of the week. If the report period is longer than one

week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Hits by Day of the Week

Day	Hits	%
Sun	2,934	14.51%
Mon	5,329	26.35%
Tue	2,592	12.82%
Wed	2,081	10.29%
Thu	2,828	13.98%
Fri	2,724	13.47%
Sat	1,734	8.57%
Total Weekend	4,668	23.08%
Total Weekdays	15,554	76.92%
Total	20,222	100.00%

Hits by Day of the Week – Help Card

? Day – Specified day of the week being tracked.

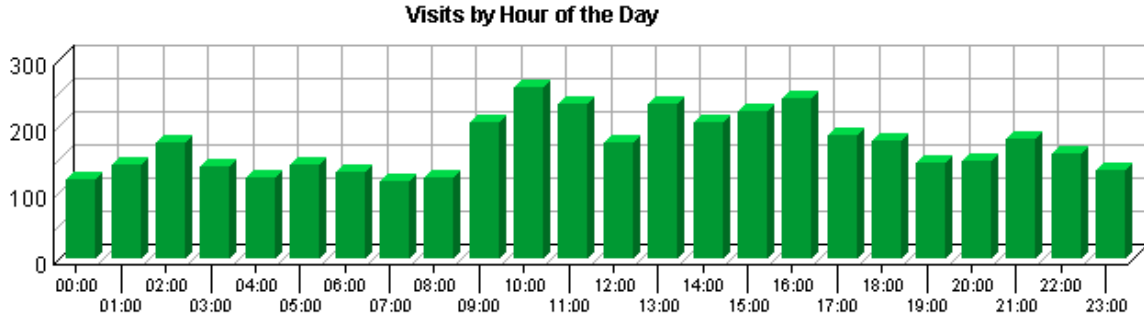
Hits – Number of hits on the specified day of the week. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Percentage of total hits that occurred on the specified day of the week.

💡 Days of less activity should be considered good days for maintenance and content improvement.

Visits by Hour of the Day

This report shows activity for each hour of the day. It also shows the most and the least active hours of the day for the report period.



Visits by Hour of the Day

Hour	Visits	%
00:00	120	2.92%
01:00	141	3.43%
02:00	176	4.28%
03:00	138	3.36%
04:00	121	2.94%
05:00	143	3.48%
06:00	131	3.19%
07:00	117	2.84%
08:00	123	2.99%
09:00	206	5.01%
10:00	259	6.30%
11:00	234	5.69%
12:00	175	4.25%
13:00	233	5.66%
14:00	206	5.01%
15:00	221	5.37%
16:00	243	5.91%
17:00	185	4.50%
18:00	179	4.35%
19:00	145	3.53%
20:00	146	3.55%
21:00	180	4.38%
22:00	159	3.87%
23:00	132	3.21%
Total Visits during Work Hours (8:00am–5:00pm)	1,900	46.19%

Total Visits during After Hours (5:01pm–7:59am)	2,213	53.81%
Total	4,113	100.00%

Summary of Visits by Hour of the Day

Most Active Hour of the Day	10:00–10:59
Least Active Hour of the Day	07:00–07:59

Visits by Hour of the Day – Help Card

? Hour – Specified hour of the day being tracked. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Least Active Hour of the Day – The specific hour of the day that had the fewest number of hits.

Most Active Hour of the Day – The specific hour of the day that had the largest number of visits.

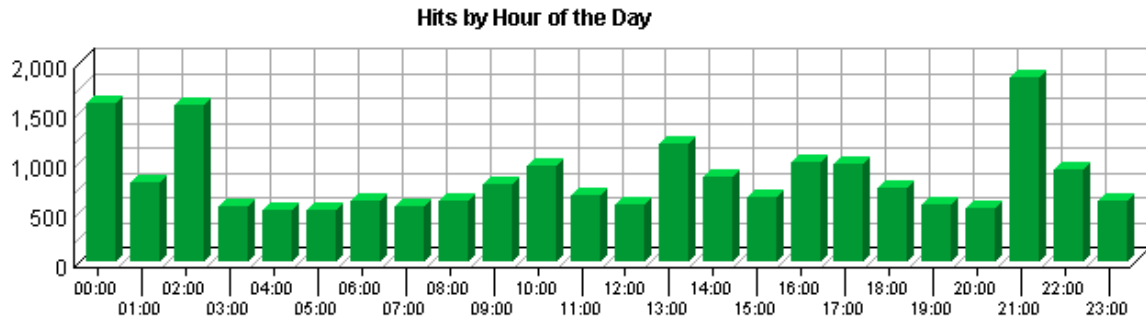
Visits – Number of visits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits to your site that occurred during the specified hour.

💡 This information can be used to determine which hour of the day is best for system maintenance.

Hits by Hour of the Day

This report shows the most and the least active hour of the day for the report period. The second table breaks down activity for the given report period to show the average activity for each individual hour of the day. If there are several days in the report period, the value presented is the sum of all hits during that period of time for all days. All times are referenced to the location of the system running the analysis.



Hits by Hour of the Day

Hour	Hits	%
00:00	1,587	7.85%
01:00	797	3.94%
02:00	1,582	7.82%
03:00	557	2.75%
04:00	518	2.56%
05:00	527	2.61%
06:00	602	2.98%
07:00	556	2.75%
08:00	618	3.06%
09:00	771	3.81%
10:00	961	4.75%
11:00	671	3.32%
12:00	572	2.83%
13:00	1,177	5.82%
14:00	856	4.23%
15:00	648	3.20%
16:00	1,008	4.98%
17:00	980	4.85%
18:00	738	3.65%
19:00	576	2.85%
20:00	540	2.67%
21:00	1,851	9.15%
22:00	921	4.55%
23:00	608	3.01%

Total Hits during Work Hours (8:00am–5:00pm)	7,282	36.01%
Total Hits during After Hours (5:01pm–7:59am)	12,940	63.99%
Total	20,222	100.00%

Summary of Hits by Hour of the Day

Most Active Hour of the Day	21:00–21:59
Least Active Hour of the Day	04:00–04:59

Hits by Hour of the Day – Help Card



Hour – Specified hour of the day being tracked. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Hits – Number of hits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Least Active Hour of the Day – The specific hour of the day that had the fewest number of hits.

Most Active Hour of the Day – The specific hour of the day that had the largest number of hits.

% – Percentage of hits to your site that occurred during the specified hour.



This information can be used to determine which hour of the day is best for system maintenance.

Visit Duration by Visits


This report shows the number and percentages of visits over selected visit lengths.



Visit Duration by Visits


Visit Duration in Minutes	Visits	%
0-1	3,639	88.45%
1-2	56	1.36%
2-3	34	0.83%
3-4	28	0.68%
4-5	18	0.44%
5-6	17	0.41%
6-7	13	0.32%
7-8	9	0.22%
8-9	8	0.19%
9-10	4	0.10%
10-11	9	0.22%
11-12	7	0.17%
12-13	5	0.12%
13-14	6	0.15%
14-15	3	0.07%
15-16	7	0.17%
16-17	4	0.10%
17-18	7	0.17%
18-19	4	0.10%
19-20	6	0.15%
Subtotal	3,884	94.41%
Other	230	5.59%
Total	4,114	100.00%

Visit Duration by Visits – Help Card

 **Visit Duration (minutes)** – The number of minutes your web site was viewed.

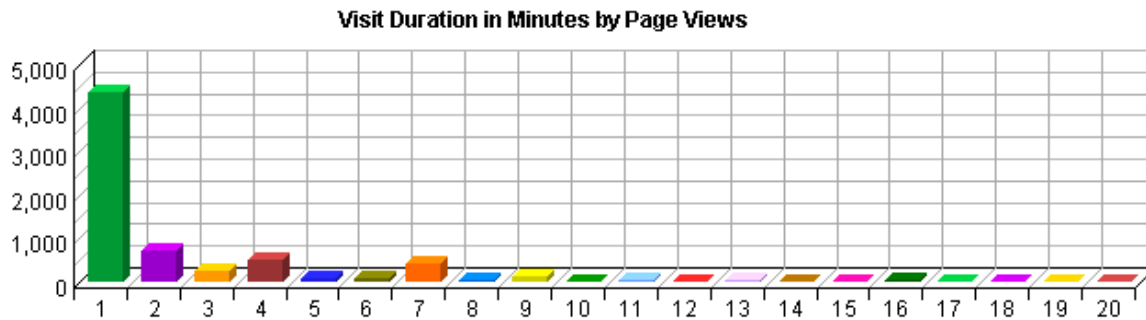
Visits – Number of visitors who viewed your page for the specified duration of time. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visitors who viewed your page for the specified duration of time.

 This information tells you how many visitors view your site for specific intervals of time.

Visit Duration by Page Views


This report shows the number and percentages of pages views over selected visit lengths.



Visit Duration by Page Views

Visit Duration in Minutes	Views	%
0-1	4,352	21.45%
1-2	710	3.50%
2-3	257	1.27%
3-4	490	2.41%
4-5	81	0.40%
5-6	67	0.33%
6-7	430	2.12%
7-8	22	0.11%
8-9	106	0.52%
9-10	10	0.05%
10-11	54	0.27%
11-12	16	0.08%
12-13	22	0.11%
13-14	13	0.06%
14-15	6	0.03%
15-16	23	0.11%
16-17	9	0.04%
17-18	19	0.09%
18-19	8	0.04%
19-20	14	0.07%
Subtotal	6,709	33.06%
Other	13,583	66.94%
Total	20,292	100.00%


Visit Duration by Page Views – Help Card

 **Page** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visit Duration (minutes) – The number of minutes your web site was viewed.

Views – A page view is A hit to any file classified as a page. Contrast page views with hits, which counts files of every type.

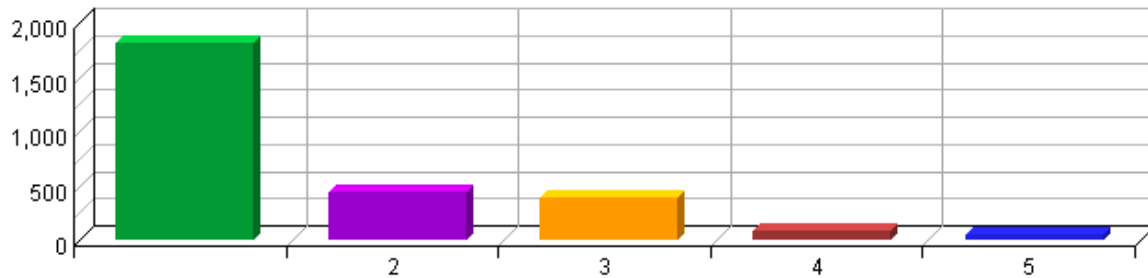
% – Percentage of visitors who viewed your page for the specified duration of time.

 This information tells you how many visitors view your site for specific intervals of time.

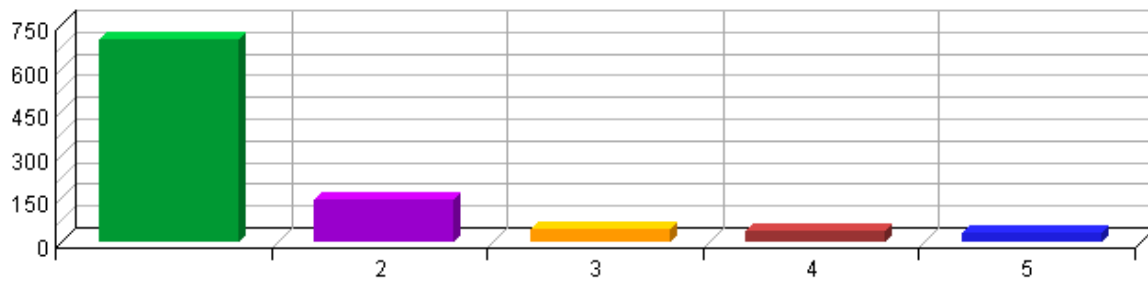
Browsers and Platforms Dashboard

This displays key graphs and tables that provide an overview of the Browsers and Platforms chapter. Click on the title of a graph or table to navigate to the corresponding page.

Top Browsers by Visits



Top Spiders by Visits



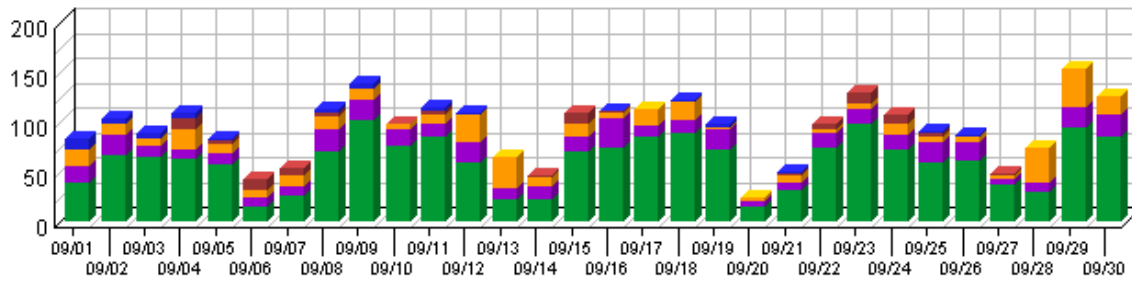
Top WAP Devices by Visits



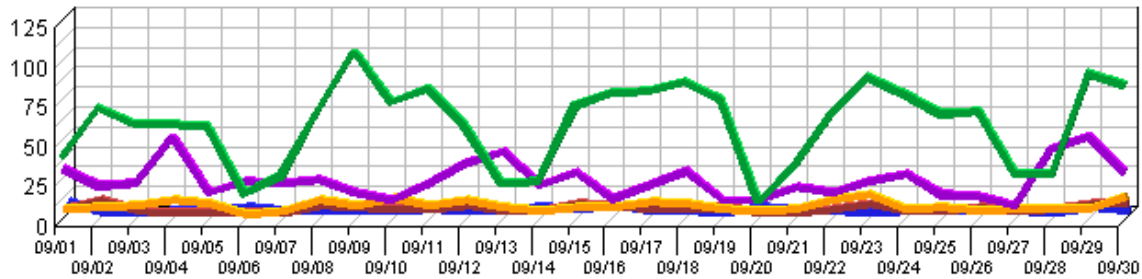
Top WAP Browsers by Visits



Top Browsers by Visits Trend



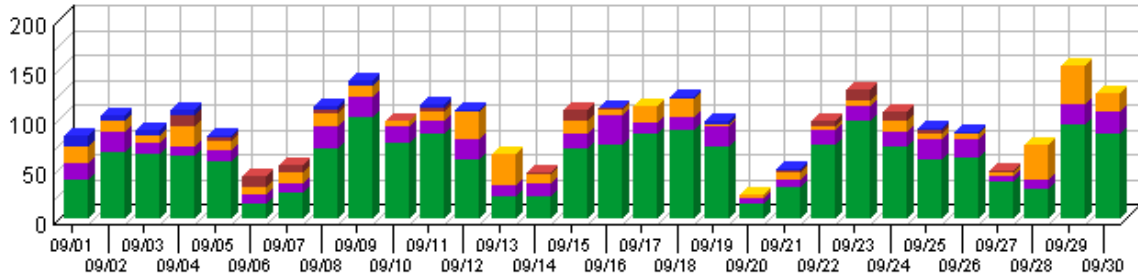
Top Platforms by Visits Trend



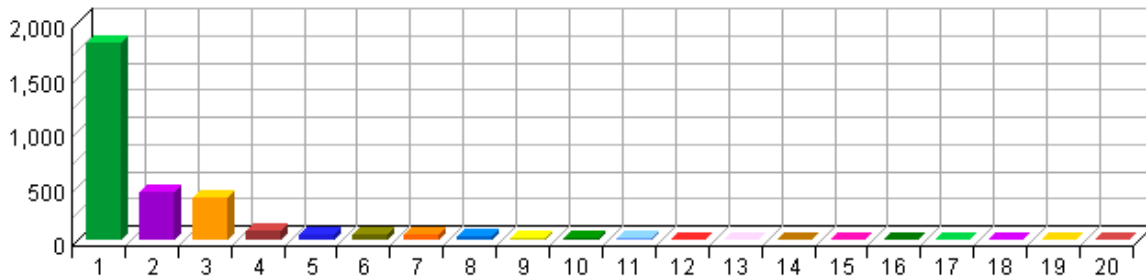
Top Browsers

This report identifies the most popular browsers used by visitors to your site. This information will only be displayed if your server is logging the browser/platform information.

Top Browsers by Visits Trend



Top Browsers by Visits



Top Browsers

	Browser	Visits	%	Hits
1.	Microsoft Internet Explorer	1,818	59.63%	2,354
2.	Mozilla	446	14.63%	486
3.	Other Netscape Compatible	387	12.69%	1,084
4.	Jakarta Commons-HttpClient/3.0.1	93	3.05%	230
5.	Others	54	1.77%	65
6.	msnbot/1.1 (http://search.msn.com/msnbot.htm)	47	1.54%	50
7.	Opera	44	1.44%	46
8.	Wget/1.10.2 (Red Hat modified)	34	1.12%	72
9.	Netscape	23	0.75%	33
10.	msnbot-media/1.1 (http://search.msn.com/msnbot.htm)	21	0.69%	101
11.	Yanga WorldSearch Bot v1.1/beta (http://www.yanga.co.uk/)	17	0.56%	31
12.	GrubNG 20080128	6	0.20%	6
13.	Yandex/1.01.001 (compatible; Win16; I)	4	0.13%	838
14.	Safari	4	0.13%	4
15.	LinkScan/8.1 Unix	4	0.13%	4
16.	NLESE for intraUSEPA	3	0.10%	6
17.	Xenu Link Sleuth 1.2j	3	0.10%	3

18.	ia_archiver	2	0.07%	3
19.	Java/1.5.0_16	2	0.07%	2
20.	MSRBOT (http://research.microsoft.com/research/sv/msrbot/)	2	0.07%	2
Subtotal		3,014	98.85%	5,420
Other		35	1.15%	369
Total		3,049	100.00%	5,789

Top Browsers – Help Card



Browser – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

Hits – Number of hits from visitors using the specified browser. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Total – The total activity based on the sort column (hits or visits) where there was sufficient information to identify the browser. This number may be less than the total visits or hits overall.

Visits – The total visits where there was sufficient information to identify the browser. This number may be less than the total visits overall. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total for the sort column (hits or visits) by those using the specified browser.



Browser data can help you determine how to configure your site for optimal viewing.

Note: Any hits identified as originating from a spider (an automated program that searches the Internet) are not counted in this table. Also, if a browser does not identify itself in its request to the Web server, it will get counted on this page as an "Other."

Top Browsers by Version

This report lists the browser versions most common among your visitors.

Top Browsers by Version



Top Browsers by Version

	Browser	Version	Visits	%	Hits
1.	Microsoft Internet Explorer	6.0	885	29.03%	1,151
		7.0	878	28.80%	1,132
		5.0	28	0.92%	39
		5.5	11	0.36%	11
		mutant	5	0.16%	6
		8.0	5	0.16%	9
		4.01	2	0.07%	2
		5.01	2	0.07%	2
		7.0a1	1	0.03%	1
		2.0d	1	0.03%	1
		Other	0	0.00%	0
2.	Mozilla	2008070208	125	4.10%	139
		20080702	53	1.74%	57
		Version Unknown	49	1.61%	53
		20070308	40	1.31%	40
		2008092417	12	0.39%	16
		2008091620	12	0.39%	14
		20080109	11	0.36%	11
		20080829	11	0.36%	11
		2008070206	11	0.36%	15
		20050915	6	0.20%	6
		20071127	5	0.16%	6
		20070508	4	0.13%	6
		20050224	4	0.13%	4
		20080721	4	0.13%	4

20080404	4	0.13%	4
20041122	3	0.10%	3
20060319	3	0.10%	3
20061206	3	0.10%	3
20040913	3	0.10%	3
20060214	3	0.10%	3
20051102	3	0.10%	3
20071025	3	0.10%	3
20021001	3	0.10%	3
20080201	3	0.10%	3
20040707	3	0.10%	3
20080418	2	0.07%	2
2008091618	2	0.07%	2
20041220	2	0.07%	2
20070725	2	0.07%	4
20041107	2	0.07%	2
20011128	2	0.07%	2
20060426	2	0.07%	2
20070515	2	0.07%	2
20031016	2	0.07%	2
20051111	2	0.07%	2
20061010	2	0.07%	2
20020910	2	0.07%	2
20040206	2	0.07%	2
20061204	2	0.07%	4
20040416	2	0.07%	2
20060508	2	0.07%	2
20050716	2	0.07%	2
20060612	1	0.03%	1
20071008	1	0.03%	1
20060728	1	0.03%	1
20021016	1	0.03%	1
2008090514	1	0.03%	1
2008090512	1	0.03%	1
20060111	1	0.03%	1
20070815	1	0.03%	1
20080623	1	0.03%	1
20060909	1	0.03%	1
20071115	1	0.03%	1
20070309	1	0.03%	1
20050414	1	0.03%	1
20041002	1	0.03%	1

		20070914	1	0.03%	1
		20041103	1	0.03%	1
		20050717	1	0.03%	1
		20050317	1	0.03%	1
		2008032620	1	0.03%	1
		20080311	1	0.03%	1
		20011011	1	0.03%	1
		20051019	1	0.03%	1
		20080703	1	0.03%	1
		2008022910	1	0.03%	1
		20070307	1	0.03%	2
		20021207	1	0.03%	1
		20040815	1	0.03%	1
		20080826	1	0.03%	1
		20020502	1	0.03%	1
		20030504	1	0.03%	1
		2008071523	1	0.03%	1
		Other	0	0.00%	0
3.	Other Netscape Compatible	Version Unknown	387	12.69%	1,084
		Other	0	0.00%	0
4.	Jakarta Commons-HttpClient/3.0.1	Version Unknown	93	3.05%	230
		Other	0	0.00%	0
5.	Others	Version Unknown	54	1.77%	65
		Other	0	0.00%	0
6.	msnbot/1.1 (http://search.msn.com/msnbot.htm)	Version Unknown	47	1.54%	50
		Other	0	0.00%	0
7.	Opera	9.00	9	0.30%	10
		7.11	5	0.16%	5
		9.0	4	0.13%	4
		8.01	4	0.13%	4
		9.51	4	0.13%	4
		9.52	4	0.13%	5
		8.00	4	0.13%	4
		7.54	2	0.07%	2
		6.01	2	0.07%	2
		7.0	2	0.07%	2
		9.50	1	0.03%	1
		9.23	1	0.03%	1
		9.22	1	0.03%	1

8.	Wget/1.10.2 (Red Hat modified)	7.02	1	0.03%	1
		Other	0	0.00%	0
		Version Unknown	34	1.12%	72
		Other	0	0.00%	0
9.	Netscape	3.0	5	0.16%	5
		4.5	4	0.13%	13
		8.0.4	3	0.10%	3
		4.61	3	0.10%	3
		7.2	2	0.07%	2
		8.0	2	0.07%	2
		7.1	1	0.03%	2
		4.0	1	0.03%	1
		8.0.1	1	0.03%	1
		6.2.1	1	0.03%	1
		Other	0	0.00%	0
10.	msnbot-media/1.1 (http://search.msn.com/msnbot.htm)	Version Unknown	21	0.69%	101
		Other	0	0.00%	0
11.	Yanga WorldSearch Bot v1.1/beta (http://www.yanga.co.uk/)	Version Unknown	17	0.56%	31
		Other	0	0.00%	0
12.	GrubNG 20080128	Version Unknown	6	0.20%	6
		Other	0	0.00%	0
13.	Yandex/1.01.001 (compatible; Win16; I)	Version Unknown	4	0.13%	838
		Other	0	0.00%	0
14.	Safari	419.3	2	0.07%	2
		312.6	1	0.03%	1
		–	1	0.03%	1
		Other	0	0.00%	0
15.	LinkScan/8.1 Unix	Version Unknown	4	0.13%	4
		Other	0	0.00%	0
16.	NLESE for intraUSEPA	Version Unknown	3	0.10%	6
		Other	0	0.00%	0
17.	Xenu Link Sleuth 1.2j	Version Unknown	3	0.10%	3
		Other	0	0.00%	0
18.	ia_archiver	Version Unknown	2	0.07%	3
		Other	0	0.00%	0

19.	Java/1.5.0_16	Version Unknown	2	0.07%	2
		Other	0	0.00%	0
20.	MSRBOT (http://research.microsoft.com/research/sv/msrbot/)	Version Unknown	2	0.07%	2
		Other	0	0.00%	0
	Subtotal		3,014	98.85%	5,420
	Other		35	1.15%	369
	Total		3,049	100.00%	5,789

Top Browsers by Version – Help Card



Browser – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

Visits – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of the total visits in which the visitor viewed this page at least once.

Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

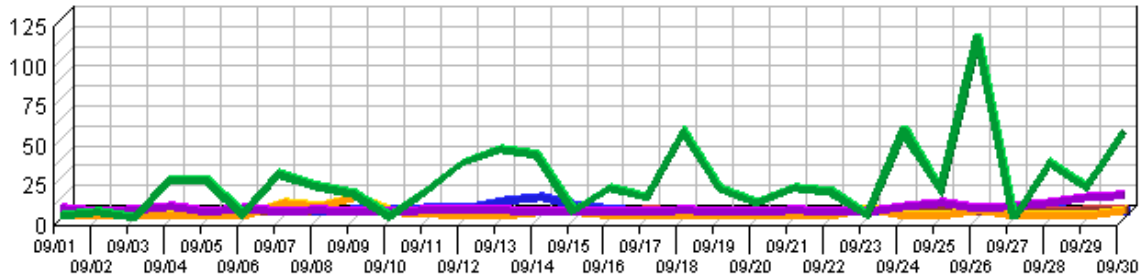


This information can help you decide which technology to implement on your site. You can determine whether the majority of your visitors are ready to benefit from the latest technologies (DHTML, Flash, etc.) available with the most recent versions of the main browsers.

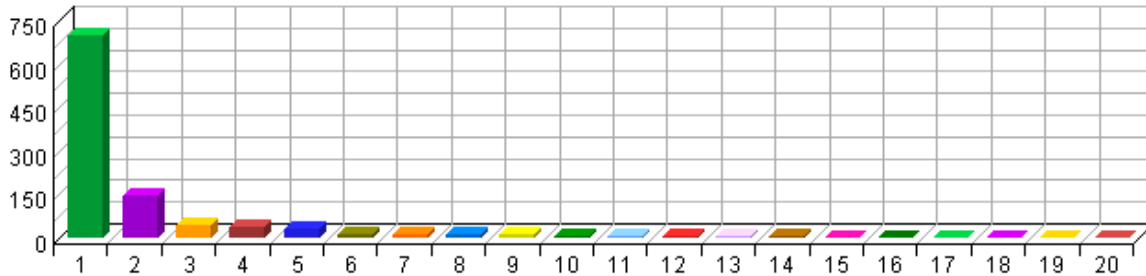
Top Spiders

This report identifies robots, spiders, crawlers and search services visiting your site. The spiders shown in this report are based on a configured list in the product code. If your site uses JavaScript tagging to monitor traffic (for example, WebTrends SmartSource Data Collector), only spiders that use JavaScript will appear in this report.

Top Spiders by Visits Trend



Top Spiders by Visits



Top Spiders

	Spider	Visits	%	Hits
1.	Mozilla/5.0 (compatible; Googlebot/2.1; http://www.google.com/bot.html)	698	65.60%	729
2.	Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/help/us/ysearch/slurp)	145	13.63%	8,540
3.	Gigabot	43	4.04%	470
4.	Mozilla/4.0 (compatible; MSIE 4.01; Windows NT; MS Search 5.0 Robot)	36	3.38%	1,119
5.	robotgenius	33	3.10%	33
6.	Mozilla/5.0 (compatible; Yahoo! Slurp China; http://misc.yahoo.com.cn/help.html)	15	1.41%	15
7.	MSR-ISRCCrawler	12	1.13%	23
8.	Yeti	12	1.13%	12
9.	WebTrends	11	1.03%	3,418
10.	Mozilla/5.0 (compatible; Yahoo! Slurp/3.0; http://help.yahoo.com/help/us/ysearch/slurp)	9	0.85%	13
11.	Mozilla/4.0 (compatible; BOTW Spider; http://botw.org)	6	0.56%	6
12.	WebAlta Crawler	5	0.47%	9

13.	Mozilla/5.0 (compatible; discobot/1.0; http://discoveryengine.com/discobot.html)	5	0.47%	7
14.	Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; maxamine.com-robot)	4	0.38%	7
15.	Baiduspider (http:	3	0.28%	3
16.	theplanetCrawler	3	0.28%	3
17.	Gaisbot	3	0.28%	3
18.	KnowItAll	3	0.28%	3
19.	REAP-crawler	3	0.28%	3
20.	Mozilla/5.0 (Twiceler-0.9 http://www.cuil.com/twiceler/robot.html)	2	0.19%	2
Subtotal		1,051	98.78%	14,418
Other		13	1.22%	15
Total		1,064	100.00%	14,433

Top Spiders – Help Card



Hits – Number of times the specified spider hit your site. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Spider – An automated program which searches the Internet.

Visits – Number of times the specified spider visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total spider visits or hits by the specified spider.

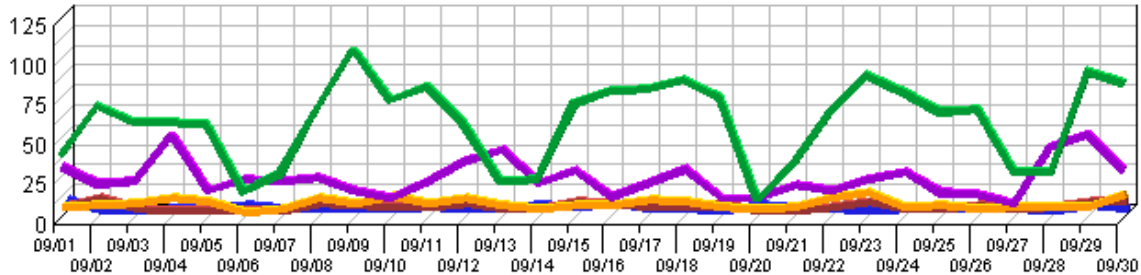


This information is important for a Webmaster trying to block spiders that tax the server. It also tells you what kind of automated attention you have attracted to your site.

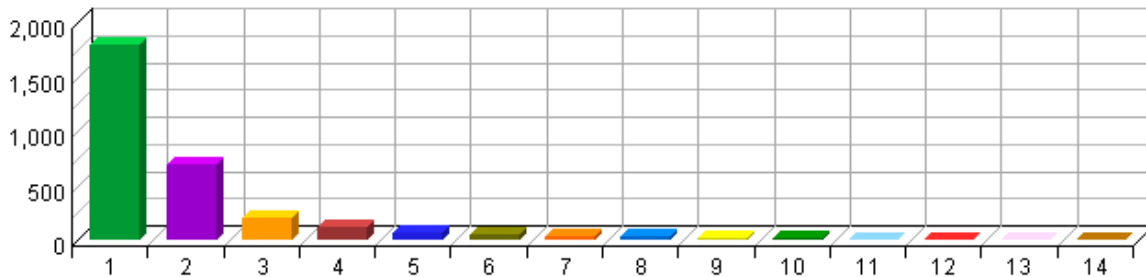
Top Platforms

This report identifies the operating systems most used by the visitors to the site. This information will only be displayed if your server is logging the browser/platform information.

Top Platforms by Visits Trend




Top Platforms by Visits



Top Platforms

	Platform	Visits	%	Views
1.	Windows XP	1,791	58.74%	2,231
2.	Others	703	23.06%	2,022
3.	Windows 2000	202	6.63%	302
4.	Windows NT	121	3.97%	134
5.	Linux	64	2.10%	65
6.	Macintosh	45	1.48%	48
7.	Windows 2003	39	1.28%	45
8.	Windows 98	36	1.18%	55
9.	Macintosh PowerPC	19	0.62%	24
10.	Windows ME	14	0.46%	14
11.	Windows Win32s	6	0.20%	6
12.	Windows 3.x	5	0.16%	839
13.	Windows 95	3	0.10%	3
14.	SunOS	1	0.03%	1
	Total	3,049	100.00%	5,789

Top Platforms – Help Card

 **Hits** – Number of hits by visitors using the specified platform. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Platform – The specified platform being analyzed. The operating system used by the visitor to your site.

Total – The total hits or visits that were not identified as from a spider. This number may be less than the total overall.

Visits – Number of visits by visitors using the specified platform. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of hits or visits by those using the specified platform.



—
This information is useful when determining what content to include on your web site.

Glossary

The following terms are used in Reporting Center reports, and some are used throughout the World Wide Web in general.

Glossary

Active Campaign	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Active Campaigns	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Ad	A graphic or banner which takes a visitor to another web site when clicked.
Ad Click	A click on an advertisement which takes a visitor to another web site.
Ad View	Occurs when an ad is displayed to a visitor. Once visitors have viewed an ad, they can click on it (see Ad Click). There may be more than one ad on an ad view.
Authenticated Username	A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.
Authentication	Technique that limits access to Internet or intranet resources to visitors who identify themselves by entering a user name and password.
Avg. Frequency	This measure is the average number of times these visitors have visited your site over their lifetime.
Avg. Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Avg. Lifetime Value	The average lifetime value is the average of the sum of all order values.
Avg. Most Recent Purchase Amt.	The average most recent purchase amount for this group of visitors.
Avg. Recency	The number of days since the last visit is averaged for each visit in the reporting timeframe. Note: A zero recency means you have visited within the last 24 hours, or that the average value is less than one day.
Bandwidth	Measure of the traffic on a site. Bandwidth is expressed as the amount of data transferred in a specified unit of time.
Browser	A program used to locate and view web pages. These include Netscape, Mosaic, Microsoft Internet Explorer, and others.
Campaign Lifetime Value	The total order value associated to the campaign.
Click Through Rate	Percentage of visitors who viewed an ad and also clicked on it. This is a good indication of an ad's effectiveness.
Client	A computer that accesses resources provided by another computer, called a server.
Client Errors	An error occurring due to an invalid request by the visitor's browser. Client errors are in the 400-range. See the "Status Code" glossary entry for more information.

Company Database	The database installed and used by Reporting Center to look up the company name, city, state, and country corresponding to a specific domain name.
Cookies	Files containing information about web site visitors. This information can include the visitor's user name, preferences, etc. The information is provided by visitors during their first visit to a web site. The server records this information in a text file and stores it on the visitor's hard drive. At the beginning of later visits, the server looks for a cookie and configures itself based on the information provided.
Days Since First Purchase	The number of days since the first purchase since these visitors have been tracked.
Days Since Most Recent Purchase	The number of days since the last purchase for the campaign.
Destination Page	A page chosen by the system administrator for Path Analysis. The Path Analysis pages track which clicks brought each visitor to the selected Destination Page.
Domain Name	The text name corresponding to the IP address of a computer on the Internet. For example, www.webtrends.com is a domain name.
Domain Name Lookup	The process of converting an IP address into a text name (for example, 204.245.240.194 is converted to www.webtrends.com).
Entry File	The first file requested by a visitor during a visit to your web site.
Entry Page	The first page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.
Exit Page	The last page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.
FTP	File Transfer Protocol. It is a standard method of sending files from one computer to another over the Internet.
File Type	Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."
Filters	A means of narrowing the scope of a report by specifying ranges or types of data to include or exclude.
First Campaign	The First Campaign is the one that originally drove a visitor to your site.
First Campaign Lifetime Value	The lifetime value is the sum of all order values.
First Campaign Type	User-defined category shown for the first campaign for a visitor. Examples include online banner ads, e-marketing newsletters, and direct mail campaigns.
Frequency	Frequency is the number of times this visitor has visited your site since this visitor has been tracked.
GIF	Graphics Interchange Format. It is a graphics file format commonly used in HTML documents.
Geography	Geography indicates the world region, country, state/province, and city.
HTML	Hypertext Markup Language. It is the programming language for static web pages. It usually includes hypertext links between related objects and documents.
HTTP	Hypertext Transfer Protocol. It is a standard method of transferring data between a Web server and a Web browser.
Hit	Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.
Home Page	The main or introductory page of a web site. The home page provides visitors with an

overview and links to the rest of the site. It often contains or links to a Table of Contents.

Home Page URL	The URL for the home page of the site analyzed in the report.
IP Address	Internet Protocol Address. It is a series of four one- to three-digit numbers separated by periods. It is used to identify a computer connected to the Internet. For example, 212.6.125.76 is an IP address.
JPEG	Joint Photographic Expert Group. It is a compressed graphics format common on the Internet.
Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Lifetime Value	This is the maximum value for all orders for this period.
Log File	A file created by a Web or proxy server which contains information about the activity of the server.
Most Recent Campaign	The Most Recent Campaign is the last one that a visitor has seen or received that has not reached the end of its duration.
New Users	Visitors who didn't have a cookie on their first visit, but had one during later visits.
No Referrer	Indicates visits to your web site that did not originate from any other site. For example, any visitor who types the URL of your site directly into their browser window fits into this category.
Order Count	This measure reflects the number of orders from completed purchases.
Order Value	This measure reflects the monetary amount generated from completed purchases.
Other	In tables showing a variable-length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items not currently shown are added together and shown in the row named "Other."
Page	Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator.
Page View	A hit to any file classified as a page. Contrast the value for "page views" with the value for "hits," which includes hits to files of every type.
Palm Browser	A program used on a Palm device to display site content, similar to Netscape or Internet Explorer on PCs.
Palm Device	A portable personal computer small enough to fit in the palm of a person's hand. Reporting Center reports only include Palm devices if the log files shows the device used a Palm browser.
Path Through Site	The sequence of pages a visitor views, from the entry page to the exit page and all pages in between.
Paths from Start	The sequence of pages a visitor views, excluding the entry page.
Paths to Destination	The sequence of pages a visitor views before arriving at a selected Destination Page.
Platform	Refers to the operating system, such as Linux or Windows 98.
Protocol	An established method of exchanging data over the Internet.
Purchase Conversion Funnel	Analysis of the conversion process through a four-step purchase process.
Purchase Count	The total number of purchase transactions (not units ordered) for this visitor since the visitor has been tracked.
Recency	This measure is the number of days since the most recent visit for a visitor.

Referrer	URL of a web page that refers visitors to your site.
Report Period	The dates covered in the report. You may select a report period of any day, week, month, quarter, or year within the data provided by the log analysis.
Returning Visitors	Visitors who already had a cookie from your site before they visited.
Scenario Analysis Step	The name of the step in the defined scenario. The step marks progress on the path that is being monitored.
Script	A simple programming language used to execute specific or limited tasks. Scripts are often used for pages on the Internet to serve dynamic content and to tailor pages for individual visitors.
Search Keywords	A keyword is a single word from within a search phrase. In the phrase "cordless phone" the individual keywords are "cordless" and "phone".
Search Phrase	The search phrase a visitor used to find your site.
Server	A computer that hosts information available to anyone accessing the Internet or an internal intranet.
Server Error	An error occurring on the server. Web server errors have codes in the 500 range.
Single Access Page	A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non-document type file, and will not be counted in the percentage calculations.
Spider	An automated program which searches the internet.
Status Code	The HTTP status code of a file request specifies whether the transfer was successful or not, and why. These codes are defined in RFC 2616, section 6.1.1.

"Success" codes:

100 = Success: Continue
101 = Success: Switching Protocols
200 = Success: OK
201 = Success: Created
202 = Success: Accepted
203 = Success: Non-Authoritative Information
204 = Success: No Content
205 = Success: Reset Content
206 = Success: Partial Content
300 = Success: Multiple Choices
301 = Success: Moved Permanently
302 = Success: Found
303 = Success: See Other
304 = Success: Not Modified
305 = Success : Use Proxy
307 = Success : Temporary Redirect

"Failed" codes:

400 = Failed: Bad Request
401 = Failed: Unauthorized
402 = Failed: Payment Required
403 = Failed: Forbidden

404 = Failed: Not Found
405 = Failed: Method Not Allowed
406 = Failed: Not Acceptable
407 = Failed: Proxy Authentication Required
408 = Failed: Request Time-out
409 = Failed: Conflict
410 = Failed: Gone
411 = Failed: Length Required
412 = Failed: Precondition Failed
413 = Failed: Request Entity Too Large
414 = Failed: Request-URI Too Large
415 = Failed: Unsupported Media Type
416 = Failed: Requested range not satisfiable
417 = Failed: Expectation Failed
500 = Failed: Internal Server Error
501 = Failed: Not Implemented
502 = Failed: Bad Gateway
503 = Failed: Service Unavailable
504 = Failed: Gateway Time-out
505 = Failed: HTTP Version Not Supported

Subtotal	In tables showing a variable length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items currently shown are added together and shown in the row named "Subtotal."
Suffix (Domain Name)	See "Top-Level Domain."
Time Interval	A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.
Time before Order	The number of days between a new buyer's first visit and first purchase.
Time between Purchases	The number of days between a visitor's previous purchase and most recent purchase in this report period.
Top-Level Domain	The suffix of a domain name. A top-level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains:

ARPANET: .arpa

Commercial: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz

Education: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn

International: .int .int.co .int.ve .intl.tn

Government: .gov .gov.[country code] .gove.[country code] .go.[country code]

Military: .mil .mil.[country code]

Network: .net .ad.jp .ne.kr .net.[country code]

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

Total	This table row gives the sum of all of the items for the current table during this report period. If the number of items for the table exceeds the number that can be viewed at one time, then a "Subtotal" row and an "Other" row will also be provided, and their sum will equal the Total row.
Traffic	The quantity of data transferred.
URL	Uniform Resource Locator. It is a means of identifying an exact location on the Internet. For example, http://www.webtrends.com/html/info/default.htm is the URL which defines the location of the page Default.htm in the /html/info/ directory on the NetIQ Corporation web site. As the previous example shows, a URL is comprised of four parts: Protocol Type (HTTP), Machine Name (webtrends.com), Directory Path (/html/info/), and File Name (default.htm).
Unique Visitors	Individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit.
User Agent	Portion of a log file that identifies the browser and platform used by a visitor.
Users Without Cookies	Visitors who come to your site with cookies disabled. There is no way to determine if these visitors are new or returning.
Visit	A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.
Visit Duration (Minutes)	The number of minutes your web site was viewed by a visitor.
Visitor Minutes	Total number of minutes your site was viewed by all visitors during the report period.
Visits with Clicks	Visits to your site where at least one ad was clicked on.
WAP Browser	A program used on a WAP device to display site content, similar to Netscape or Internet Explorer on PCs.
WAP Carrier	A server that acts as an intermediary and relays requests from visitors with WAP devices to your site.
WAP Device	A wireless device using Wireless Application Protocol (WAP), such as a cellular telephone or radio transceiver, that can be used to access the Internet. Reporting Center reports only include WAP devices if the log file shows the device used a WAP browser.
WTLS	Acronym for Wireless Transport Layer Security protocol, which is the security layer endorsed by the WAP Forum (www.wapforum.org). Its primary goal is to provide privacy, data integrity, and authentication for WAP applications.